RBL BANK
apno ka bank

Introducing the all new

RBL MyBizBank App

- *Higher Payment Limits*
- *Quick Bulk Transfers*
- *Effortless Workflow Management*

Scan the QR code to download the app now

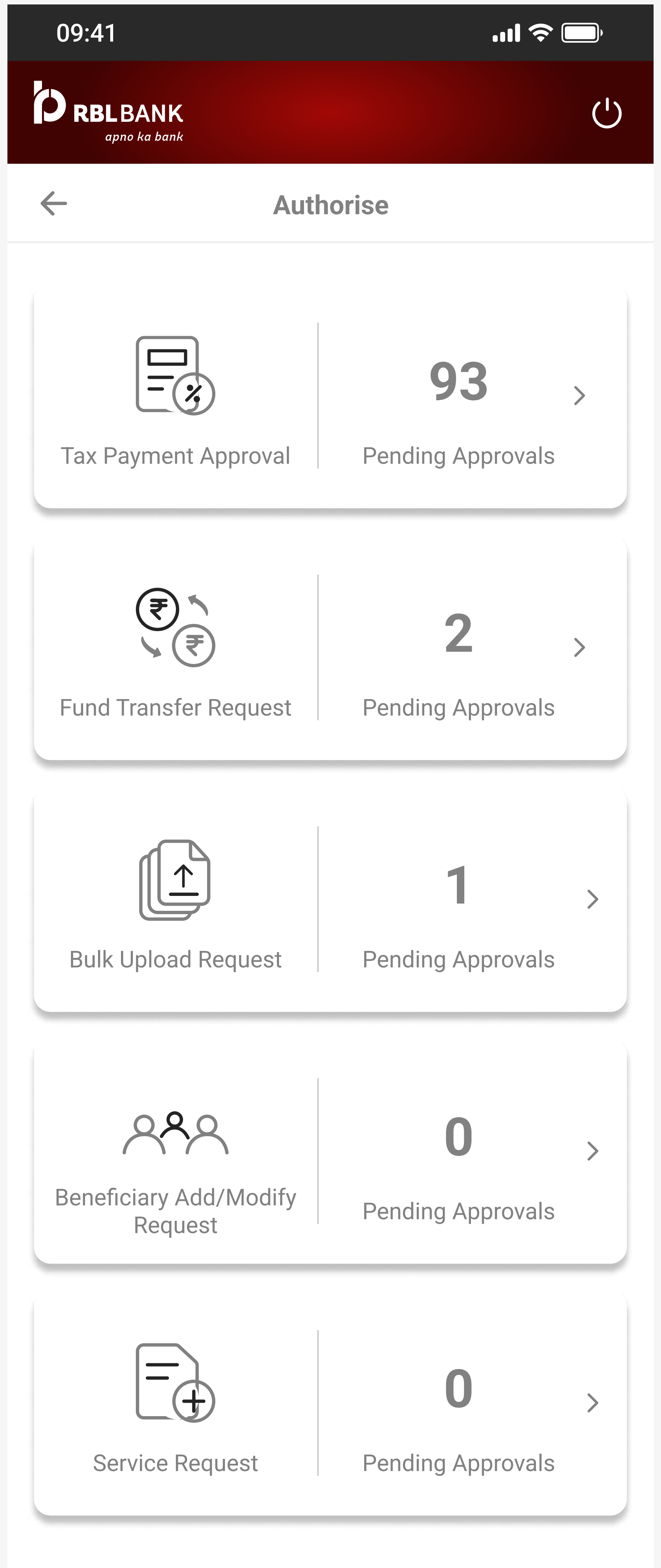
One app for all
Current Account Business
needs.

How to Authorise request – Checker and Dual User

RBLBANK
apno ka bank

Authorization Dashboard - Checker and Dual User

After selecting "Authorise" option on Post Login page, approver will land on this dashboard to approve/reject the request



Options Available in Authorization Dashboard

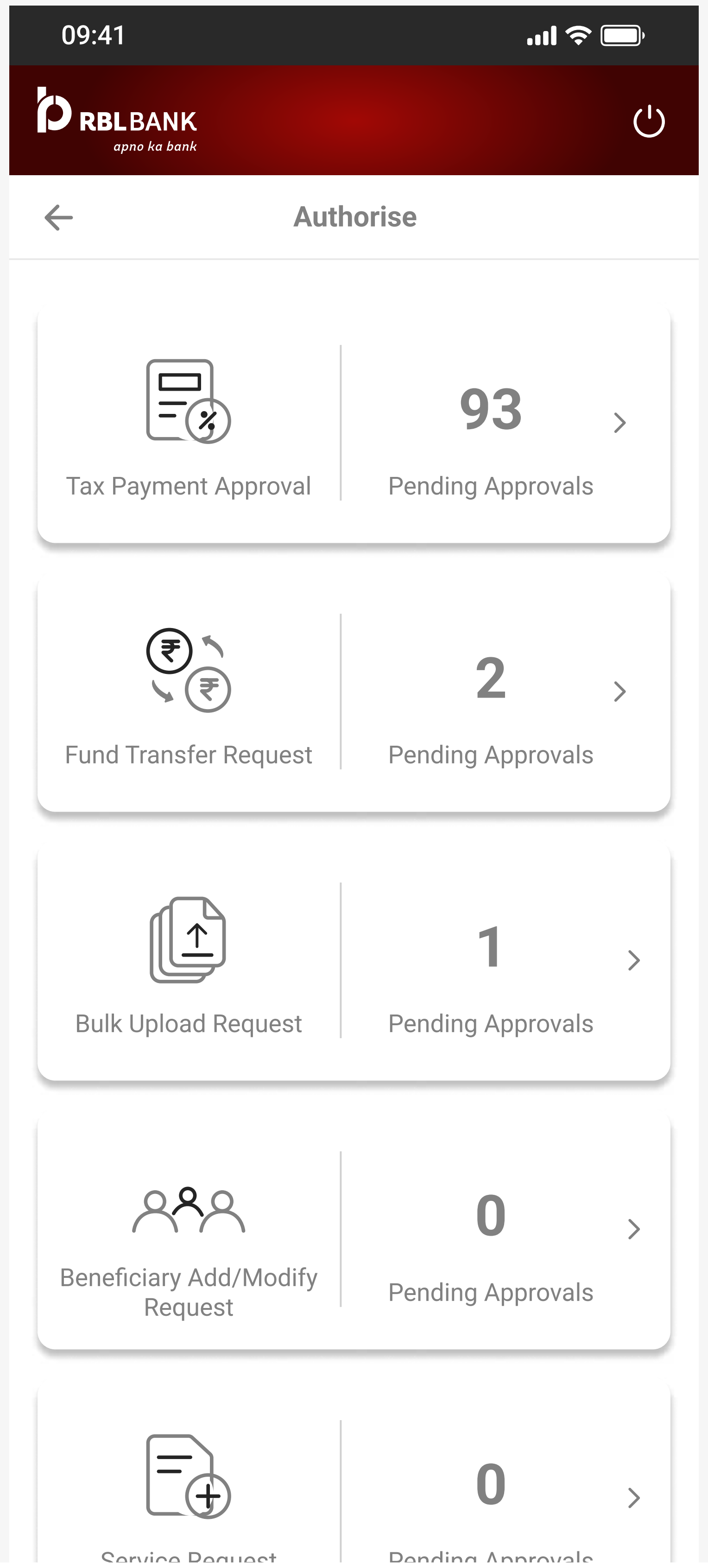
1. Pending transaction authorization requests pertaining to NEFT , RTGS, IMPS & within RBL Bank can be fetched using this option
2. Pending transaction requests pertaining to Bulk Upload can be fetched using this option
3. Approval requests regarding Tax Payment Approval – Direct Tax, GST and Customer Duty can be fetched using this option
4. Approval requests regarding Beneficiary Activation & Modify Beneficiary can be fetched using this option
5. Pending approvals regarding service request (FD , STOP cheque , Cheque book initiation , Revoke, Stop cheque) can be fetched using this option

