

RBL Bank Popcorn Credit Card Terms and Conditions

1. INTRODUCTION:

These Terms and Conditions ("Terms") apply to and regulate the provisions of the RBL Bank Popcorn Credit Card issued by RBL Bank Limited ("RBL Bank") in association with BigTree Entertainment Private Limited ("BookMyShow") and should be read in conjunction with the Cardmember Agreement. If there is a conflict between these Terms and any terms as prescribed under the Cardmember Agreement, the provisions of the Cardmember Agreement shall prevail.

2. DEFINITIONS AND INTERPRETATIONS:

- 2.1. "Account" or "Card Account" shall mean an account maintained by RBL Bank under these terms and conditions, in the name of the Cardmember.
- 2.2. "App" shall mean the mobile application.
- 2.3. "Card or Popcorn Card" or "Popcorn Credit Card" shall mean the co-branded credit card issued by RBL Bank in association with BookMyShow.
- 2.4. "Cardmember/s" or "Primary Cardmember/s" shall mean such customers to whom a Card has been issued and who is authorized to hold the Card. The use of terms 'you' and 'your' shall mean the Cardmember wherein the context admits.
- 2.5. "EMI" shall mean Equated Monthly Instalments.
- 2.6. "GST" shall mean the Goods and Services Tax.
- 2.7. "INR" shall mean Indian National Rupee.
- 2.8. "Merchant Establishment" shall mean any company, corporation, establishment, firm, association, individual or any such entity which is designated as a network partner (Mastercard/Visa/Rupay) and wherever located honours the Card or the Card number. This shall include among others, stores, shops, restaurants, hotels, airlines, cash advance points including ATMs and mail order advertisers (whether retailers, distributors, or manufacturers).
- 2.9. "Merchant" means any person who owns or manages or operates the Merchant Establishment, its successors and permitted assigns.
- 2.10. "Offer" shall mean such benefits given by RBL Bank on purchase of products/services using RBL Bank services.
- 2.11. "Website" shall mean <http://www.rbl.bank.in> and the website of the Alliance Partner i.e. www.bookmyshow.com.
- 2.12. "Void Transaction" shall mean any transaction wherein the transaction has taken place but has been cancelled /rejected /unsuccessful.
- 2.13. "Billing Month" is the duration between your 2 consecutive statements.

Unless otherwise defined, the capitalized terms used in these Terms will have the same meanings as ascribed to them in the Cardmember's Agreement.

- 2.14. “Membership Year” shall mean the 12 month period commencing from date of credit card issuance Unless otherwise defined, the capitalized terms used in these Terms will have the same meanings as ascribed to them in the Cardmember’s Agreement.

3. PRODUCT OFFER:

3.1. The Cardmember is offered an attractive one time “welcome benefit” on availing the RBL Bank Popcorn Credit Card:

- i. The Cardmember applying for RBL Bank Popcorn Credit Card is entitled to a one time “welcome benefit” of upto INR 1,000 on purchasing 4 tickets directly on the BookMyShow App and/or Website at the time of check-out.
- ii. For Stream, the maximum discount is INR 500 per transaction.
- iii. Welcome Benefit needs to be availed in two transactions of INR 500 each and applicable on booking atleast two tickets per transaction. Discount Value will either be INR 500 (INR 250 per ticket) or value of the two movie tickets whichever is lower.
- iv. To redeem the benefit, Cardmember needs to click on the “RBL Bank Popcorn, Fun Plus, Movies & More, Blockbuster Card Welcome Offer” under the Offer section on the App and/or the Website and thereafter is required to enter the Card details to initiate valid transaction.
- v. The Offer is redeemable for two transaction of INR 500 each or a maximum value of 2 movie tickets in each transaction, whichever is less.
- vi. The Cardmember’s Account shall be credited with the Offer amount provided the RBL Bank Popcorn Credit Card is swiped within 30 days of the issuance by RBL Bank and upon payment of annual fee for the first year by the first payment due date.
- vii. The welcome offer will be valid for 60 days after first statement is generated.
- viii. Please refer www.rbl.bank.in/bmsoffers for detailed steps to avail the offer.
- ix. Furthermore, in the event you have applied for the discount as mentioned herein above, however the transaction is not successful, kindly wait for twenty (20) minutes before attempting to re-avail the discount.
- x. It is advised to the Cardmember to ensure all other applicable terms and conditions, if any prescribed by BookMyShow on its website i.e., www.bookmyshow.com must be adhered to.
- xi. Cardmember agrees and understands that the tickets once purchased, shall be considered sold and cannot be cancelled, refunded or exchanged.
- xii. The Cardmember understands that BookMyShow will use best efforts to ensure the offer is provided as described hereinabove, however the Cardmembers shall not make any claim or seek compensation against BookMyShow or RBL Bank, in the event that the ‘movie discount’ are not provided or provided as described (whether or not such non provision is due to fault, negligence on the part of BookMyShow or RBL Bank)

