

4. ADDRESS DETAILS (Applicable only in case of change in Address details) Contd..**Other Address**

*Address Type: ☐ Permanent ☐ Overseas (*Only for NRIs - To be filled when CURRENT RESIDENCE/ COMMUNICATION ADDRESS is not overseas)

*House No. & Building Name / No.

*Road / Street Name/No.

*Landmark *City

*State *Country *Pincode

5. CONTACT DETAILS (Please fill below Contact Details in case of change)

Telephone (Residence): ISD STD Code Telephone (Office): ISD STD Code Extn

Mobile Number: Email Address**: (Email id is mandatory for Internet banking registration)

**All accounts linked to Customer ID of the 1st Account holder will be registered for E-statements on the email id mentioned and physical statements will not be sent. Updation of email ID will be applicable to all accounts as preferred email type.

I am holding the aforementioned account with RBL Bank. I hereby confirm that my present mobile number is and that the same may be updated in the RBL Bank's record for sending any communication related to my above account, as well as transaction advises. I also authorize the RBL Bank to contact me on the above mentioned number for doing verification call backs on checks to confirm the veracity of any transaction, as deemed fit by the RBL Bank. I confirm that the said mobile number is held by me and is not in use by any other third party and I undertake that I shall duly and promptly inform the RBL Bank if and when my mobile number changes.

6. POLITICALLY EXPOSED PERSON (PEP) DECLARATION

PEP / Relative or Close Associate of PEP ☐ Yes ☐ No (Tick as applicable)

7. *FATCA/CRS DECLARATION

*RESIDENCE FOR TAX PURPOSE IN JURISDICTION(S) OUTSIDE INDIA ☐ Yes (If yes, mention the following details) ☐ No (If no, rest of the fields are not mandatory)

Tax Identification Number or equivalent TIN Description

Country of Tax Jurisdiction TIN Issue country

City of Birth Country of Birth

8. *Address in the Jurisdiction Details where Applicant is Resident Outside India for Tax Purposes* (Applicable If Section 7 Is Ticked Yes)

*Address Type: ☐ Residential ☐ Business

**Company Name

*House No. & Building Name / No.

*Road / Street Name/No.

*Landmark *City

*State *Country *Pincode

9. *Nomination

I/We wish to update/change my nominee - ☐ Yes ☐ No

In case "Yes", Nomination form (DA1/2/3) to be attached along with the request.

10. ACTIVATION OF DORMANT ACCOUNTS (This is applicable only if account is/are in dormant status)

☐ I/We hereby authorize the RBL Bank to activate all dormant accounts linked to the captioned Customer ID under single/Joint ownership (separate request will be required for activation of accounts held in joint capacity Activation of Dormant Account)

I/we agree to maintain the required Balance after the account is activated.

Account Numbers : 1. 2.

3. 4.


***Please tick reason for account being dormant/ inactive**


☐ Account not in use ☐ Change of Residential Status ☐ Corporate salary account - Employer Change ☐ Transfer to another location (business/customer/branch)

☐ Business Terminated ☐ Availd Loan /Limit from another Bank ☐ Others (Please specify)


This section is applicable for NRI Customers only. Please tick the applicable option and provide the details above.


☐ Face to Face ☐ Non-Face to Face


 **Dedicated team of phone banking officers available 24X7 - Call us on: +91 22 6232 7777**

 **Email us at :**
For Resident/Non Individual Customers: customercare@rbl.bank.in
For Non Resident Customers: nribanking@rbl.bank.in

Website :
www.rbl.bank.in

 **SMS Banking :**
Type **HELP** & send to **9223366333** for all SMS Banking Enquiries

 **MyBank :**
Scan here to download the latest version of RBL MyBank mobile banking app

 **WhatsApp Banking :**
Scan here to download the latest version of RBL WhatsApp mobile banking app or message on 84335 98888

