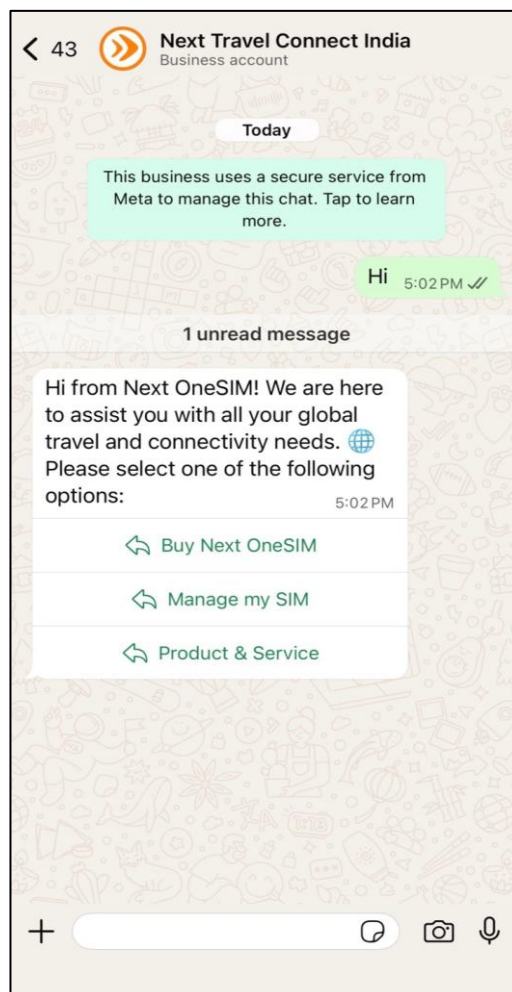


International SIM Access– Journey Guide

Step 1: Open the Link

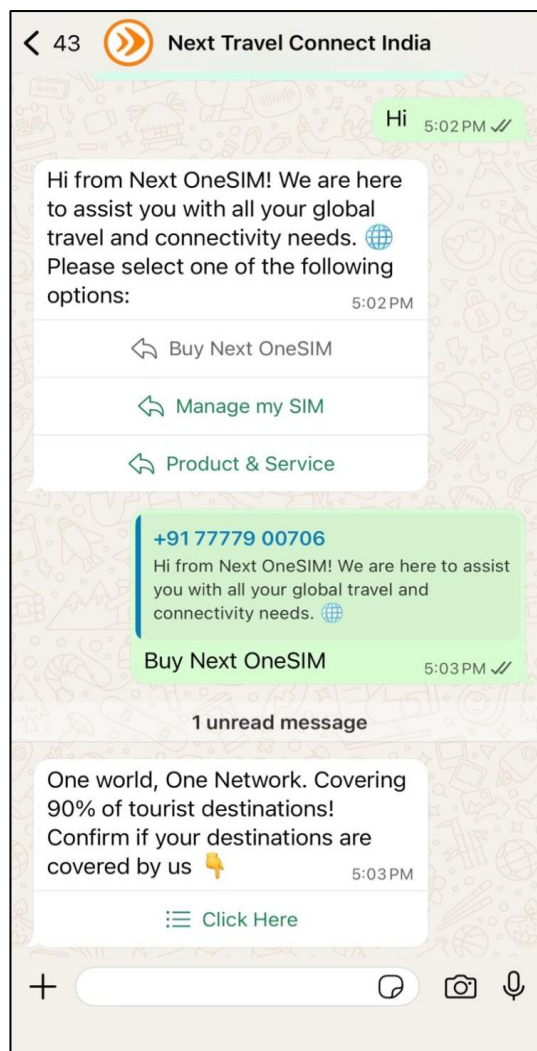
Click on the below link provided. A new page will automatically open.
(<https://wa.link/xzu4tl>)

Send a “Hi” message. You will receive a welcome message introducing Next OneSIM services.
Select Buy Next OneSIM to continue.



Step 2: Coverage Check

The system will ask you to confirm whether your travel destination is covered by the network. Click on “Click Here”, then select the country or region you are traveling to from the list provided.



Step 3: Destination Selection

Select the country or region you are traveling to from the list provided.

