

Notice to Inoperative Account Holder- April 20, 2026

Dear Customer,

Greetings from RBL Bank!

RBL Bank hereby notifies that certain customer accounts with zero balance have remained inoperative (dormant) on or before October 31, 2025. In order to safeguard customers and prevent potential misuse, the Bank proposes to close such accounts.

All account holders meeting the above criteria are advised that their accounts will be closed after 30 days from the date of publication of this notice, unless reactivated by completing KYC formalities and initiating account activity within the stipulated period. No further individual communication will be issued.

Exclusions: The following accounts will not be considered for closure:

- ✓ Accounts opened under Pradhan Mantri Jan Dhan Yojana (BSBDA/BSBDS)
- ✓ Accounts frozen under instructions of courts, Income Tax Department, or regulatory authorities
- ✓ DEA Fund accounts
- ✓ Accounts linked to lockers
- ✓ Accounts with regulatory lien of any amount
- ✓ Customers are requested to visit the nearest branch to update KYC details and resume account operations within the given timeframe.

If you have any questions, feel free to reach out to your Relationship Manager or visit your nearest RBL Bank branch or call us on +91 22 62327777. Corporate customers can contact us on call at +91 022-71109111.

Assuring you of our best services, at all times.

Sincerely,
RBL Bank