CUSTOMER INFORMATION & ACCOUNT OPENING FORM

For LAP Customers Only



Tot Ear Oustomers only						арі	по к	a p	anı	К	
(Please fill the form in BLOCK LETTERS and SAME INV Tick 🗹 boxes as applicable. *Mandatory Fields	(only. THIS IS A MACHINE READABLE FORM AN LAP Account No: LAP Form Ref No.	ND WILL PASS THROUGH A SO	CANNER).								
Current Account:	Account at your (Branch No. Scheme Name Indate our existing CIF	brai	nch B/AQB/(ails prvi	Case QTP: ded ir	Type	 Custor		nforma		ı Forı	m
(Avg. income for corp.) > 100 Cr		50 Lakh -1Cr		- 25 C		25 - 5	i0 Cr) - 10	 0 Cr	
DIRECT BANKING CHANNEL REQUEST SMS Banking	_	it Card (Provided only for acc if applicable)	count whe	ere mo	ode of o	peratio	ın is sir	ngly / a	inyon	e)	
	ord Resolution (BR) /MOP Letter 🔲 Se	everally Others (No Debit Card v	vill be iss	ued)	Plea	se spec	ify*				
5. *MODE OF FUNDING Initial Amount ₹	No N	sent only for amount greatefer schedule of charges charge, irrespective of the nature+ Insignia nature+ Insignia nature+ Insignia nature+ Insignia nature+ Insignia nature+ Insignia nature+ Bengali Camese Bengali Camese	s for det e transa Pinnacle Pinnacle Pinnacle Pinnacle Sujarati	₹500 ails. k otion	— 00 for (Kindly	Curren note, int. 0 0	— nt Acc	ounts vill co	n [ional	yya
Debit my RBL Bank Account Number Disclaimer: In case of insufficient funds in Account, and the Initial amount of account opening is in cash the Ocheque should be crossed A/c payee and drawn page.	a lien shall be marked by the Bank on the same nen customer should visit the branch in person	and obtain official receipt. (C	ervice cha	rges	for CAS	SA)					
6. *CREDIT FACILITY DETAILS Client Undertaking (please tick any one option I/We have not availed any credit facilities from within 7 working days of availing such credit I/We are availing less than ₹ 5 crores of crest	om any bank in the banking system. In future t facilities with all the details as per Table A dit facilities in the banking system. I/We un ion categoryas per Banks / RBL Bank as per the details disclos and that CC/OD borrower where overall ex bank has more than 10% of the lending exp	dertake to notify RBL Bank the RBI Circular* as maybe sed in Table A and confirm t posure in Banking system osure (CC/OD should be a p	as and vamended amended the accur	vhen t d from acy of than ₹	the cre n time f the d	edit fac to time etails re, the	cilities e. provid borro	availe ed her	ed wi rein. an or	thin t	the
TABLE A – BANK WISE CREDIT EXPOSURE											
SR No Bank Name	Exposure Type (CC or OD or Other Loan Exposures)	% Exposure				Amou	ınt₹				
1.											
3.									<u></u>		H
4.							<u> </u>		<u></u>		
5.	1	1	1 1				. 1		- 1		(I

For exposure from more than 5 Banks, add separate sheet in the above format. (Exposure means the sum of sanctioned fund based and non-fund-based credit facilities in Banking System)