Click Here

UK & EUROPE 43 Countries

USA-CANADA-MEXICO

SINGAPORE

THAILAND-MALAYSIA

AUSTRALIA-NEW ZEALAND

SOUTH AFRICA

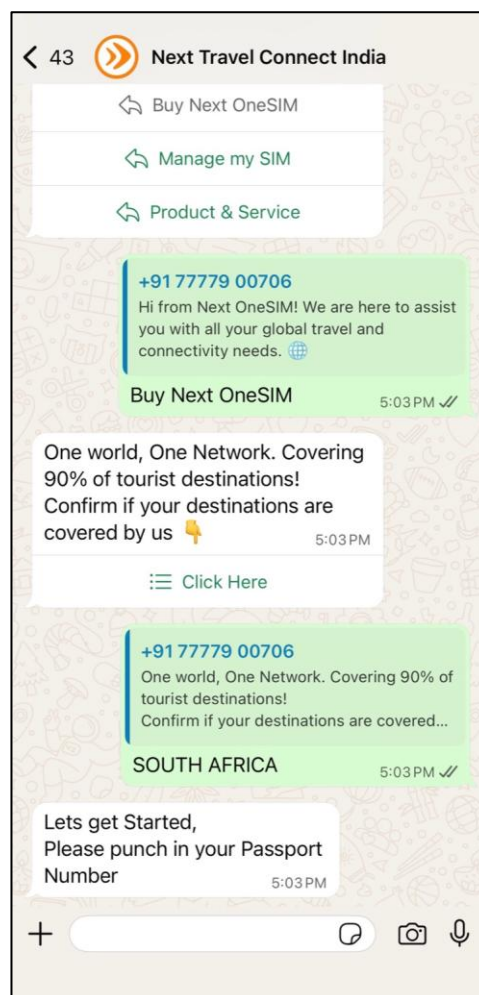
UAE-SAUDI ARABIA-QATAR

JAPAN-INDONESIA

Tap an item to select it

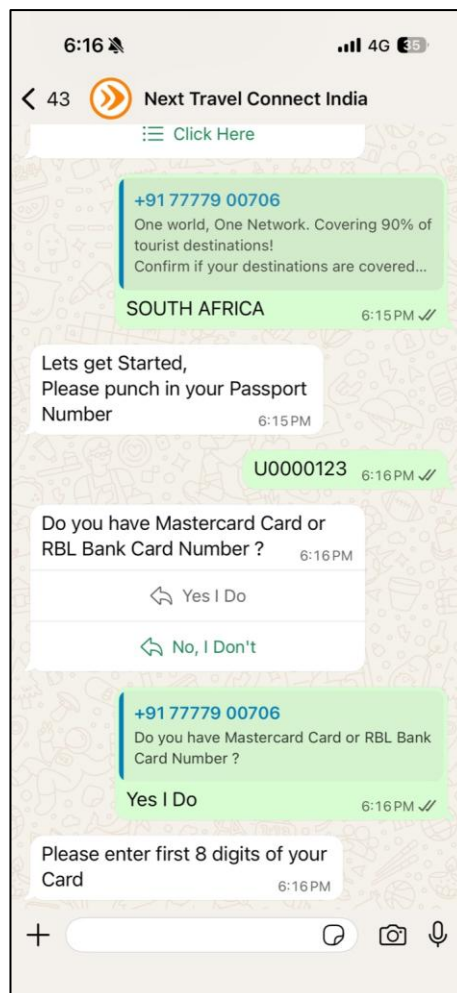
Step 4: Enter Passport Details

After selecting your destination, you will be prompted to enter your passport number. Ensure the details are entered correctly as per your passport.