Authorise Fund Transfer Request – Dual User

Transfer Funds – Bulk Upload – Authorise

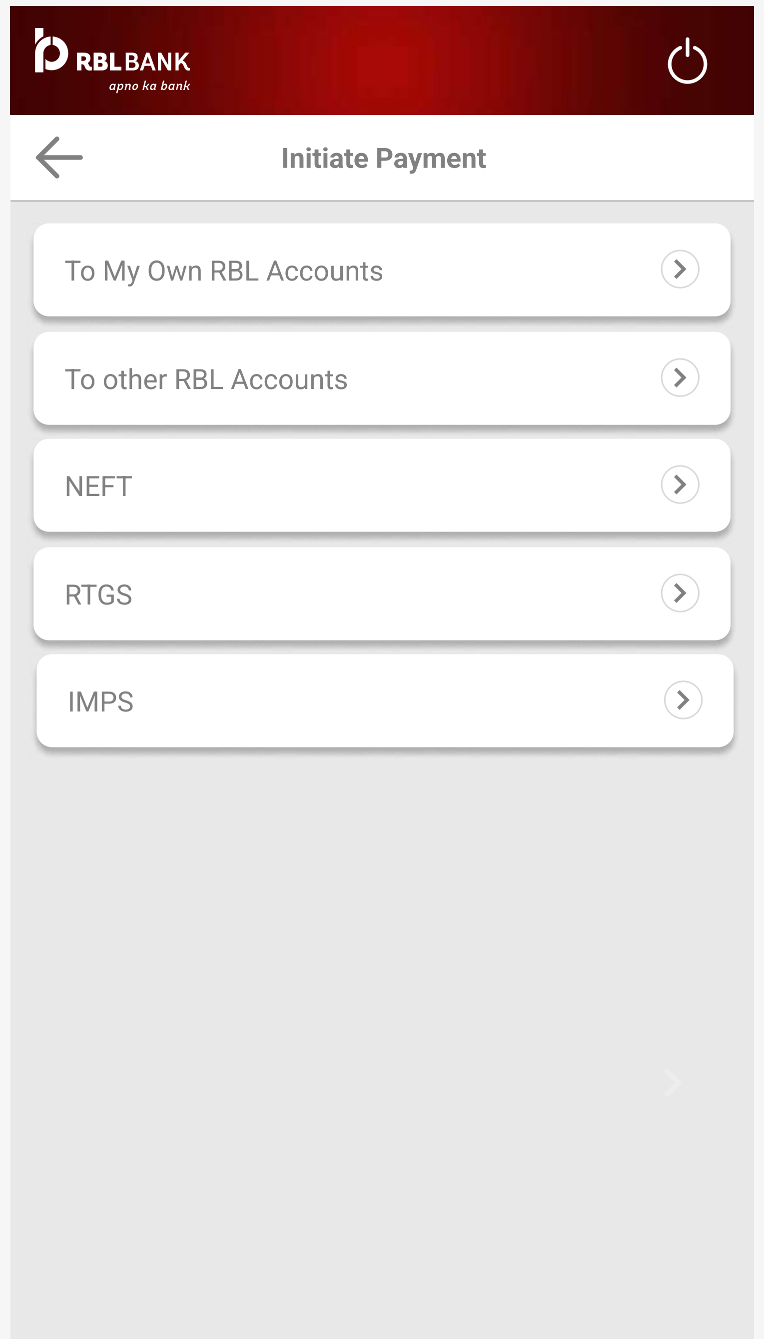
Step 1

- Select the tab “Authorise“ tab in the main screen



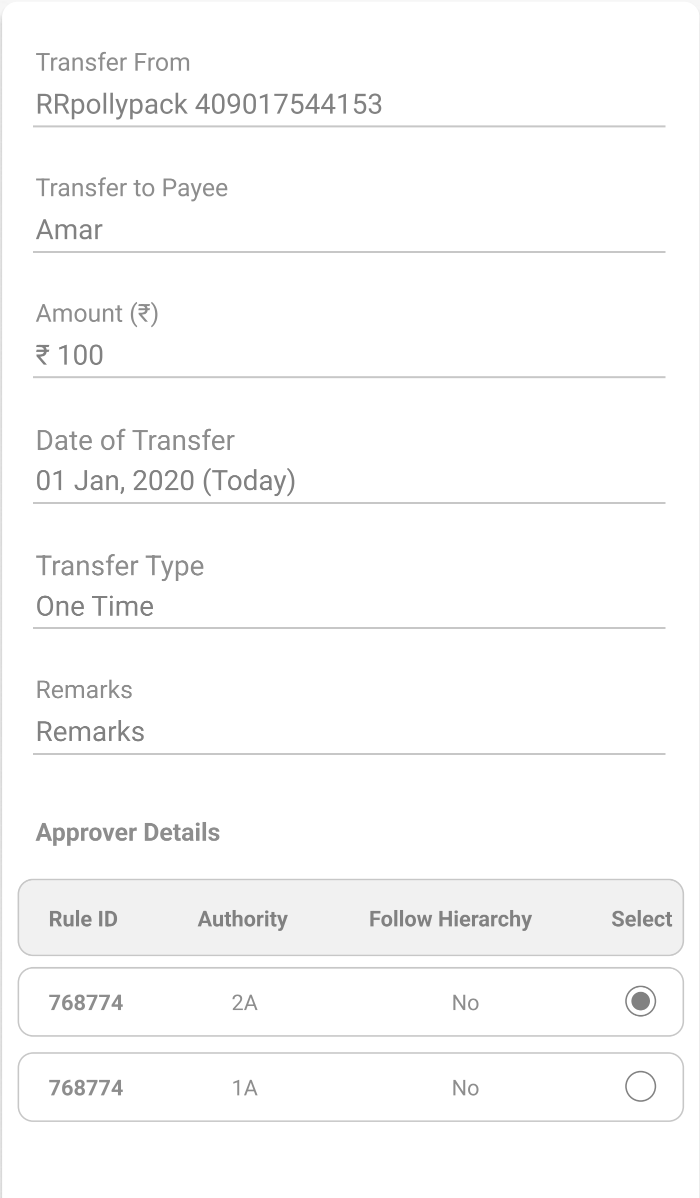
Step 2

- Select the type of " Fund Transfer Request to be approved from the list



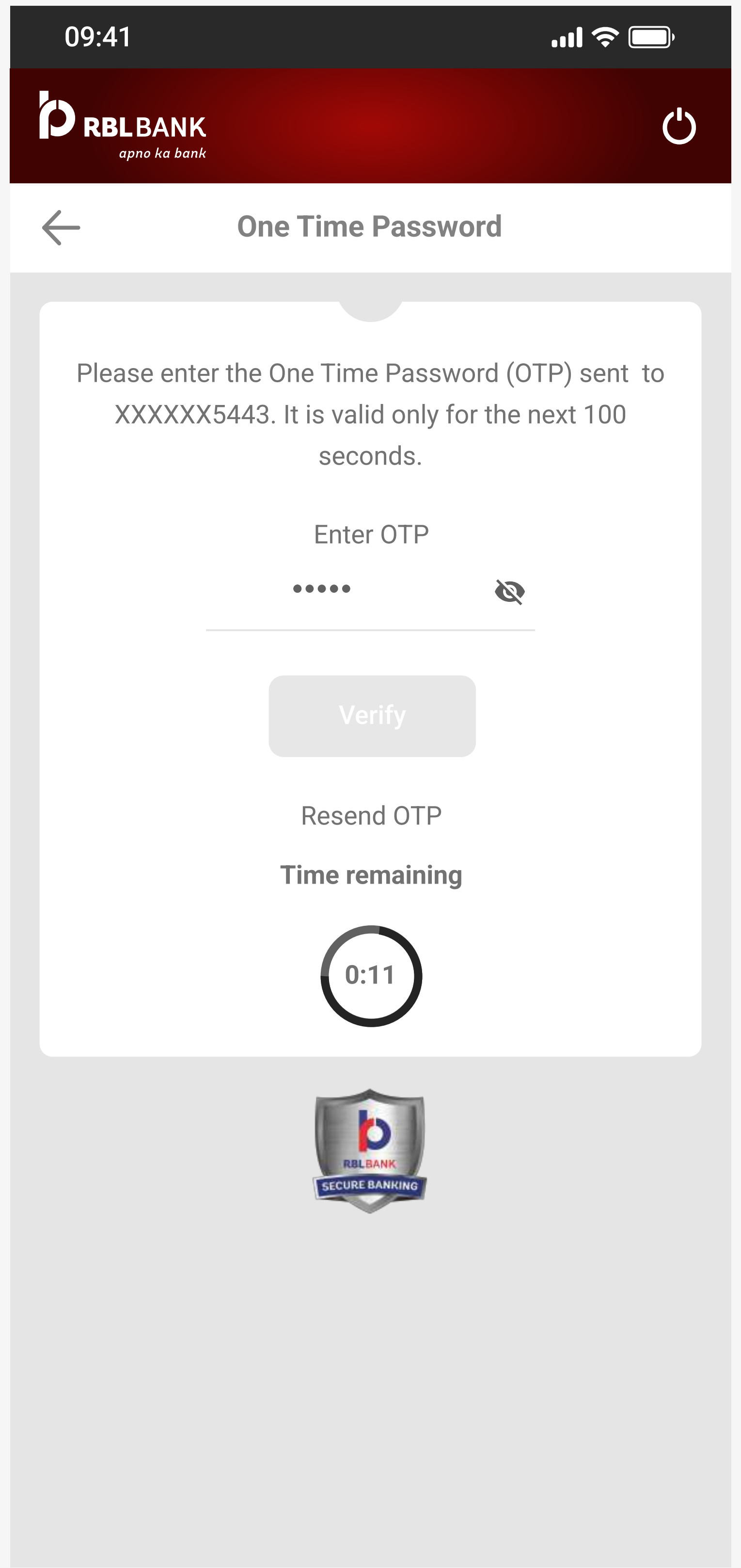
Step 3

- Details of the transaction will be displayed to customer



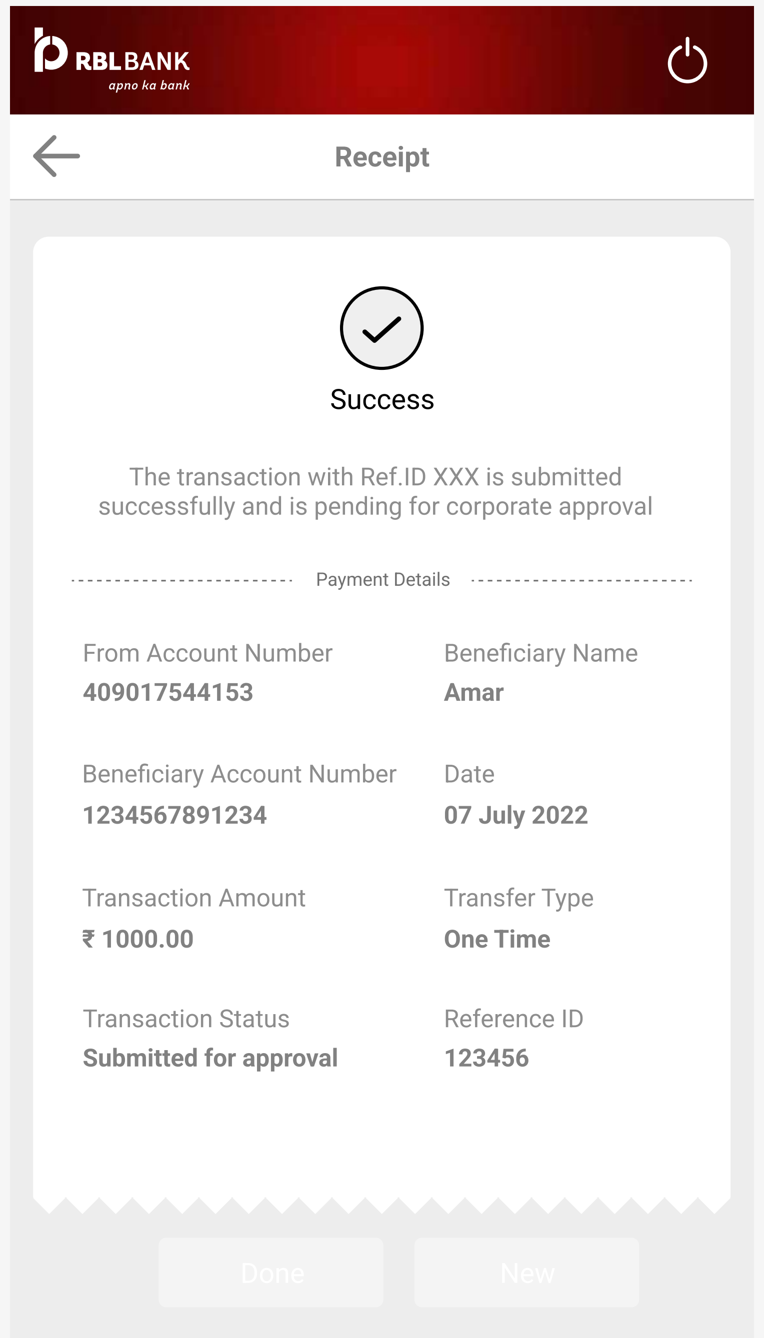
Step 4

- Enter OTP



Step 5

- Post approval success message to be displayed to the user



Authorise Bulk File – Checker/Dual User

Transfer Funds – Bulk Upload – Authorise

Step 1

- Select the tab “Authorise” tab in the main screen

Step 2

- Select the tab " Bulk File Upload Request”