Login to Internet Banking:
www.rbl.bank.in and enjoy easy access to your account

11. *CUSTOMER CONSENT & DECLARATION

1. I/We understand and declare that all the particulars filled in the form are true, correct, complete & up to date in all respects and no information is withheld.
2. I/We voluntarily opt for Aadhaar OVD KYC or e-KYC or offline verification, and submit to RBL Bank my Aadhaar number, e-Aadhaar, masked Aadhaar, Aadhaar details, demographic information, identity information, Aadhaar registered mobile number, face authentication details and/or biometric information.
3. I/We authorise and give my consent to RBL Bank, and to its agents, service providers for the purposes included but not limited to:
 - (i) KYC and periodic KYC process as per the Prevention of Money Laundering Act, 2002 and rules thereunder and RBI guidelines. This includes but not limited to establishing and verifying my/our identity through offline verification, e-KYC, demographic authentication, or any other verification/identification methods as may be required under applicable laws, in respect of all accounts, facilities, services, and relationships with RBL Bank.
 - (ii) To collect, share, store, preserve, and maintain information and authentication/verification/identification records for the purposes specified in Clause 3 (i) above, as well as for regulatory and legal reporting, statutory filings, or as otherwise required under applicable laws.
 - (iii) To produce and furnish records, logs of consent, information, and authentication/identification/verification details for evidentiary purposes, including submission before any court of law, regulatory authority, or arbitral tribunal.
4. I/We understand that:
 - i. submission of Aadhaar is not mandatory and there are alternative options for KYC and establishing identity including by way of physical KYC with officially valid documents other than Aadhaar. All options were given to me/us;
 - ii. the Aadhaar number and core biometrics will not be stored/ shared except as per law and for CIDR submission.
5. I/We have downloaded the e-Aadhaar myself/ourselves using the OTP received on my Aadhaar registered mobile number. I/We will not hold RBL Bank or its officials responsible in the event this document is not found to be in order or in case of any incorrect information provided by me/us.
6. I/We shall promptly inform RBL Bank from time to time regarding change in our residence/contact information/employment and further provide updated documents within 30 days from the date of such change.
7. If a Deemed Officially Valid Document (OVD) is submitted for an address change, I/We shall provide an OVD with the updated current address within three (3) months of submitting the deemed OVD, to update the records of RBL Bank.
8. I/We hereby consent to uploading the required information on CKYC Registry. I hereby grant my consent to download and store my records from CKYC Registry for the purpose of verification of my identity and address. I understand that my below record includes my KYC Records /Personal information such as my name, address, date of birth, PAN number etc.
9. The above consent and purpose of collecting information has been explained to me in the language that I understand.
10. A. RBL Bank to share, disclose, exchange, or use my information/data in any manner whatsoever, without any further specific consent or authorisation from me/us, the information/data provided by/related to me/us to the Group companies/Associates/Subsidiaries/Affiliates/Joint Ventures of RBL Bank/ any person with whom the RBL Bank has entered/propose to enter into an arrangement for provision of 'services/products' for the purpose of marketing/offering/selling any product/services offered by RBL Bank
☐ Yes I do consent ☐ No, I do not consent
B. RBL Bank, would like to use your personal details in the application form from time to time to send you marketing information /contact you to inform about products, services or promotional offers that are offered by RBL bank, on its own and in collaboration or through tie-ups with partners/ third parties. By giving your preference below you either allow or disallow RBL Bank to contact you through SMS, phone calls and Emails :
☐ Yes, RBL Bank can contact me ☐ No, RBL Bank may not contact me

(Please do not sign this form if it is BLANK. Please ensure all relevant sections and columns are completely filled to your satisfaction and only then sign the form)

Signature	Please affix recent Passport Size Photo Please Sign across the Photograph
Name <input style="width: 90%;" type="text"/>	
Date <input style="width: 60%;" type="text" value="DDMMYYYY"/> Place <input style="width: 35%;" type="text"/>	

12. KNOW YOUR CUSTOMER

*Proof of current Address: (Officially Valid Document (OVD))	<input type="checkbox"/> Aadhaar UID	<input type="checkbox"/> Driving Licence	<input type="checkbox"/> NREGA Job Card	<input type="checkbox"/> Voter ID Card	<input type="checkbox"/> Passport
	<input type="checkbox"/> Letter issued by the National Population Register				
*Proof of current Address: (Deemed OVD)	<input type="checkbox"/> Utility bill	<input type="checkbox"/> Letter of allotment by SG/CGD	<input type="checkbox"/> Property/Municipal Tax receipt	<input type="checkbox"/> PPO's	
*Document ID. No. : (OVD)	<input style="width: 100%;" type="text"/> (Do not write the Aadhaar No. here)				
*Document ID. No.: (Deemed OVD)	<input style="width: 100%;" type="text"/>				
*Issue Date	<input style="width: 100%;" type="text" value="DDMMYYYY"/>	*Expiry Date:	<input style="width: 100%;" type="text" value="DDMMYYYY"/> (Only for Driving License & Passport)		
*Place of Issue:	<input style="width: 100%;" type="text"/>	*Issuing Authority:	<input style="width: 100%;" type="text"/>		

13. *FOR BRANCH USE ONLY

Branch Name <input style="width: 150%;" type="text"/>	Branch Code <input style="width: 50%;" type="text"/>
Aadhaar Ref Key <input style="width: 100%;" type="text"/> (Mandatory if Aadhaar No provided)	
Customer Category: <input type="checkbox"/> High <input type="checkbox"/> Medium <input type="checkbox"/> Low (RRT and EDD is mandatory in case the request is for dormant account activation)	
Branch Confirmation for Mobile number change : Customer called on registered Mobile No. @ ___ AM/PM	
For Resident Customer Branch Confirmation Note: 1 For Rekyc tick A or B as applicable Note: 2 B is not applicable for dormant account activation	
<input type="checkbox"/> A Customer in Person ('Original Seen and Verified', 'Customer Signed in my presence' and Signature Verification to be done by (SDA / SDA Authoriser / ISM / SDM / CSA / Sr. CSA / BM)	
<input type="checkbox"/> B. Submitted by RM ('Original Seen and Verified' and 'Customer Signed in my presence' to be done by the RM collecting form from customer and Signature Verification to be done by (SDA / SDA Authoriser / ISM / SDM / CSA / Sr. CSA / BM).	
Maker Name: <input style="width: 150%;" type="text"/> (SDA / SDA Authoriser / ISM / SDM / CSA / Sr. CSA)	Emp Code <input style="width: 50%;" type="text"/> Designation <input style="width: 100%;" type="text"/> Sign: <input style="width: 50%;" type="text"/>
Checker Name: <input style="width: 150%;" type="text"/> (SDA Authoriser/Sr. CSA/SDM/BM)	Emp Code <input style="width: 50%;" type="text"/> Designation <input style="width: 100%;" type="text"/> Sign: <input style="width: 50%;" type="text"/>