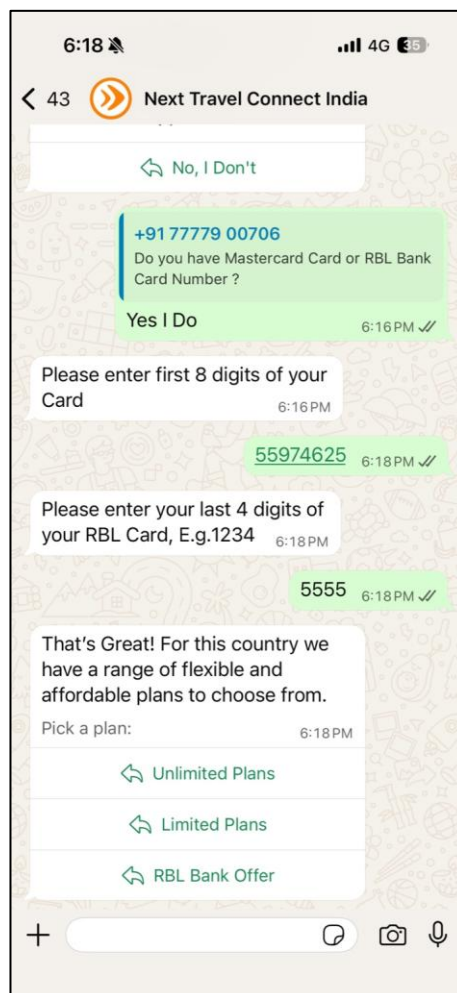
Step 5: Card Confirmation

Confirm whether you have an RBL Bank card by selecting Yes.



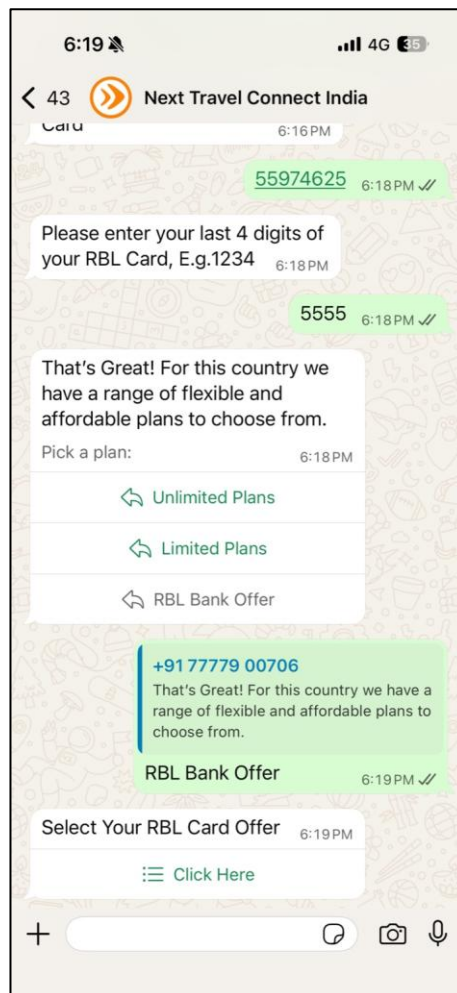
Step 6: Enter Card Digits

Enter the first 8 digits of your card, followed by the last 4 digits, as requested on the screen to check the eligibility.



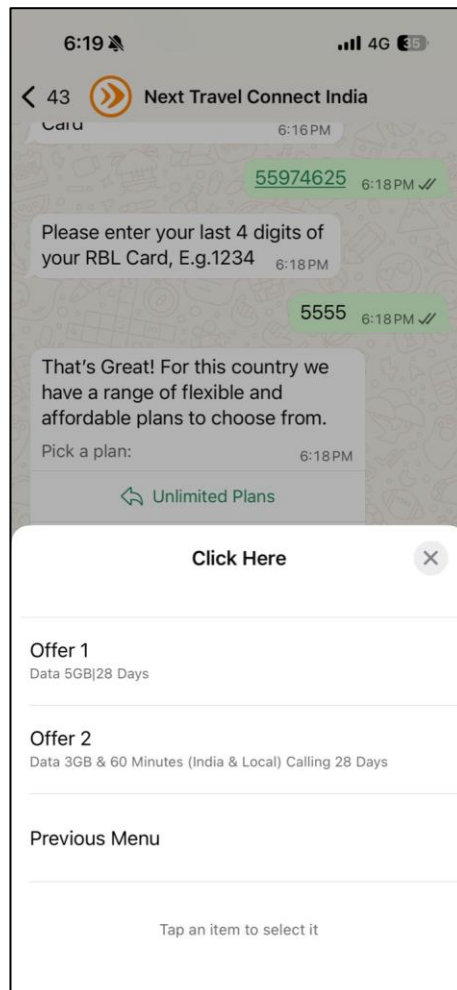
Step 7: Plan Options

You will be shown multiple plan options, including Unlimited Plans, Limited Plans, and RBL Bank Offers. Select RBL Bank Offers to proceed.