Step 3

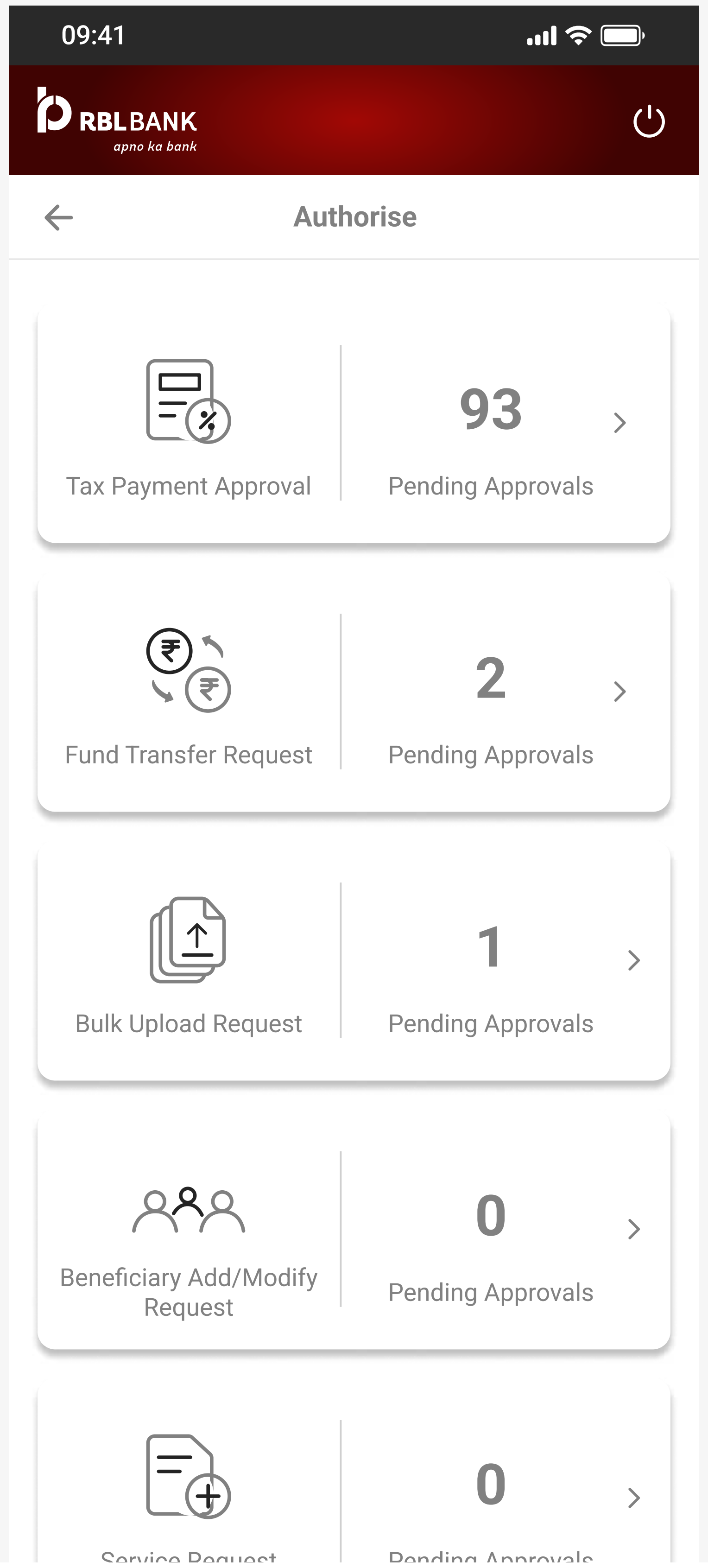
- Select the records for approve or reject