3.2. Monthly benefit of INR 500 on BookMyShow movie tickets :

- i. The Cardmember has an exciting chance to get INR 500 discount on bookings across all categories i.e., movies, events, plays, stream, activities, sports on BookMyShow App and/or

Website at the time of payment/check-out, subject to total transaction value equal to or greater than INR 5,000 in one billing cycle..

- ii. Transactions made on select merchant categories will not contribute to the monthly benefit eligibility : Fuel&Auto, Railways, Utilities, Wallet/Service Providers, Real estate/Rentals, Government Services, Insurance, Cash, Quasi Cash, Education, Miscellaneous, Bills2Pay and EMI conversion of retail transactions (Split-N-Pay & EMI conversion requests placed at the time of making transactions at POS/Web/Mobile App) Please refer to Section 3.5 for more details on MCCs
- iii. To avail the benefit, at the time of payment/check-out, click on “RBL Bank Popcorn, un Plus, Movies & more, Blockbuster Card Monthly Offer” under “Unlock Offers and Promo codes”. This benefit is valid and applicable for a single transaction and maximum value of two (2) tickets (maximum discount is Rs 500), whichever is lower.
- iv. The offer will be activated on next day of start of billing cycle date at 6 PM and will remain valid till end of billing cycle.
- v. Please refer www.rbl.bank.in/bmsoffers for detailed steps to avail the offer.
- vi. Furthermore, in the event you have applied for the discount as mentioned herein above, however the transaction is not successful, kindly wait for twenty (20) minutes before attempting to re-avail the discount.
- vii. It is advised to the Cardmember to ensure all other applicable terms and conditions, if any prescribed by BookMyShow on its website i.e., www.bookmyshow.com must be adhered to.
- viii. Cardmember agrees and understands that the tickets once purchased, shall be considered sold and cannot be cancelled, refunded or exchanged.
- ix. The Cardmember understands that BookMyShow will use best efforts to ensure the offer is provided as described hereinabove, however the Cardmembers shall not make any claim or seek compensation against BookMyShow or RBL Bank, in the event that the ‘movie discount’ are not provided or provided as described (whether or not such non provision is due to fault, negligence on the part of BookMyShow or RBL Bank)

3.3. Weekly cashback benefit for at least a minimum value of INR 25 (“Cashback”):

- i. The Cardmember will become eligible for Cashback on valid transactions made during Monday to Sunday for a total amount of INR 2,500 or more.
- ii. The Cashback will be credited directly into the Cardmember’s Account within 2 working days from the date of redeeming the Offer. This Cashback shall only be credited to eligible Cardmember if the Cardmember visits the unique redemption link, and the OTP is verified by RBL Bank.
- iii. The Cardmember can redeem the Cashback from Tuesday midnight and within one week of being eligible.
- iv. The Cashback for a particular week shall expire on the consecutive week’s Monday midnight.
- v. Transactions made on select merchant categories will not contribute to the weekly cashback benefit eligibility : Fuel&Auto, Railways, Utilities, Wallet/Service Providers, Real estate/Rentals, Government Services, Insurance, Cash, Quasi Cash, Education, Miscellaneous,

Bills2Pay and EMI conversion of retail transactions (Split-N-Pay & EMI conversion requests placed at the time of making transactions at POS/Web/Mobile App) Please refer to Section 3.5 for more details on MCCs