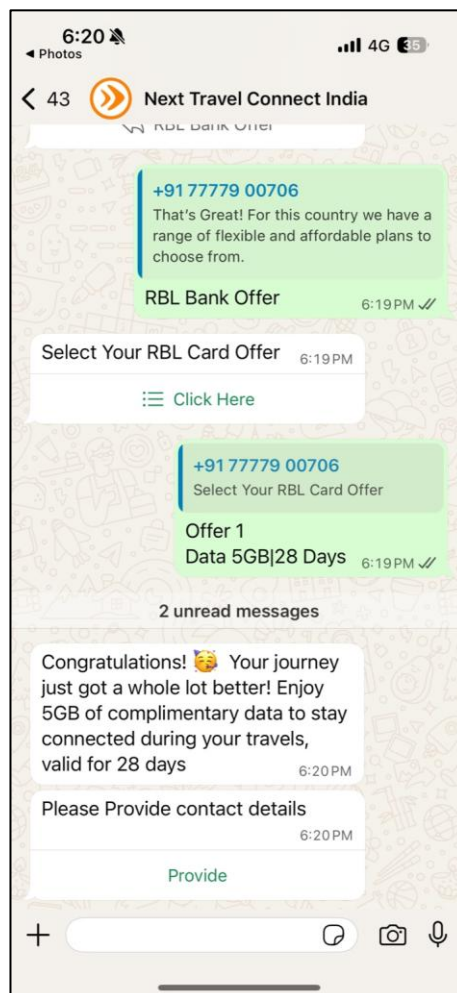
Step 8: RBL Offer Selection

View the available RBL Bank offers and select the plan that best suits your requirements.



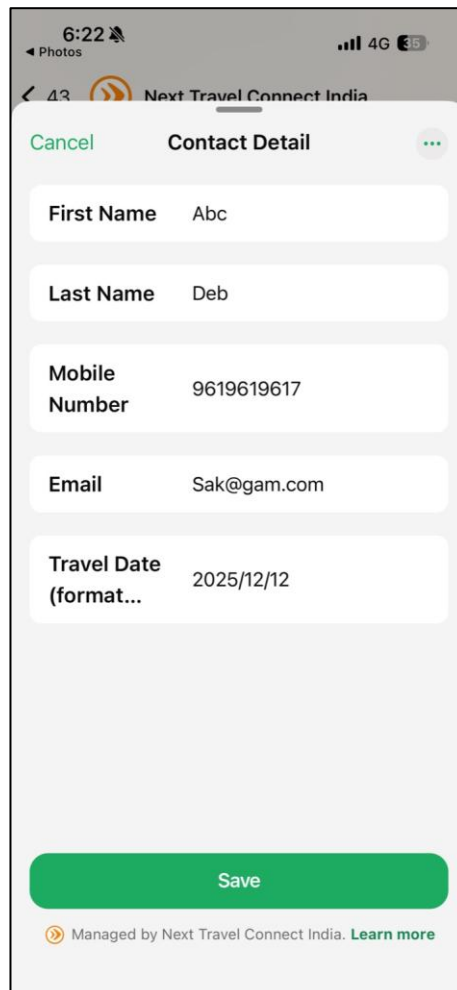
Step 9: Final Confirmation

Your complimentary plan will be confirmed, and the system will ask you to provide your contact details. Click on Provide to continue.



Step 10: Enter Contact Details

Enter your first name, last name, mobile number, email ID, and travel date carefully.