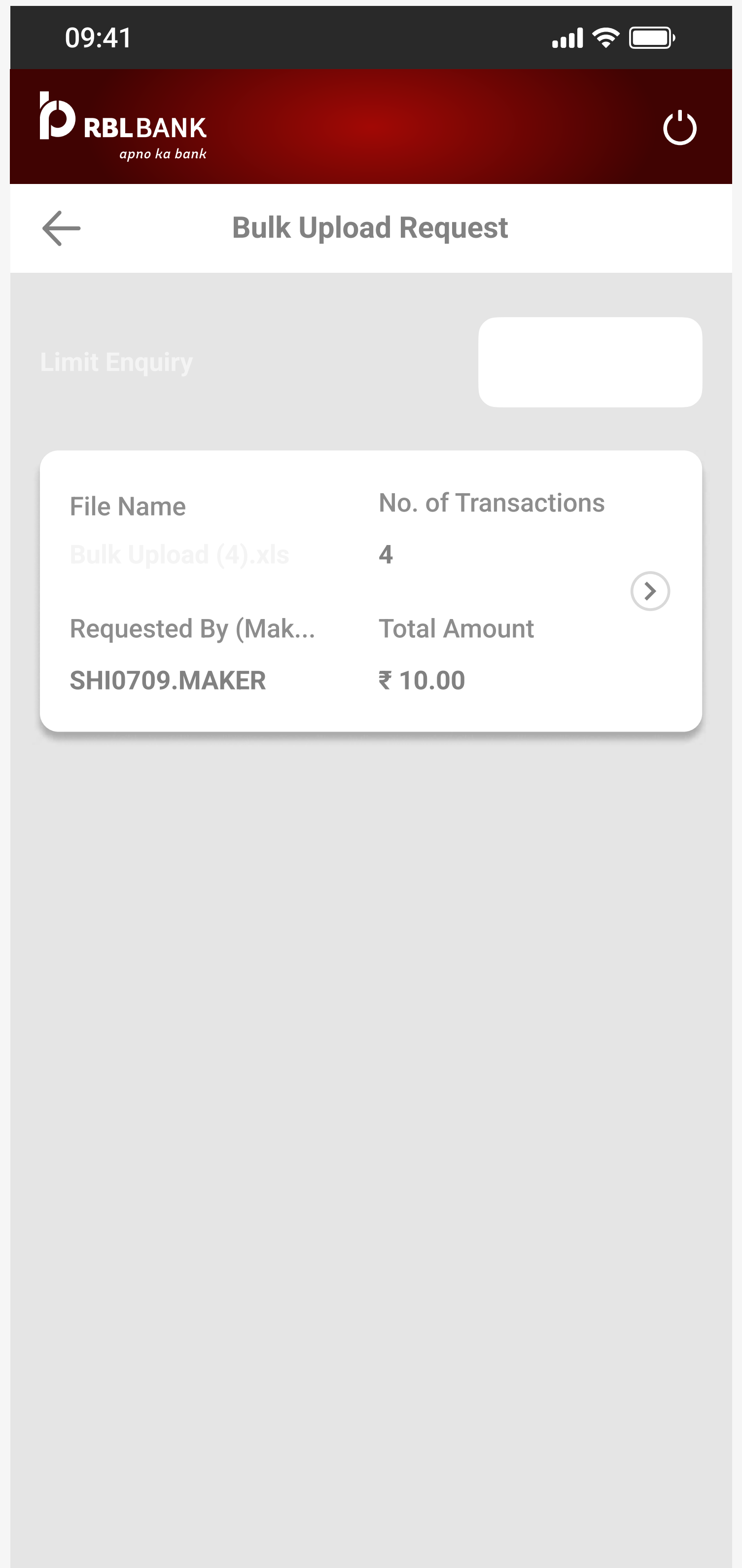
Step 4

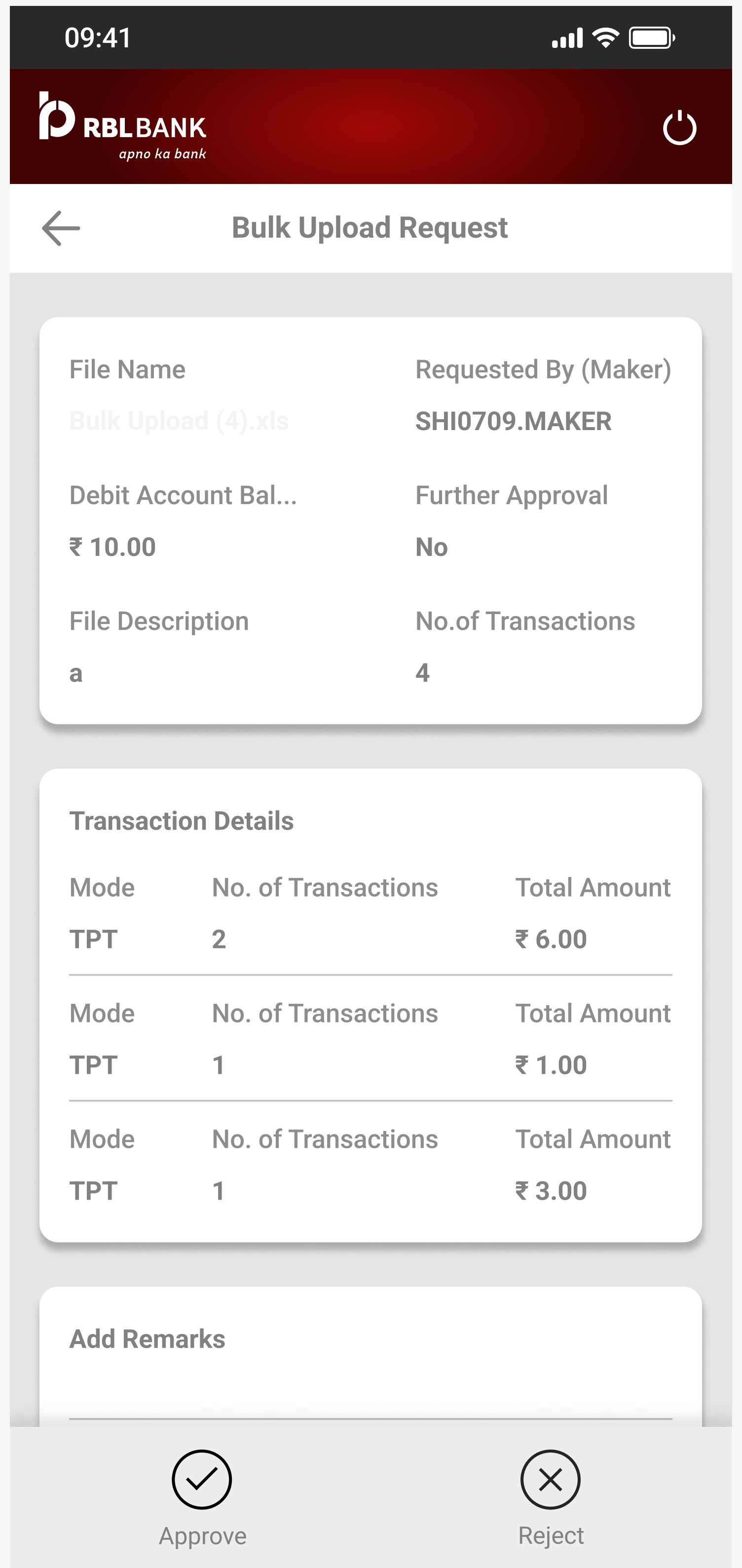
- Enter OTP

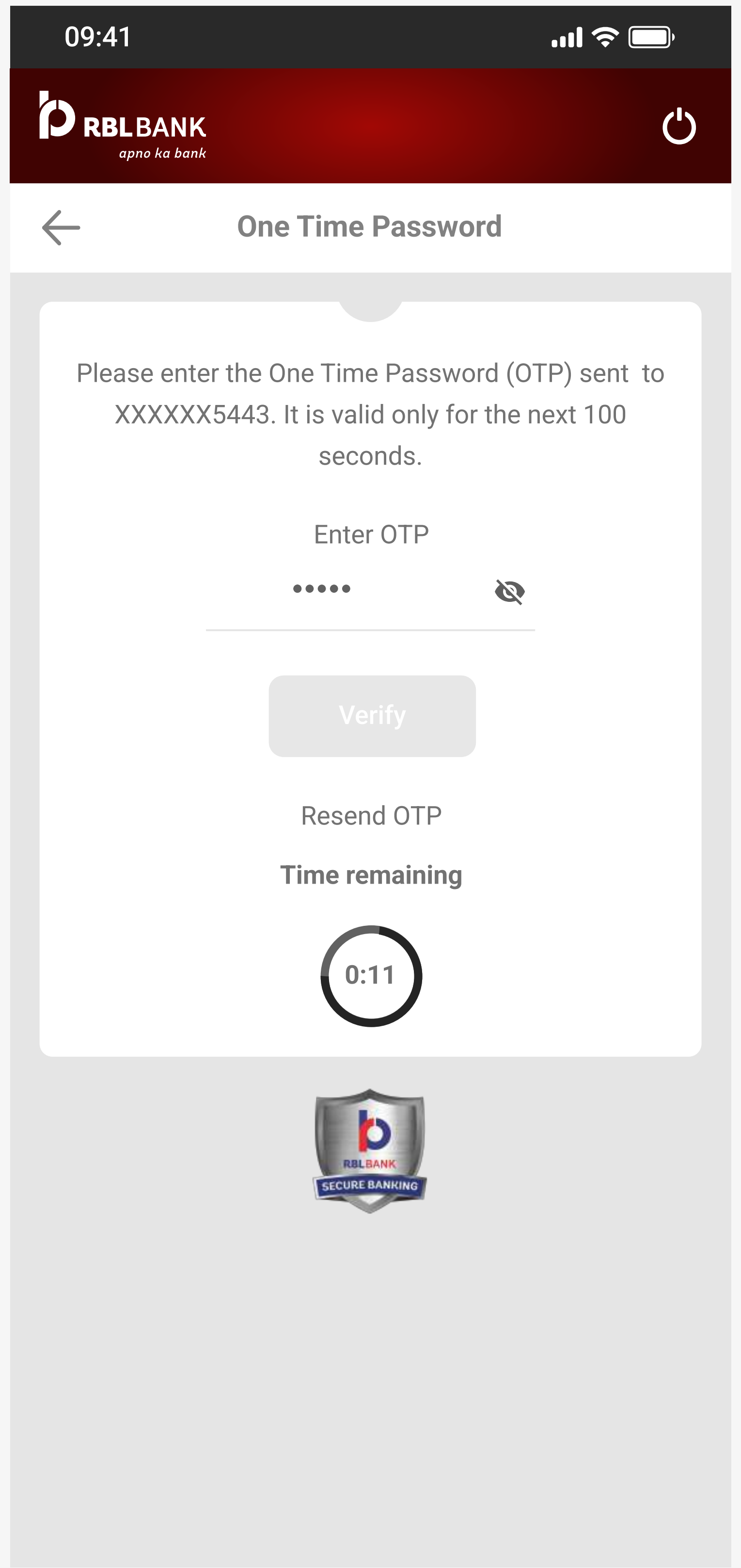
Step 5

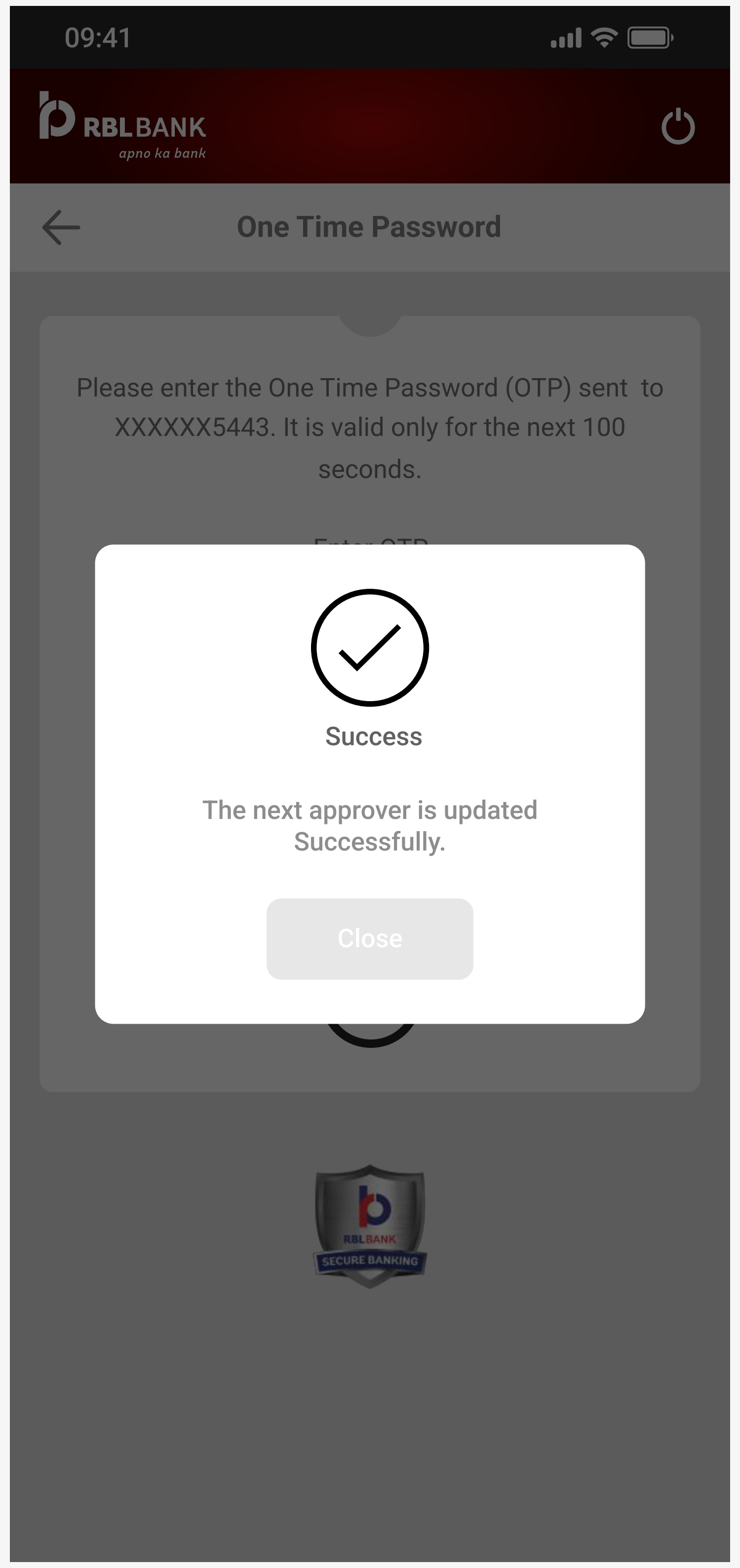
- Post approval success message to be displayed to the user









