

One Time Password Request Letter

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RBL Bank Limited

CIB/RIB Operations, National Operating Centre,
Techniplex – 1, 9th Floor, Near Veer Savarkar Flyover,
Off S. V. Road, Goregaon (West), Mumbai – 400062

Subject : Issuance of One Time Password (“OTP”) on e-mail

CASA A/c No.	XXXX XXXX XXXX XXXX		
Email ID on which OTP is require			
Corporate ID <i>(Mandatory for CIB)</i>		User ID	

Dear Madam/Sir,

I/ We write with reference to the above mentioned account held with RBL Bank (“Bank”) and the net banking services enjoyed with the Bank.

I/We herewith request the Bank to issue me/us OTP on the email ID mentioned above. I/We hereby confirm that I/We shall at all times be solely responsible and shall not claim for any losses/transaction made by using OTP issued to me/us on email ID and any compromise/misuse of OTP.

I/We hereby undertake to hold the Bank; it’s Directors and officers harmless and indemnified against all suits, actions, proceedings, charges, damages, demands, costs, losses, claims and expenses which may arise out of any use/misuse of OTP.

Name of the Customer	
Signature of the Customer	

Witnesses		
Signature of the Witness		
Name of the Witness		
Address of the Witness		

- Request letter/resolution from customers on company letter head (Format as prescribed by the bank)
- Signed indemnity (Format as prescribed by the bank)
- Recommendation by Zonal Heads/Regional Heads
- Approval by Business Head (Mandatory)