TABLE B - DEBIT AUTHORIZ	ZATION (Please collect the	e cancelled cheque copy)	
For CC/OD accounts having	g less than 10% of the a	aggregate exposure in RBL Bank OR for Collection accounts	
		mit the funds vide NEFT/ RTGS to designated Account no:	
Beneficiary account Name	(in other Bank):	Branch Name :	
Name of Bank :	ding instructions in my	Branch Name : IFSC code: IFSC cod	
	-	on $ \square \square M M Y Y Y SI end date: Dec 2099. *Default SI frequency will be set as next day materials.$	orning.
		om CRILC, Credit Information Companies (CICs) and National E-Governance Services Ltd (NeSL).	
		t on half yearly basis or as and when there is a change in the composition of the lending exposure whichever is earlie	er.
		ty when ODCC/Collection account is converted in to Regular Current account/OD-CC Account. ccounts which are converted to the Collection account (s)/OD- CC account (s) with debit freeze:	
	pe deactivated on Net bank	ing (Retail and CIB)	
 All the cards will be pern Cheque(s) issued if any w 	=		
ECS, SI, Auto Sweep-out	* *		
Digital transaction acces	ss like UPI, POS etc. will be	stopped	
7. CORPORATE INTERNET	FBANKING ENROLMENT	(including Biz Bank) - Not applicable for Sole Proprietor	
*Username	*User Signature	*Contact Details *CIB Rights (Select as applicable)	
Username 1	(in Black ink with stamp)	Email ID	
Osemanie i		Email ID View access Transaction Access - Initiator (Mak	.er)
		Transaction Access - Authorizer (C	hecker)
		Mobile Transaction Access - Dual (Maker 8	: Checker)
Username 2		Email ID View access Transaction Access - Initiator (Mak	er)
		Transaction Access - Authorizer (C	
		Mobile Transaction Access - Dual (Maker 8	، Checker)
Username 3		Email ID View access	`
		Transaction Access - Initiator (Mak	
		Mobile Transaction Access - Dual (Maker 8	
Username 4		Email ID View access	
		Transaction Access - Initiator (Mak	
		Mobile Transaction Access - Authorizer (C	
Mode of Operation for CIB		Singly/Severally As per Board Resolution (Please provide Board Resolution (BR) /Partnership Letter as: Others	applicable)
Bulk debit type		Multiple Debit-Multiple Credit Single Debit-Multiple Credit	
	the above named office	cials/persons as authorised users, of 'RBL Corporate Net banking services' on our behalf for viewing	ng and/or
operating & carrying out tra through its website/corpora		nd transfers in all its account(s) mentioned below & to avail various other customer services offered To time to time	d by bank
		FOR SOLE PROPRIETOR (Proprietor cannot be a Nominee in Sole Proprietor firm)	
		unt (Only one individual nominee permitted)	
_ ·	·	lerstand & acknowledge the risk & consequences associated with nomination not given by me.	
Nomination details to be disp I (Name)			
		nominate the following person to who	m in the
Nominee Name	nt of deposit in the above	account, may be returned by RBL Bank. Nominee Address	
	(16)		
Relationship with Deposito *Date of Birth of Nominee		Mobile Number Email ID	
**As the nominee is a mind			posit in
the account on behalf of th	ne nominee in the event	of my death during the minority of nominee.	
Date of Birth of Appointee		Relationship with the minor: Address: Same as primary applic	ant 🗌
Address if different from pr	rimary applicant :		
Signature/Thur	mb Impression of deposito	r & Rubber stamp	
		*** 1870a d. A. II	
Nama		*** Witness details	
Name		Name	
Signature***			
Address		Address	
	y y Dlace		
		mb impression and not signature. (Witness can be i. Both Bank officials, ii. Both third party or iii. 1 third party and 1 Ba	nk official
		igned by person lawfully entitled to act on behalf of minor.	ormolat