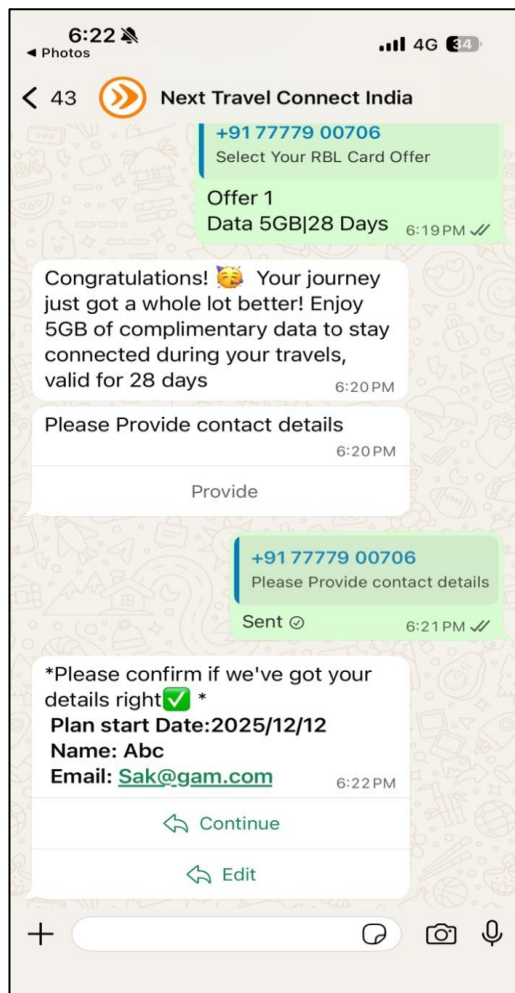


A screenshot of a mobile application interface showing a 'Contact Detail' form. The form is overlaid on a background that includes a status bar at the top (6:22, 4G, battery icon) and a header with a back arrow, a profile icon, and the text 'Next Travel Connect India'. The form has a title bar with 'Cancel' on the left and a three-dot menu on the right. It contains five input fields: 'First Name' with the value 'Abc', 'Last Name' with 'Deb', 'Mobile Number' with '9619619617', 'Email' with 'Sak@gam.com', and 'Travel Date (format...)' with '2025/12/12'. At the bottom of the form is a large green 'Save' button. Below the form, there is a small orange arrow icon followed by the text 'Managed by Next Travel Connect India. [Learn more](#)'.

Field	Value
First Name	Abc
Last Name	Deb
Mobile Number	9619619617
Email	Sak@gam.com
Travel Date (format...)	2025/12/12

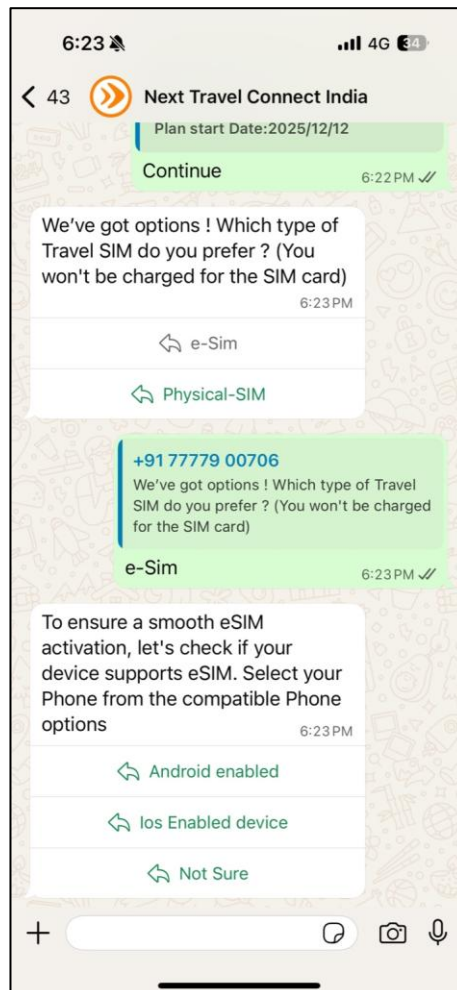
Step 11: Contact Confirmation

Review the details you have submitted. If all details are correct, click on Continue. If changes are required, click on Edit, update the information, and then continue.