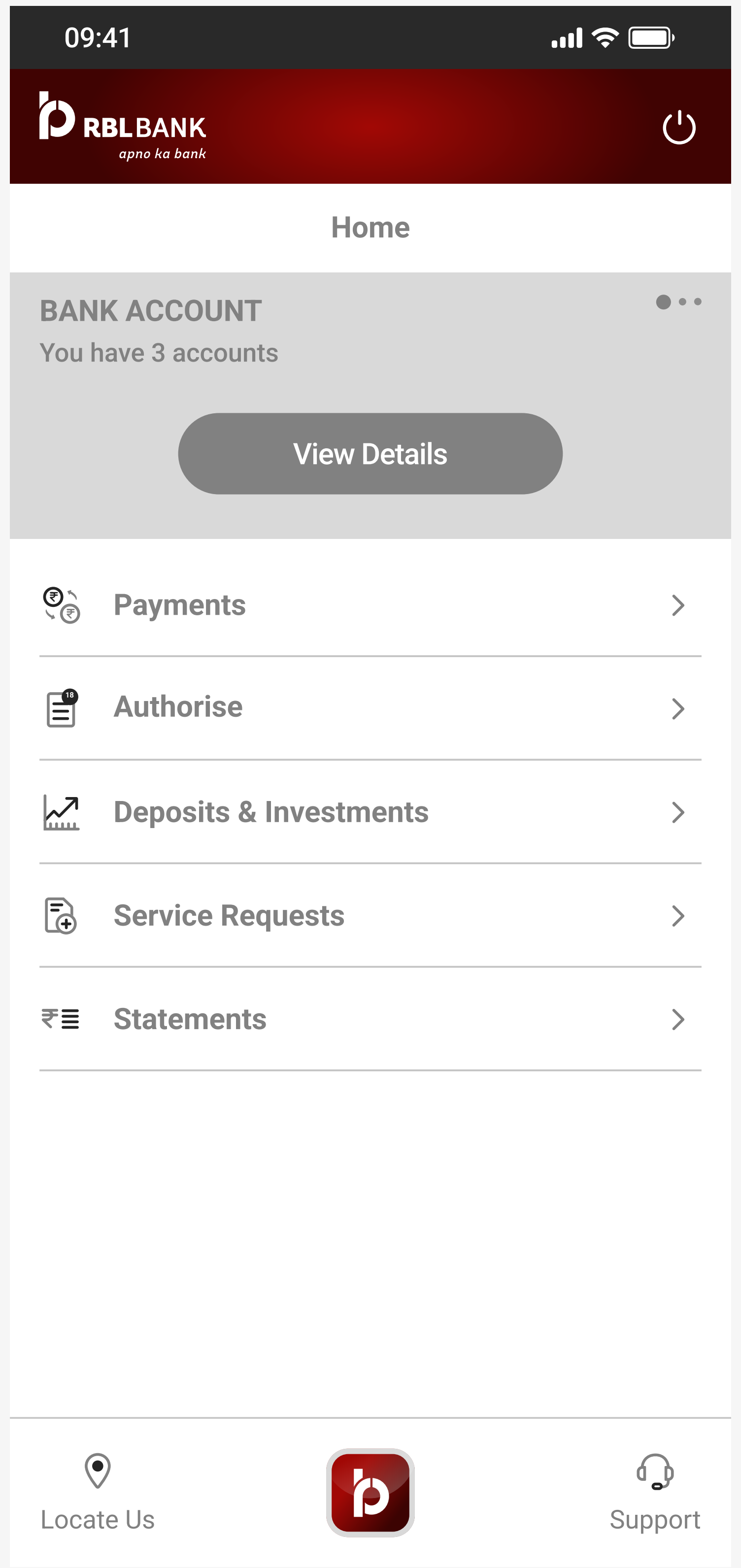


Authorize Add/Modify Beneficary - Checker/Dual User

Transfer Funds – Bulk Upload – Authorise

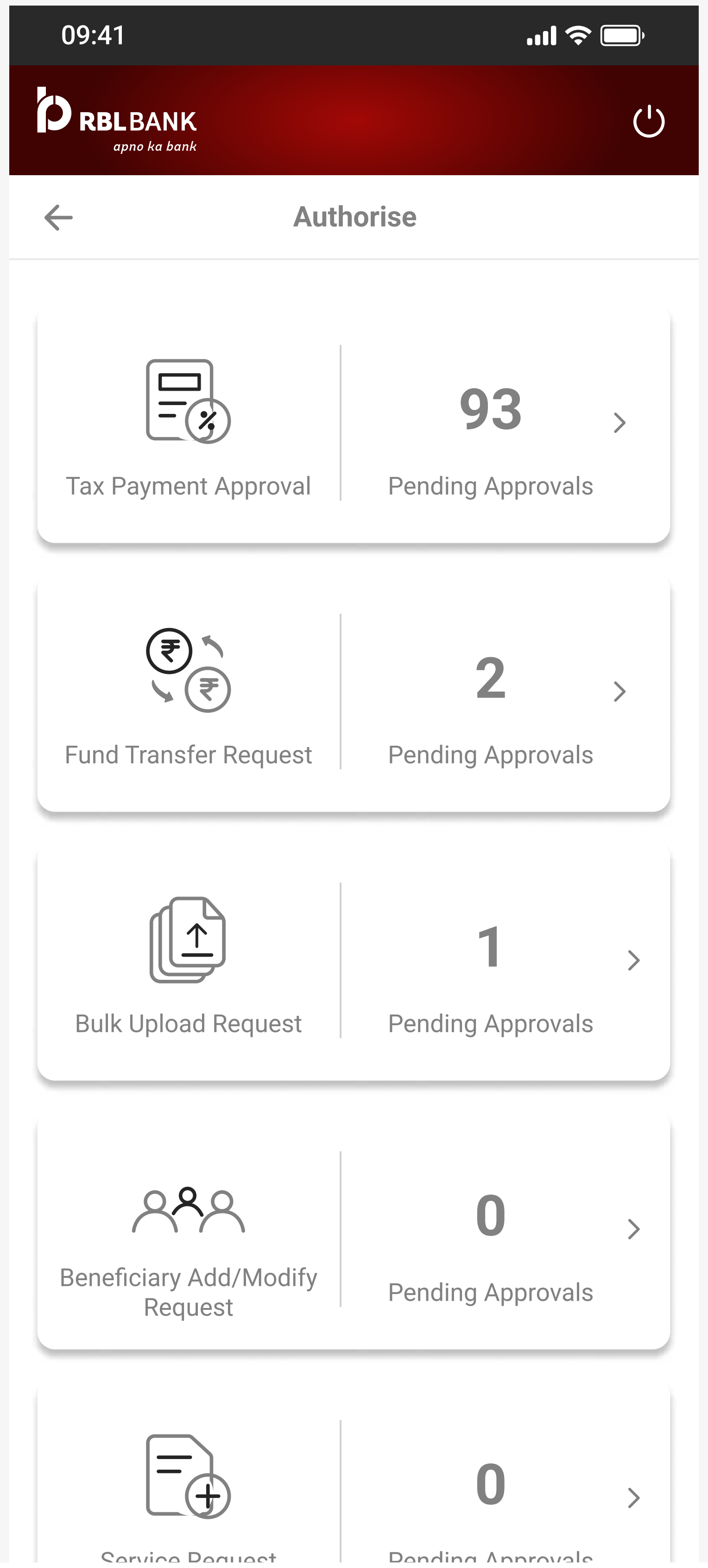
Step 1

- Select the tab “Authorise“ tab in the main screen



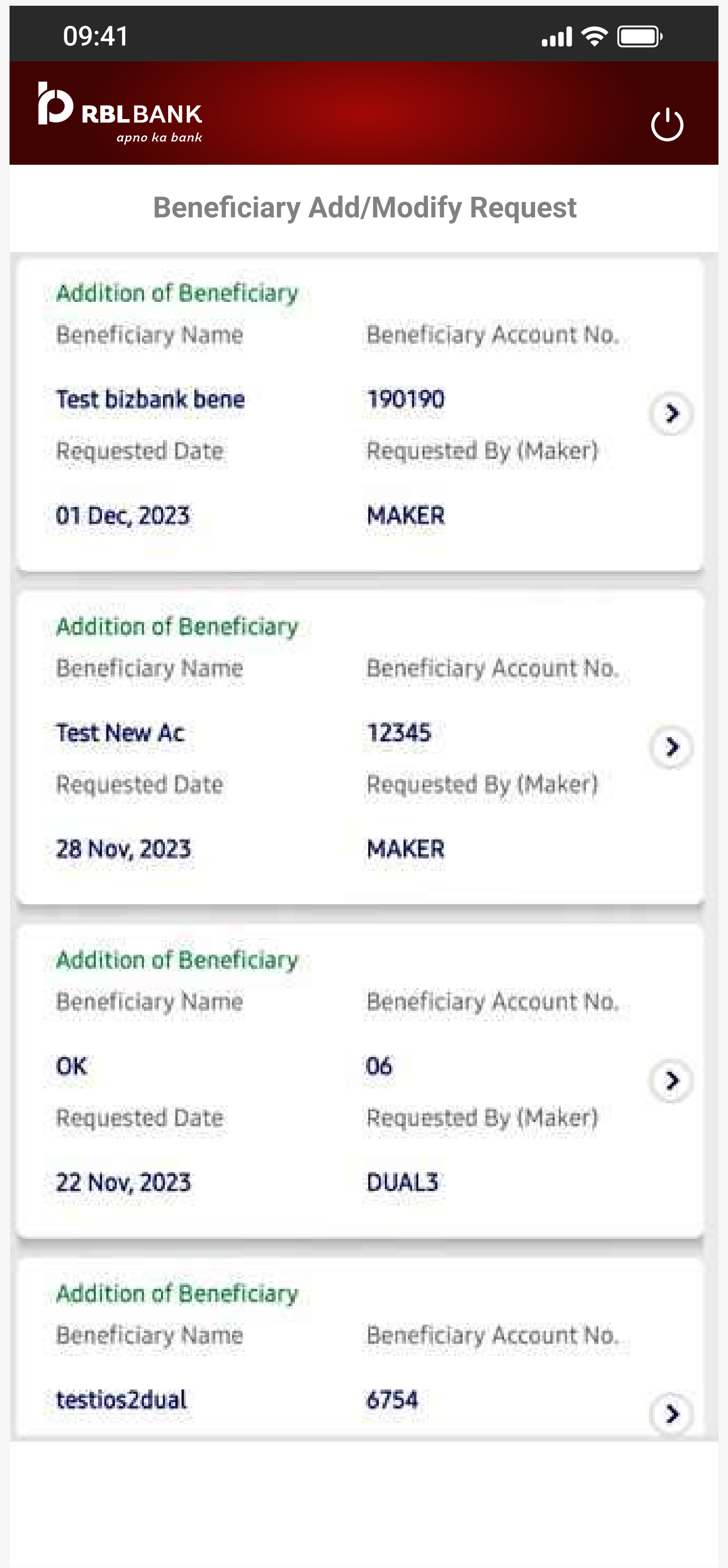
Step 2

- Select the tab "Beneficary Add/ Modify Request”