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9. *D	ETAILS OF AUTHORISED SIGNATORY/IES					
SR No	Name of Authorised Signatory/ies	Designation	Customer ID (If existing)	Capacity AUS / AUS+BO	CKYC No (If Available)	Open my Customer ID with RBL Bank with CKYC
1.						Yes No
2.						Yes No
3.						Yes No
4.						Yes No
10 *F	ATCA/CRS DECLARATION					
	illed only for Sole Proprietor					
1. C	ity of Birth:	2. Countr	y of Birth:			
Please	tick the applicable tax resident declaration	on: (Anyone)				
Ind	dividual is a tax resident of India and not ta	ax resident of an	y other country OR			
	dividual is a tax resident of the country/ies rposes and the associated Tax ID Number		ne table below Plea	se indicate all the c	ountry/ies in which the entit	y is a resident for tax
	Country		Tax Identification I	Number%	Identification Type (TIN	or Other%, please specify)
% In ca	ase Tax Identification Number ("TIN") is no	t available, kindl	y provide functiona	l equivalent		
To be f	illed only for Non-Individual Entity other t	han Sole Proprie	etor			
1. *I	Entity Type for Reporting purpose:					(Please Tick Any 1)
a	Financial Institution1 (If yes please fill PA	RT A of the FATC	A- CRS Additional in	formation for entities	declaration available on RBL	Bank website*)
b b	 Direct Reporting NFE (If yes please fill PA (A direct reporting NFE means a NFE that 					
c	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·				
	ditional information for entities declara	•				
d	 Is the Entity an Passive Non-Financial declaration available on RBL Bank web 		ease fill PART B.4 &	PART C of the FATC.	A- CRS Additional information	on for entities
e e		•	other than point No	a.b.c & d)		
*Kindly	y seek advice from your Tax Consultant fo		<u> </u>	, . , ,		
Please	tick the applicable tax resident declaration	on: (Any one)				
	tity is a tax resident of India and not tax re	-	-			
	tity is a tax resident of the country/ies me indicate all the country/ies in which the			and the associated	Tax ID Number below:	
T todoo	Country		Tax Identification I		1	or Other%, please specify)
	contry		Tux Tuchtinoution I	10111501 70	identification Type (Tife	or other 70, predice openity
% In ca	ase Tax Identification Number ("TIN") is no	t available, kindl	y provide functiona	l equivalent		
	andatory to supply a TIN or functional equ			· ·	s such identifiers. If no TIN i	s yet available or has not yet
	ssued, please provide an explanation and a the Entity's Country of Incorporation/Tax			Cracified IIC Daves	n mention Entitule evenunti	on anda hara (Dafar Tabla
	e the Entity's Country of Incorporation/ fax aned below):	residence is 0.5	. DUL ENTITY IS NOT A	Specified 0.5. Perso	n, mention Entity's exemption	on code here (Refer Table
The Ce	ntral Board of Direct Taxes has notified R	ules 114F to 114H	, as part of the Inco	ome-tax Rules, 1962,	which Rules require Indian	financial institutions such as
	nk to seek additional personal, tax and ber					
	information will have to be reported to to to to to the point of the parts for the p					
Should	there be any change in any information p	rovided by you, p	olease ensure you	advise us promptly, i	.e., within 30 days.	
	nave any questions about your tax residention in the foreign country information field a				n or resident or green card	nolder, please include United
Certifi	• •	ong with your O	o rax iuciiliililaliUl	i idollingi.		
	understood the information requirements	of this Form (re	ad along with the F	ATCA/CRS Instruction	ons) and hereby confirm tha	t the information provided by
	this Form is true, correct, and complete. I					
Name:		Designat	ion:			
Date:	D D M M Y Y Y Y	Place:				Signature
11 11	ST OF DIRECTOR/PARTNERS/ SENIOR MAI	NAGEMENT PERS	SON* - Not applies	hle for Sole Propriet	nr	
This is	with regards to opening an account of M/ rs/ Senior management for the above-me	S		•		dly find the List of directors/
Sr # I	<u> </u>			Relation (i.e. Di	rector/Designated Partners/	Designation (if any)
"				Senior manage		200.3

12. PA	RTNERSHIP DECLARATION (Mandatory for Partn	ership)					
We, the	e undersigned hereby declare that we are partner	rs of the firm carrying on busir	ness in the name & style	e of M/s.	(COMPANY NAME)		
We, red	quest you, unless further intimated to you in writi n.	ing to the contrary to regard u	s as partners of the said	d firm, and honor our re	spective signatures behalf of		
	Ve, further declare that all partners will be liable to you: ANYONE (not withstanding any change in the firm and/or its successors and assigns by any cause whatsoever or dis solutions thereof.)						
-	n any obligations which may be outstanding in the firm name in your books and until all such obligations are liquidated, We hereby undertake to get ourselves gistered under The Indian Partnership Act (IPA), 1932						
In case	the firm registered as a firm under The Indian Pa	artnership Act (IPA), 1932 a cer	tified copy of the certifi	cate of registration is	enclosed.		
said ac or negotia debit, i We her any su	puest and authorize you, to honor operations and count including through channels by the firm wortiable instruments passed on the firm's behalf able instruments to the firm's account with you win consideration of which we agree to be jointly also by undertake that, in case of change of the control change in the constitution or dissolution, sup gare true and correct.	with the bank and all cheques, or receipts money owned by whether such account or acco nd severally responsible for p stitution of the firm or the dis	guarantee or other ord you to the firm and det unts be for the time bein ayment of the overdraft solution of the firm, we	ers, which may be dra oit such cheques, guar ng in credit or overdrav and interest. shall give sufficient no	wn or bills accepted or notes antees, orders, bills, notes or wn or may become overdrawn otice in writing to the Bank of		
Declar	ation: We confirm having read the terms and con	ditions applicable to Net Bank	king, Mobile Banking Cu	rrent Accounts and De	bit Card & accept the same.		
Name:							
	Signature (with stamp of the firm)	Partne	er	F	Partner		
13. SO	ILE PROPRIETORSHIP DECLARATION (Mandatory	for Sole Proprietorship)					
I here	by affirm that I am The Sole Proprietor of the bu	usiness under the name & sty	le of				
I required to debt the tire overding I shall obligated.	and as such am solely responsible for the liabilities thereof. I further confirm that I am and shall continue to be personally and fully responsible for all business conducted under my own name. I request you The RBL Bank						
14. BE	NEFICIAL OWNERSHIP DECLARATION (Not appli	cable for Sole proprietor)					
□ π ο Ο □ π (f	ereby confirm and declare that on the above Ap ne following natural person(s) (listed in Table belo f more than 10% (Company/Partnership firm, LL r nere are no natural person(s) who exercise contr for partnership)/senior managing officials (for co If you have ticked any of the above, please com	ow) exercise control or ultimat P), of shares/capital/profits/prol rol or ultimately have a contro ompanies) who are natural pe	ely have a controlling over property or controlling t alling ownership interes prson(s) are stated in th	t as stated above, ther e below Table. Or	agreement, arrangement etc.		
Sr#	Name of Beneficial Owner*/s (BO)	Date of Birth/ (DD/MM/YYYY)	_	(i.e. BO/Director/ or Person etc.)	% holding as per B0 definition		
1.		D D M M Y Y Y Y					
2.		D D M M Y Y Y Y					
3.		D D M M Y Y Y Y					