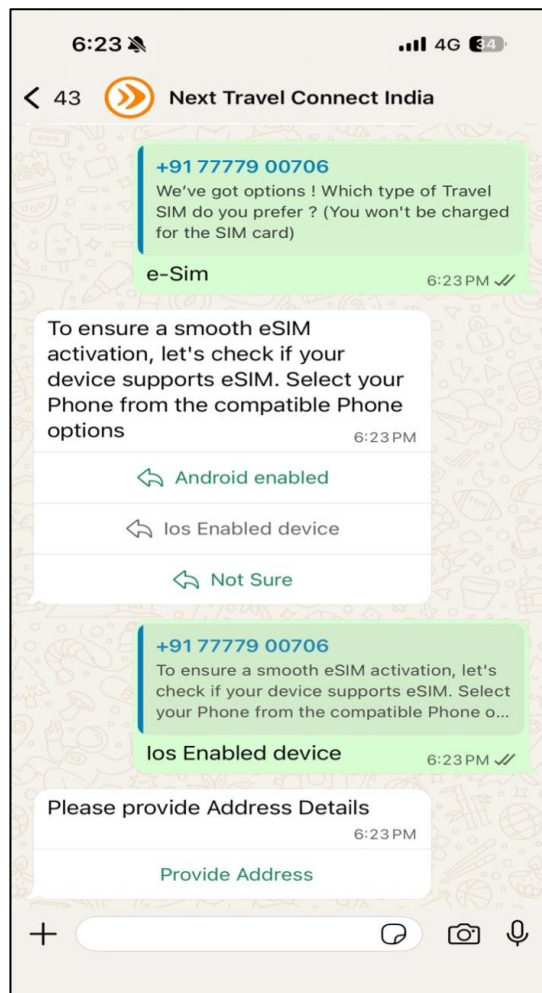
Step 12: Choose SIM Type

Select either eSIM or Physical SIM. The subsequent process remains the same for both options.



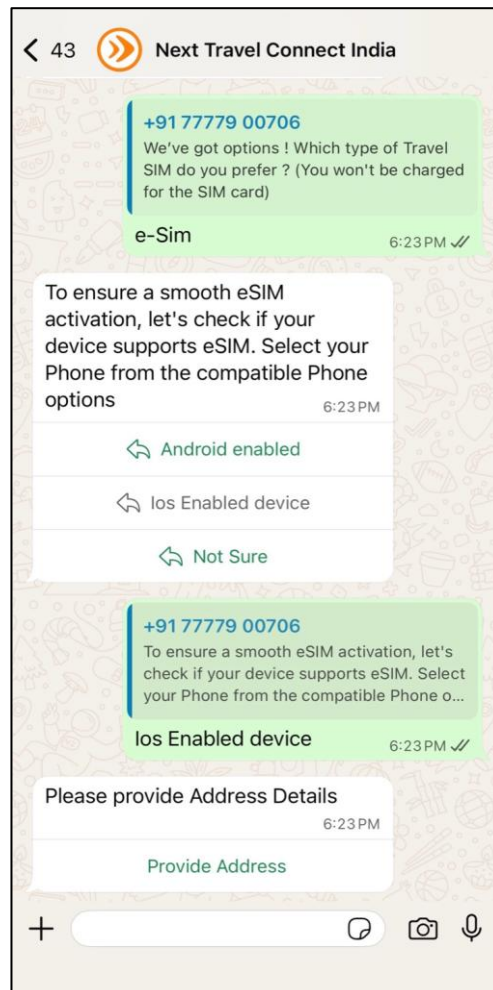
Step 13: Device Compatibility

If you have selected eSIM, confirm whether your device supports eSIM. This step does not appear for Physical SIM.