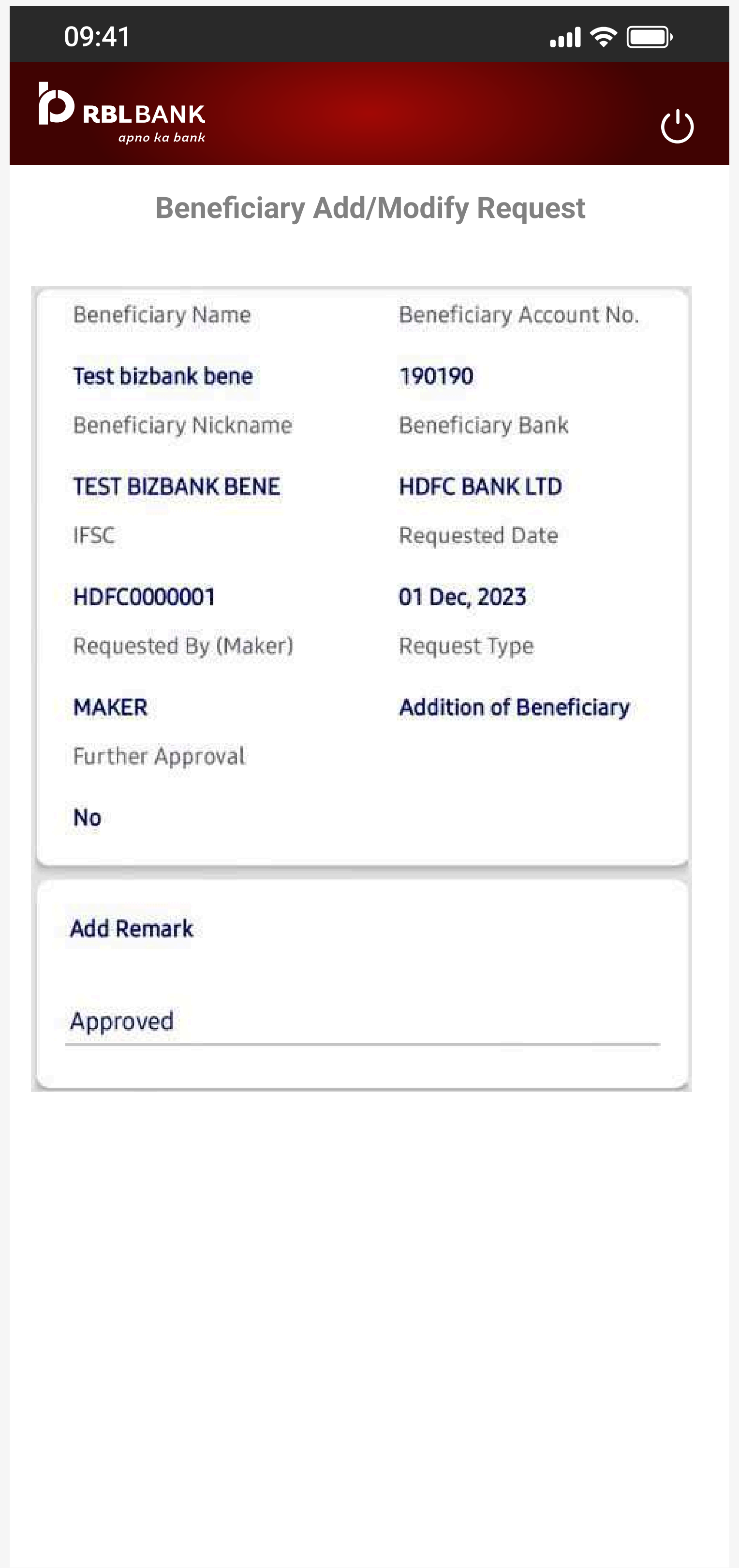
Step 3

- List of pending approvals will be visible to customer



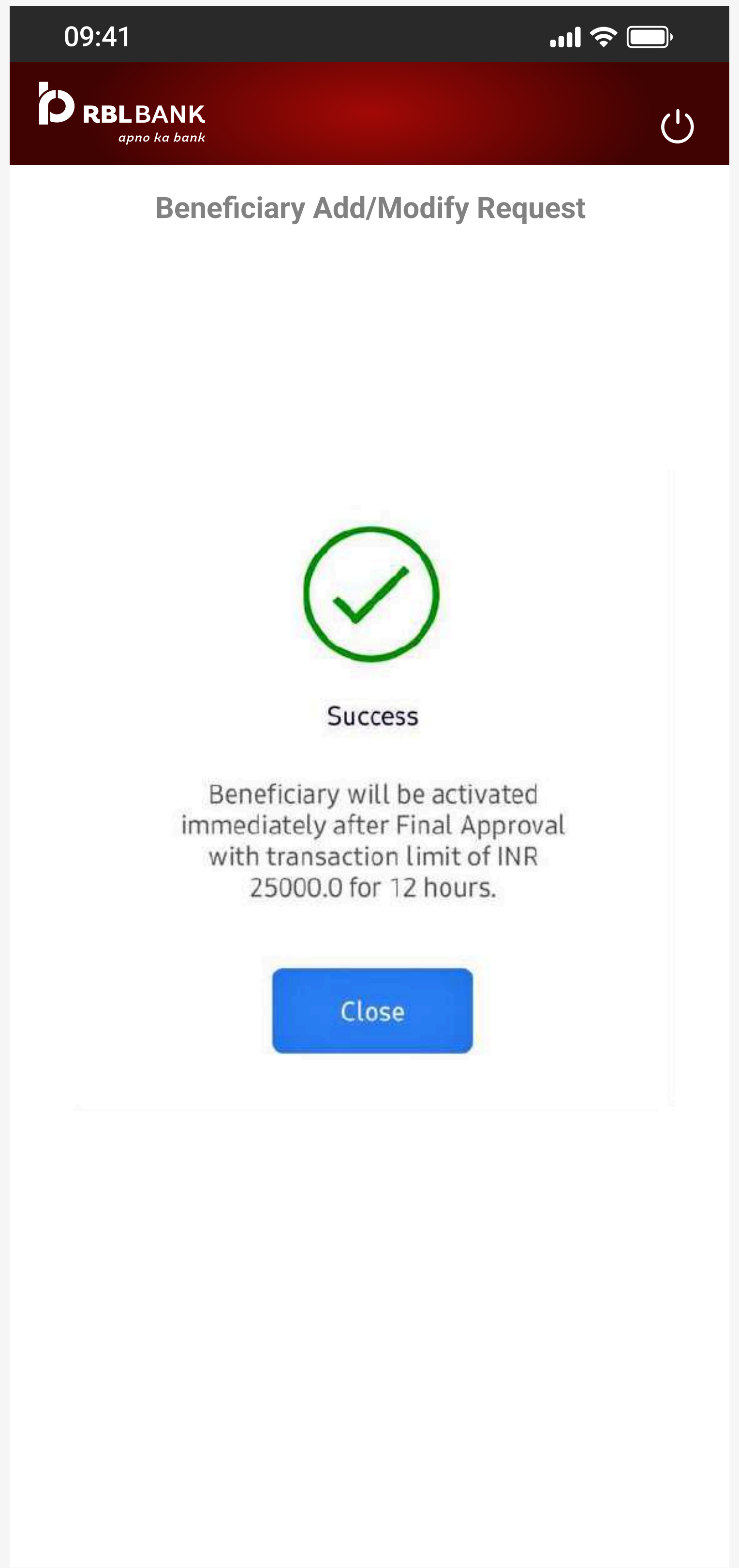
Step 4

- Select the beneficiary to approve or decline and enter OTP



Step 5

- Post approval success message to be displayed to the user