15. DECLARATION

I/We am/are residents of India. I/We, declare that the information furnished by me/us is true and correct. I/We, the undersigned have read and understood and agree to abide and be bound by all the provisions of the Terms & Conditions published on the bank's website www.rbl.bank.in governing the opening of all my/our accounts, present and future with RBL Bank and those relating to various services including but not limited to ATMs/Debit Card/Mobile Banking/Internet Banking/Phone Banking/Bill Payment Facility etc. I/We understand that the Bank may at its sole discretion discontinue any of the services completely or partially without any notice to me/us. I agree that the Bank may debit my account for service charges as applicable from time to time. I/We agree that if the premature withdrawal is permitted at my/our request, the payment of interest on the deposit may be allowed in accordance with the prevailing stipulations laid down by the Bank/Reserve Bank of India from time to time. I/We authorise the Bank or its agents to make references/enquiries as may be necessary and to exchange/share/part with any/all information with credit bureaus/statutory bodies/other agencies as may be deemed necessary or appropriate. I / We hereby confirm that the mobile number and email ID provided by me/us to open an account with RBL Bank is/are not already registered with any other account held with RBL Bank. If any such account is found to exist, the new account may not be opened or freeze may be marked on the new account.

I/We undertake to inform you of any changes in the details furnished by me/ us immediately. In case any of the information is found to be false, untrue, misleading or misrepreseting, I/ We are aware that I/We may be held liable for it.

I/We hereby undertake to inform RBL Bank on any change in our communication address or constitution, and I/We shall submit the address proof in case or transfer of our account from one branch to another branch.

I/We confirm and declare that we are not prohibited/ prevented/ restricted bby any applicable legal, regulatory, contractual or any other provisions from opening and/ or maintaining the accounts or to transact with RBL Bank in any other way.

choose the one that suits you the best

15	DECL	ADATION	I (Contd

I/ We, hereby acknowledge and affirm that I/we am/ are not bound by any non-disclosure agreement with a third party/ client preventing me/ us from disclosing any transaction and client details to RBL Bank and further agree to provide any necessary client information required by RBL Bank in accordance with applicable legal and regulatory requirements.

For Debit Cards: I/We hereby authorize and give consent to the Bank to disclose, without notice to me/us, information furnished by me/us in application form(s)/related documents executed in relation to Account related services and products availed from the Bank, to the Bank's branches/subsidiaries/affiliates, Services Providers, other banks/financial institution, governmental or regulatory authorities or third parties for KYC information verification, or for other related purposes that the Bank may deem fit. I/We hereby expressly waive the privilege of privacy and privity of contract.

I / we hereby consent to uploading the required information on CKYC Registry. I hereby grant my consent to download and store my records from CKYC Registry for the purpose of verification of my identity and address. I understand that my KYC Record includes my KYC Records / Personal information such as my name, address, date of birth, PAN number etc. In case of any update in the KYC documents / information submitted by me/us at the time of establishment of account-based relationship and thereafter, as necessary; I / We shall submit to the Bank the update of such documents within thirty (30) days of the update to the documents.