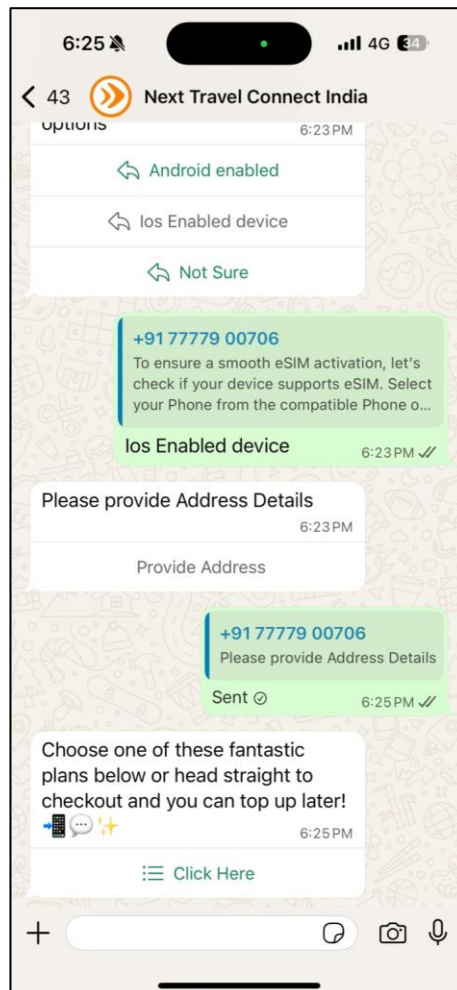
Step 14: Address Submission

Provide your complete address details for physical SIM delivery and record purposes.



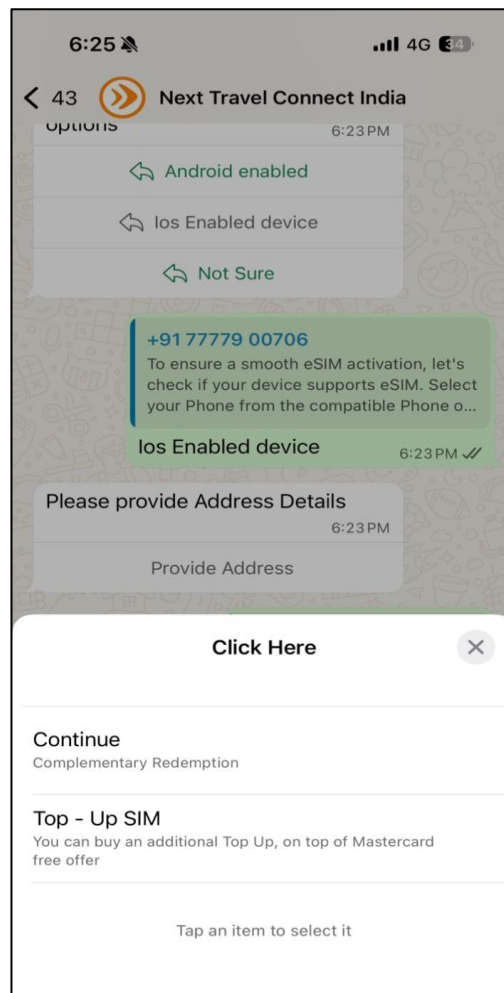
Step 15: Select Final Option

Press on click here for the final option



Step 16: Proceed to Activation

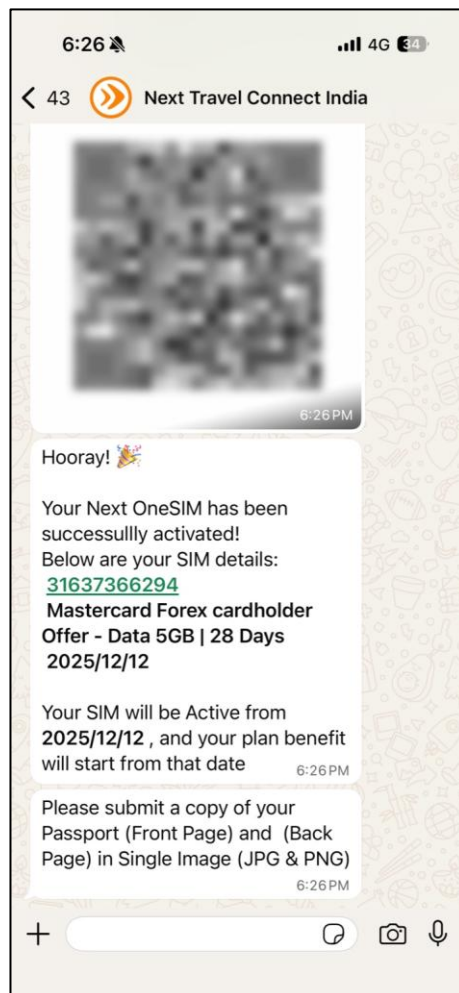
Choose Continue – Complimentary Redemption to proceed.