3.4. Fuel surcharge waiver:

- i. On every fuel purchase for an amount between INR 500 and INR 4,000 (inclusive of both the amounts and excluding the surcharge amount) made by the Cardmember with the RBL Bank Popcorn Credit Card, the Cardmember is eligible for the fuel surcharge waiver which is otherwise applied at 1% of the overall purchase amount. The Cardmember shall receive a waiver on the fuel surcharge up to INR 100 every month.
- ii. The Cardmember recognizes and understands that any fuel Purchase for an amount of INR 499 or lower shall not be eligible for the fuel surcharge waiver and the Cardmember shall continue to be levied with a surcharge amount of INR 10.
- iii. The Cardmember also recognizes and understands that any fuel Purchase for an amount of INR 4,001 and above shall not be eligible for the fuel surcharge waiver and will continue to be levied with a surcharge amount equivalent to 1% of the total transaction amount.
- iv. Eligible fuel Purchases made at petrol pumps will be levied with applicable fuel surcharge amount at the time of the Purchase and this will be appeared on the Cardmember's Statement. This surcharge will subsequently be reversed for eligible transactions. The levied surcharge will not be reversed for transactions which are not eligible for the fuel surcharge waiver i.e., transactions worth INR 499 and below and INR 4,001 and above.
- v. A consolidated reversal of the surcharge amount will be reflected in the Cardmember's Billing Statement. The Cardmember understands that GST shall be levied on the fuel Purchase and the same shall not be reversed. The petrol surcharge waiver shall not be extended to delinquent or overlimit or closed RBL Bank Popcorn Credit Cards.

3.5. Categories/MCCs will be defined as per Mastercard, VISA & RuPay guidelines:

| MCC Category | MCC Code |
|---------------------------|--|
| Fuel & Auto | 0032, 2541, 4001, 5542, 5541, 5172 |
| Utilities | 4900 |
| Insurance | 6300, 6310 |
| Quasi-Cash | 6050, 6051, 4829 |
| Railways | 0066, 4011, 4112 |
| Real Estate/Rental | 6513 |
| Education | 8220, 8244, 8249, 8211, 8241, 8299 |
| Wallets/Service Providers | 6540 |
| Government Services | 9400, 1490, 2490, 2995, 7800, 9406, 9222, 9405, 9399, 9211, 9402, 9401, 9311, 9223 |
| Contracted Services | 1711, 1740, 0763, 1520, 0742, 1761, 1799, 1750, 1731, 1771, 0780 |
| Cash | 6011, 6010 |
| Miscellaneous | 5960 |
| Bills2Pay | NA |

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|------------------|----|
| EMI transactions | NA |
|------------------|----|

4. GENERAL TERMS AND CONDITIONS:

- i. RBL Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit provided on the Card.
- ii. RBL Bank reserves the right to disqualify the Cardmember from the benefits if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Card. RBL Bank shall not be held liable for any delay or loss that may be caused in delivery of the product and services or the assured gifts / prizes.
- iii. RBL Bank reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary these terms and conditions or to replace, wholly or in part by another offer, whether like this offer or not, or to extend or withdraw it altogether.
- iv. The offer provided on the RBL Bank Popcorn Credit Card cannot be clubbed with any other offers that may be available to the Cardmember by BookMyShow and RBL Bank and the offers there under not transferable. The offer is not valid and applicable for Void Transaction.
- v. RBL Bank will also not be liable for any consequences connected with the use/ misuse of the Card by any third party due to the Card falling in the hands of any third party or the PIN coming to the knowledge of any third party. If any third parties gain access to the services, including the Card Account, the Card Member will be responsible and shall indemnify RBL Bank against any liability, costs or damages arising out of such misuse / use by third parties based upon or relating to such access and use, or otherwise.
- vi. Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Cardmember due to provision of the offer, shall be to the sole account of the Cardmember. Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the Cardmember.
- vii. RBL Bank will not be responsible for any deficiency in products and services provided by third parties.
- viii. These terms and conditions shall be governed by the laws of India and any dispute arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts in Mumbai & RBL Bank reserves the right to add, alter, modify, change or vary any of these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar or not, or to withdraw it altogether at any point in time, without any prior notice.
- ix. The above offer is by way of a special offer for Cardmembers and nothing contained herein shall prejudice or affect the terms and conditions of the card member agreement. The terms of the above schemes shall be in addition to and not in derogation of the terms contained in the Card member agreement.

DISCLAIMER

RBL Bank Limited displays the Offers/ Services extended by third parties to RBL Bank's customers and RBL Bank is not rendering any of these Offers/ services. RBL Bank does not act as express or

implied agent of the said third party's vis-a-vis the Customers. RBL Bank is neither guaranteeing nor making any representation with respect to the products/Offer/ services provided by the third parties. RBL Bank is not responsible for quality of the products/ services provided by the third parties. For any queries, complaints, issues and/ or feedback pertaining to products and services purchased from a third-party website, Cardmember shall directly deal with the third parties only. The Offer/ services may also be available at other platforms. The customer's participation to avail such Offer/ services is purely voluntary.