- RBL Bank, would like to use your personal details in the application form from time to time to send you marketing information /contact you to inform about products, services or promotional offers that are offered by RBL bank, on its own and in collaboration or through tie-ups with partners? third parties. By giving your preference below you either allow or disallow RBL Bank to contact you through SMS, phone calls and Emails: 🔛 Yes, Bank can contact me 🔛 No, Bank may not contact me
- I/We authorize the Bank to share, disclose, exchange, or use in any manner whatsoever, without any further specific consent or authorisation from me/us, the information/data provided by/related to me/us to the Group companies/Associates/Service providers/Subsidiaries/Affiliates/Joint Ventures of RBL Bank/ any person with whom the Bank has entered/propose to enter into an arrangement for provision of 'services/products' for the purpose of marketing/offering/selling any product/services offered by Bank.

Yes No. I do not consent to share, disclose, exchange, or use my information/data,

There is no change in KYC of Authorized Signatories/Beneficial Owner/POA. There is no change in existing status of KYC Information of the entity.

Declaration under 'Foreign contribution (Regulation) Act, 2010 and Foreign Contribution (Regulation) Rules, 2011'

- I/We confirm that as part of the regular operations. I/we do not receive any foreign contribution from abroad and if in future we will be receiving the same then we will inform the bank in advance with sufficient notice OR I/We confirm that as a part of the regular operation, we receive foreign contribution from abroad. Separate approval from ministry of home affairs (MHA) has been sought for
- crediting the foreign contributions with the FCRA Account with Bank which has been opened specifically for such FCRA credits and I/we confirm that in the account with RBL Bank, For opening 'Another FCRA Account', we shall submit approval from Ministry of Home Affairs (MHA) for our 'FCRA Account' held with SBI New Delhi Main branch & for opening 'FCRA
- Utilization Account' we shall submit MHA approval for 'FCRA Account' held with SBI New Delhi Main branch and 'Another FCRA Account', if opened, in compliance with Foreign Contribution (Regulation) Act. 2010 and any guidelines, rules and regulations made thereunder.
- We certify that this is the only 'Another FCRA Account' being opened and we do not hold any other 'Another FCRA Account'.
- No remittance/Foreign Contribution will be credited to the 'Another FCRA Account' opened with RBL Bank and all credits will come from 'FCRA Account' held with SBI New Delhi Main branch. In case of 'FCRA Utilization Account' opened with RBL Bank, all credits will be either from 'FCRA Account' held with SBI New Delhi Main branch or 'Another FCRA Account.
- We shall inform the Bank in case the application for registration/prior permission is rejected by MHA in stipulated time.
- We shall comply with applicable regulatory guidelines, laws and regulation; including but not limited to Foreign Contribution (Regulation) Act, 2010 and Foreign Contribution (Regulation) Rules, 2011 or as applicable from time to time

14	*CICNIATI	IDE OE ALI	TUODICED	SIGNATORY/IFS

for all SMS Banking Enquiries

rease do not sign this form it is bearing. I tease ensure attracted it sections and cotonnis are completely fitted to your satisfaction and only then sign the form				
Authorised Signatory 1	Authorised Signatory 2			
Signature of Authorised Signatory with stamp	Signature of Authorised Signatory with stamp			
Name	Name			
Date D D M M Y Y Y Y	Date D D M M Y Y Y Y			
Authorised Signatory 3	Authorised Signatory 4			
Signature of Authorised Signatory with stamp	Signature of Authorised Signatory with stamp			
Name	Name			
Date D D M M Y Y Y Y	Date D D M M Y Y Y Y			

17. ACKNOWLEDGEMENT			
Received application for Current Account		Ref No.	
Initial Payment D	etails		
Initial Amount ₹ In words			
☐ Cash₹			
Cheque No Date DDMMYYY	Y Y Drawn on	Bank	Branch
Debit to my RBL Bank A/c	Branch Code	Note: DD/PO/Cheque subject t	o clearance
Name of Bank Official (Checked by)	Circulture of Book Official & Book Oak	Employee ID	
Please Quote your reference No. for any communication	Signature of Bank Official & Bank Seal	Date D D M M Y	YYY
	Individual Customers: customercare@rbl.bank.in Customers: nribanking@rbl.bank.in	Website: www.rbl.bank.in	
SMS Banking: Type HELP & send to 9223366333 Login to Internet www.rbl.bank.in a	t Banking: nd enjoy easy access to your account	Debit Card : Best in class features 8	k benefits