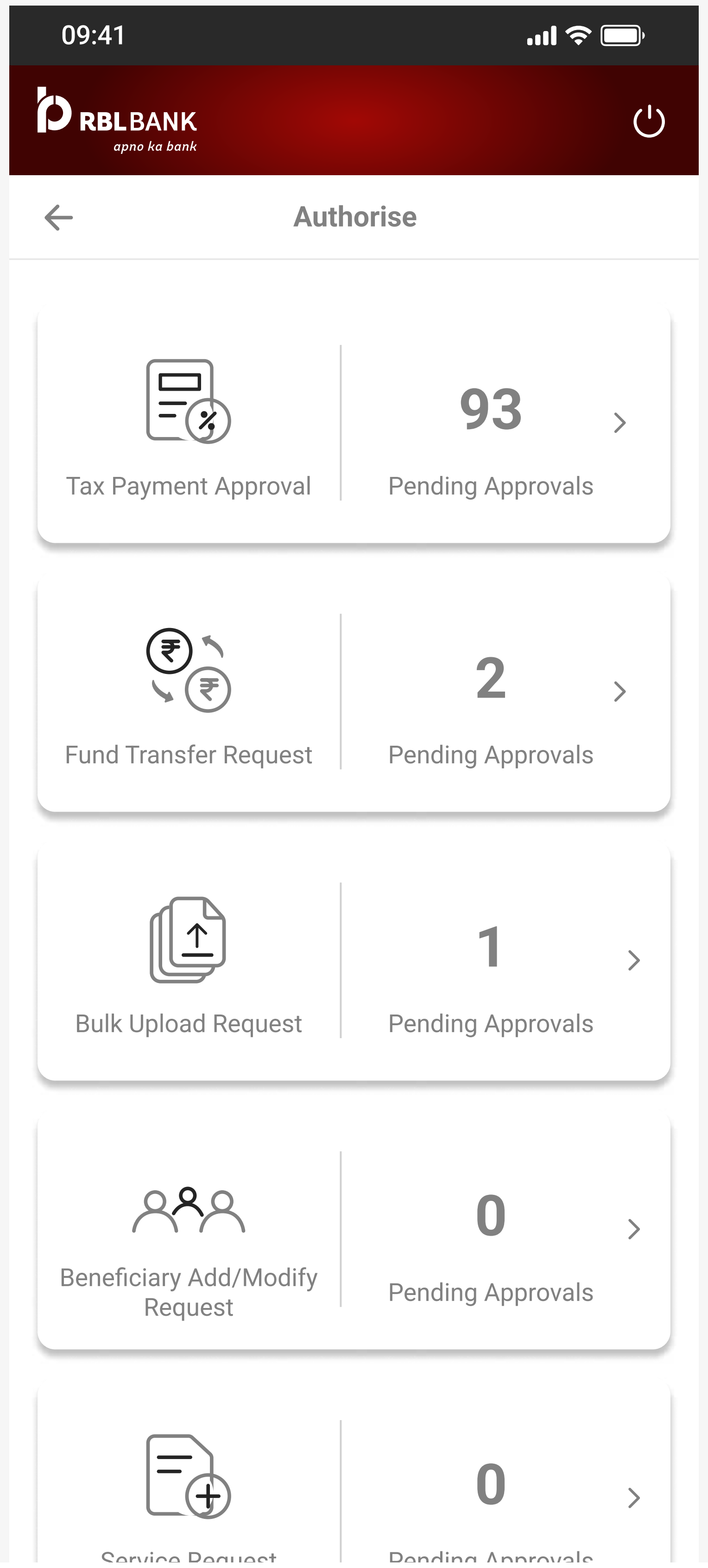
RBLBANK
apno ka bank

Authorize Tax Payment Approval – Direct Tax

Transfer Funds – Bulk Upload – Authorise

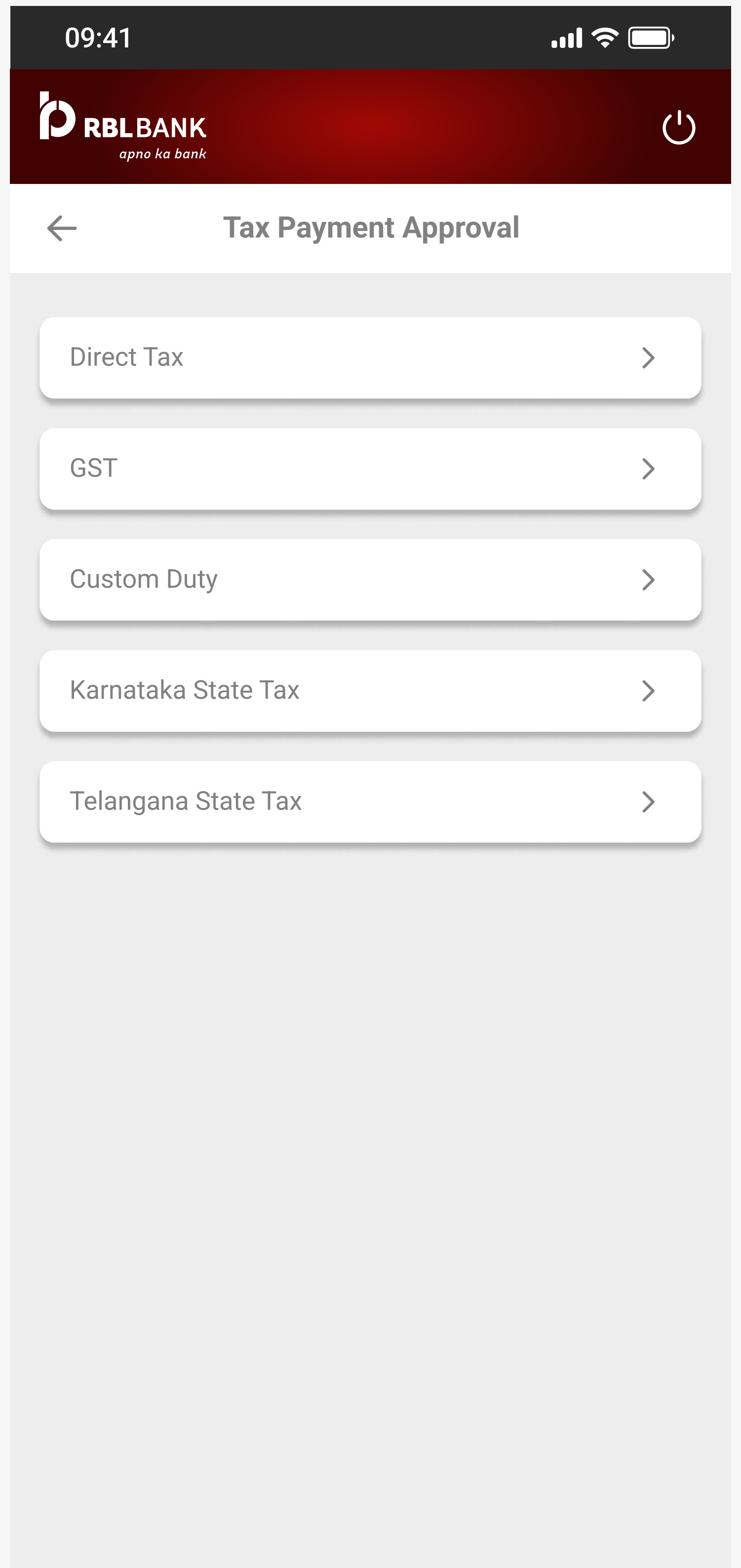
Step 1

- Select the tab “Tax Payment Approval”



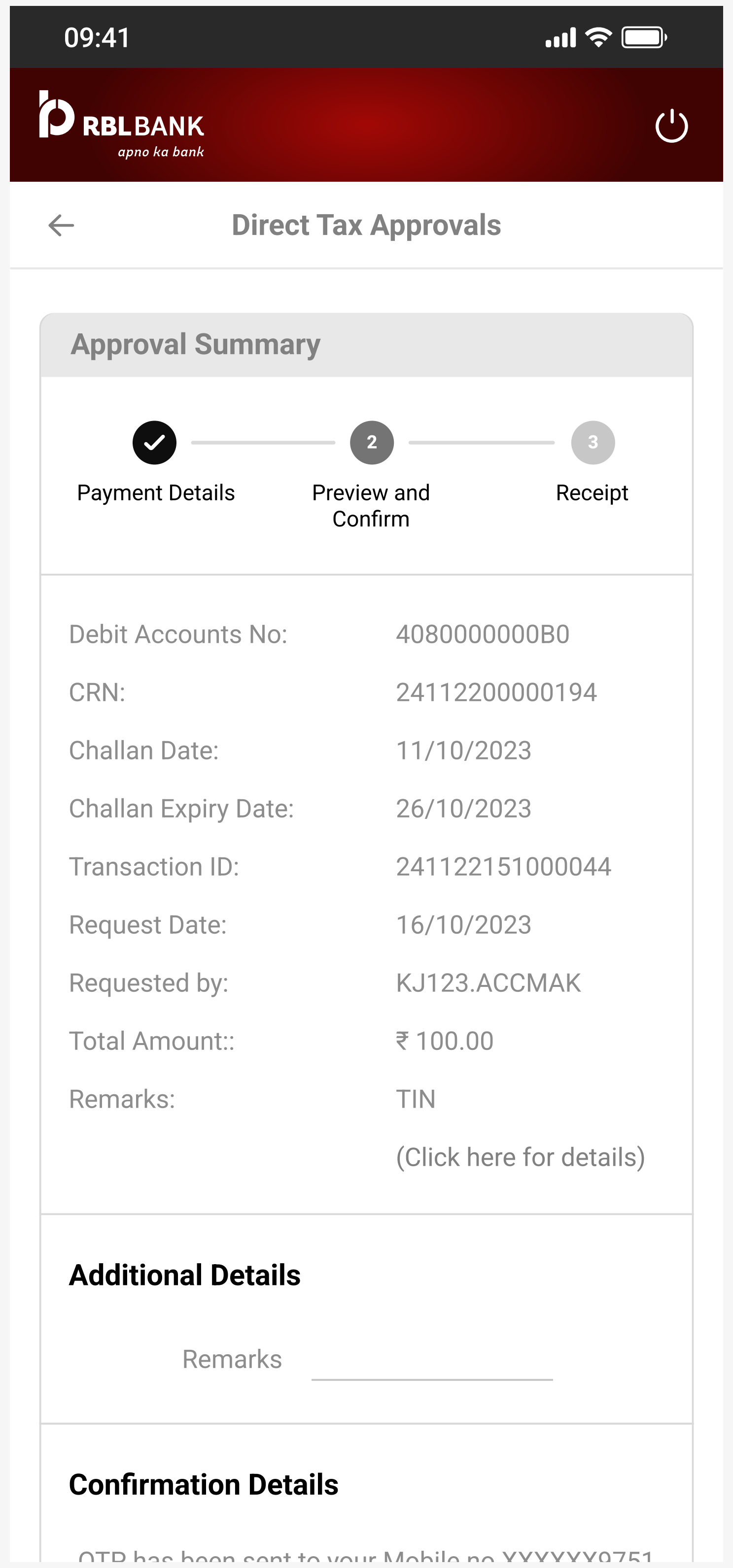
Step 2

- Select the tab “Direct Tax”