Step 17: SIM Activation Successful

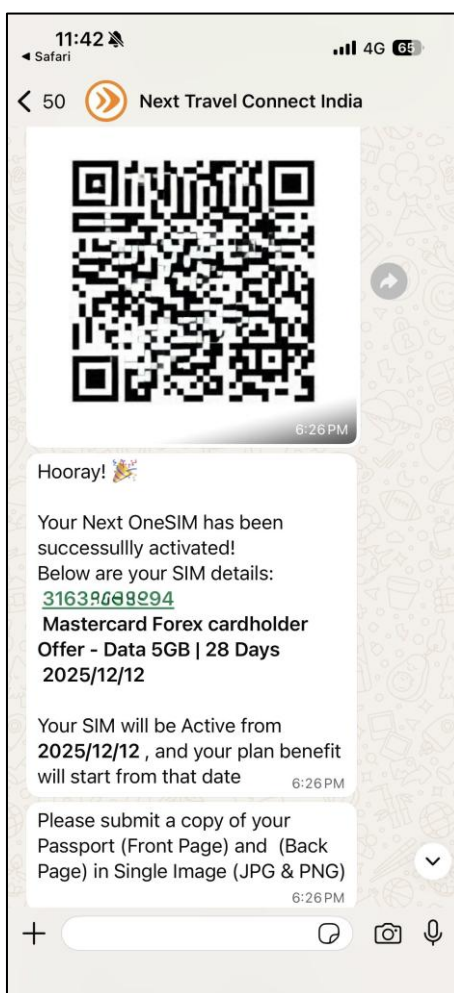
Your OneSIM will be successfully activated.

In the case of eSIM, the SIM number, plan details, and validity will be displayed instantly. In the case of a Physical SIM, plan details and shipment updates will be shared shortly.



Step 18: Passport Upload Request

You will be asked to upload a single image containing both the front and back pages of your passport. Ensure the image is clear and readable.



Step 19: SIM Activation & Delivery Instructions

The service provider will contact you with further instructions. You will receive communication detailing how to activate your SIM and complete the process. For physical SIM cards, you will also receive a confirmation message, and the SIM will be delivered within **3 to 5 working days**.

Customers are requested to email their concerns to below listed email id, clearly mentioning the issue and attaching a screenshot (if applicable). Team will respond to all queries within 24 working hours.

Contact Details:

- Email: yash@nextcellular.co.in , Care@nextcellular.co.in,
- Phone: +91 97121 01710

Terms & Conditions – International SIM Benefit

1. Physical SIM orders must be placed at least 5 calendar days prior to the travel date.
2. For eSIM, requests can be placed at any time, subject to device compatibility.
3. Physical SIM cards will be delivered only within India to the registered address.
4. The registered contact number must be an active Indian mobile number.
5. For eSIM requests, customers must ensure their device supports eSIM functionality. The Bank will not be responsible for incompatibility issues.
6. The International SIM benefit is complimentary and subject to achieving the specified spend threshold on the eligible Debit card.
7. For Revelio Debit Card holders, the SIM benefit can be availed twice in a calendar year:
 - One during January to June
 - Second during July to December
8. Customers are responsible for activating the SIM as per the instructions provided by the service provider.
9. The Bank is not liable for network coverage, call quality, or any service-related issues post-delivery.
10. The SIM benefit is non-transferable and can only be availed by the primary cardholder.
11. Any usage charges, top-ups, or additional services beyond the complimentary benefit will be borne by the customer.
12. The Bank reserves the right to modify, withdraw, or discontinue the SIM benefit at its sole discretion without prior notice.
13. Customers must ensure that all details provided during the application process are accurate and up to date. Service Provider reserves the right to reject applications with incomplete or incorrect information.
14. The Bank facilitates the application process for SIM through its platform. The actual issuance and management of the SIM are handled by the service provider.
15. Bank's Role and Liability
 - a. The Bank acts solely as a facilitator and does not issue or manage SIM benefits.
 - b. The Bank is not responsible for delays, errors, or disputes related to SIM benefits.
 - c. Any concerns regarding membership, benefits, or usage must be addressed directly with service Provider.
16. For any queries or issues, please contact the service provider: Email: yash@nextcellular.co.in , Care@nextcellular.co.in, Phone: +91 97121 01710