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18. *FOR BANK USE ONLY (Only	y to be filled if update	ed KYC document	is obtained)				
Constitution Partnership	HUF Sole F	Proprietor PV	/T Ltd Public I	Ltd LLP Others			
*KYC Details	*Document Name	*Doc ID No.	*Place of Issue	*Date of Issue	Expiry Date	*Issuing Authority	
*Proof of preferred mailing address				D D M M Y Y Y Y	D D M M Y Y Y		
*Proof of Registered Address				D D M M Y Y Y Y	D D M M Y Y Y		
*Proof of principal place of business							
*KYC Details	*Document Name	*Doc ID No.	*Place of Issue	*Date of Issue	Expiry Date	*Issuing Authority	
*Proof of Identity 1				D D M M Y Y Y Y	D D M M Y Y Y Y		
*Proof of Identity 2				D D M M Y Y Y	D D M M Y Y Y		
Current Account 4 0							
Prefix Pr	eferred/R-KIT Account	Number					
Exports/Imports involved	Yes No		*Risk Categoriz	ation Should match with RRT o	checklist L M	□ н	
Promo Code 1			*LC Code Sourci	ing Code	*LG Code Lead Generator		
Promo Code 2 C A L A	P		Portfolio ID				
*Primary Relationship Manager I	ID	Secondary I	Relationship Manag	ger ID	PEP CRPEP		
*BSR Type of Organization							
*Funds Parked Branch code		*Value Date	M M Y Y Y	Y *URN No			
*Expected No. of Transactions A	nnually 1	<250 2	250 - 500 3 5	00 - 1000 4 1000 - 2500	5 >2500		
*Expected Transaction Amount - *Cash Deposits - Annual (in ₹) *Cash Withdrawal - Annual (in ₹) FCY Inward - Annual (in USD) (Mandatory in case Export/Import involved FCY Outward - Annual (in USD) (Mandatory in case Export/Import involved *Domestic Inward (in ₹) *Domestic Outward (in ₹) *Business Segment	1 0-5 Lakh 2	5-10 Lakh 3 5-10 Lakh 3	10-25 Lakh	5-50 Lakh	Cr. 6 1-10 Cr. 8 >10 Cr. 6 1-5 Cr. 7 5-1 Cr. 6 1-5 Cr. 7 5-1	0 Cr. 8 >10 Cr.	
MIS Code.1							
MIS Code.5	MIS Code	e.6	MIS C	ode.7			
*Source of Income/Fund	1 Business Incon	ne 1	Investment Incom	e 1 Agriculture	1 Others		
Signature	of Bank Official		Checked by (Nar	ne of bank official) :			

19. MOST IMPORTANT TERMS & CONDITIONS

Current Account

- On activation of the A/c customer may request for free personalised passbook and / or cheque book by visiting nearest branch. Customers will receive monthly E-Statements on registered Email ID. Physical statements are provided on customer's specific request.
- All physical deliverables will be sent to 'Preferred Mailing Address' and digital deliverables on current registered Email ID or Mobile No.
- Bank provides Standing Instruction ('SI') facility for auto debit of accounts for payment to registered payees. Bank will not be held liable for failure to execute the SI for shortage of funds or for delays caused by third parties involved in performance of SI.
- Bank charges apply for below services at rates indicated in Schedule of Charges displayed on website and on Notice Board of Branches.
- o Cash Deposits & withdrawals, Non-maintenance of minimum balance prescribed depending on category of accounts, SMS alerts, Remittances, A/c. closure charges etc.
- Debit Card is/will be, dispatched in an 'Inactive' status. To activate, you must first generate your PIN. ATM and POS transactions within India are activated by default.
- The transaction rights/limits of the Debit Card can be enabled/disabled/modified, through following options Internet banking/Mobile banking/IVR/Branch.
- Debit card Fee will be applicable as per schedule of charges on www.rbl.bank.in >> Service Charges & Fees.
- Accounts with no customer induced transactions (viz. financial, non-financial or KYC updation) for continuous period of 24 months will be categorised as 'Dormant/Inoperative Account'. No cash deposition or withdrawal through any mode will be permitted until the customer visits the branch and tenders required document for activation of the account.
- Deposits in bank accounts are insured with DICGC up to amounts stipulated by regulations from time to time. For details on deposit insurance, please log onto www.dicgc.org.in
- Bank has Grievance Redressal policy displayed under 'Customer Services on Banks website www.rbl.bank.in for redressal of customer grievances. To register your grievance, please visit your nearest branch or log on to Customer Services on Banks website www.rbl.bank.in or call +91 22 6232 7777
- Bank will contact the customer for important account related information irrespective of being registered for DNC. (eg. Unauthorized transactions, etc.)