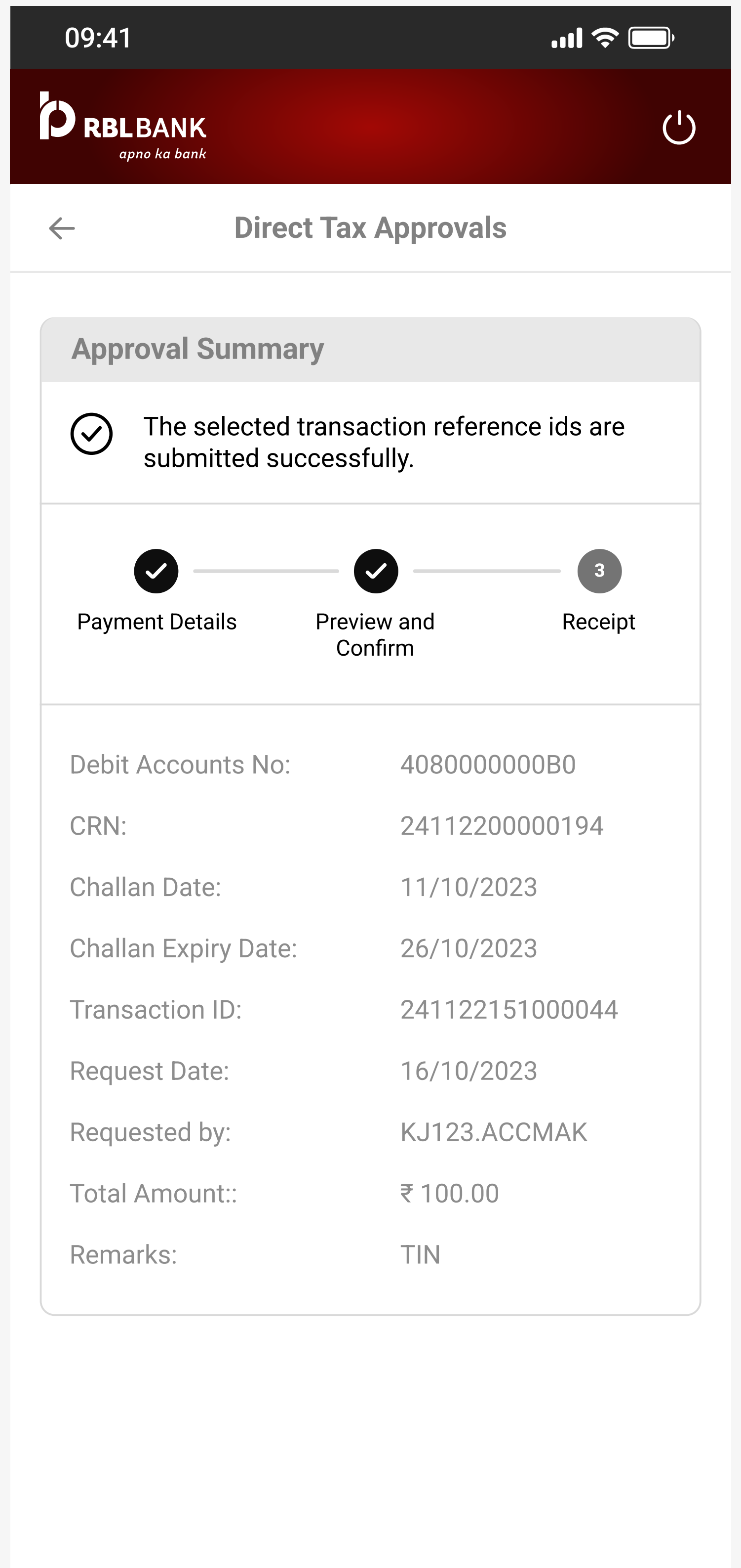
Step 3

- It will display the list of pending authorization.
- For rejection the request Customer can select the request id and submit the request



Step 4

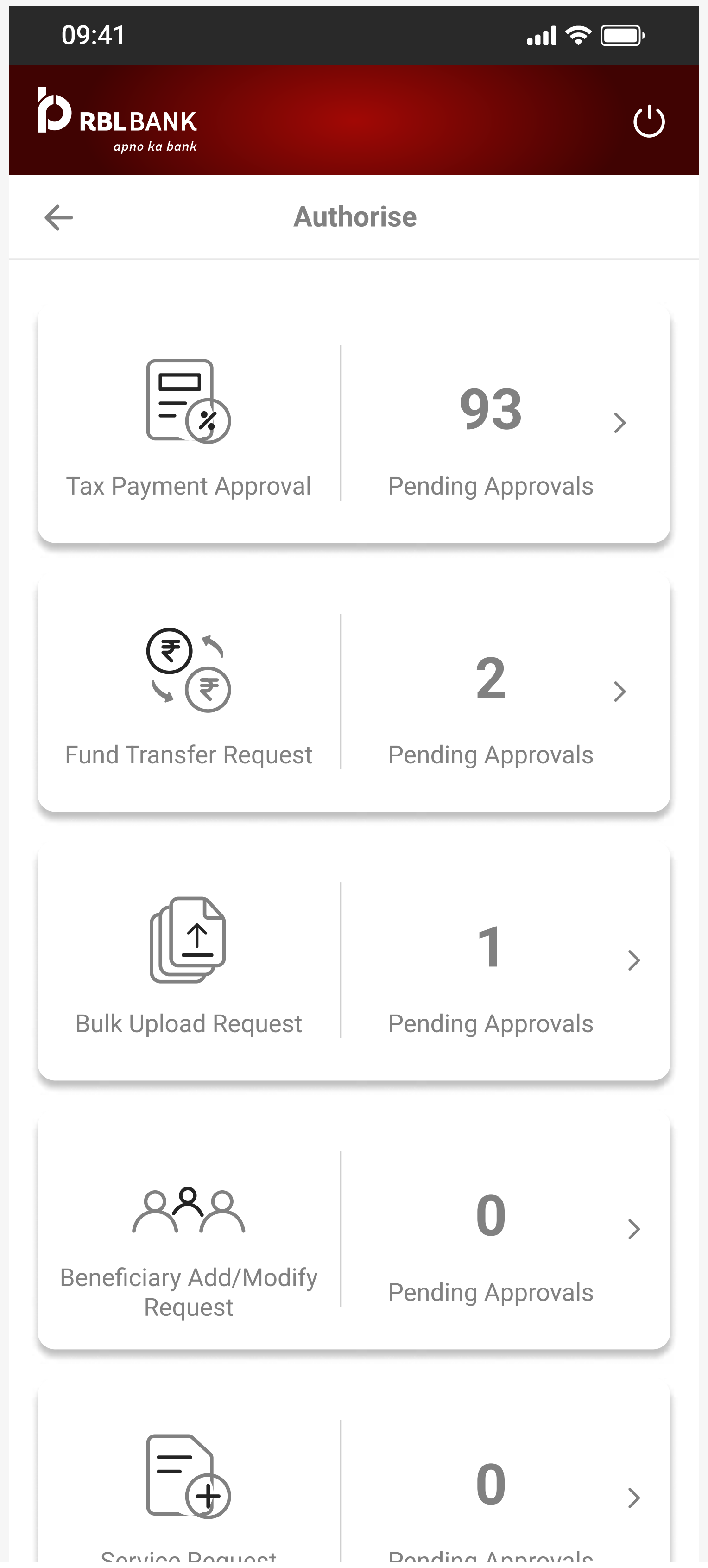
Post entering the OTP the request will be processed



Authorize Tax Payment Approval – GST

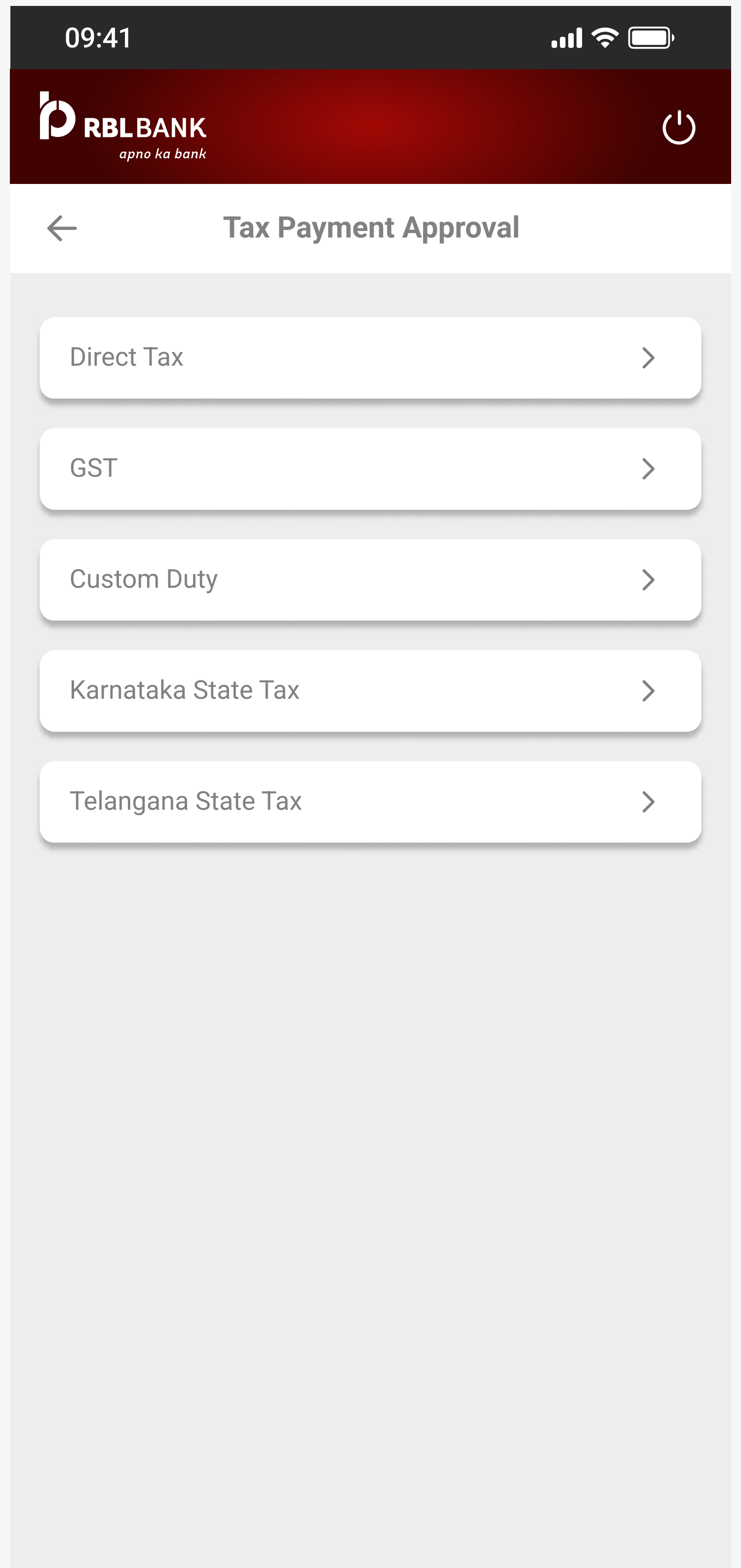
Step 1

- Select the tab "Tax Payment Approval"



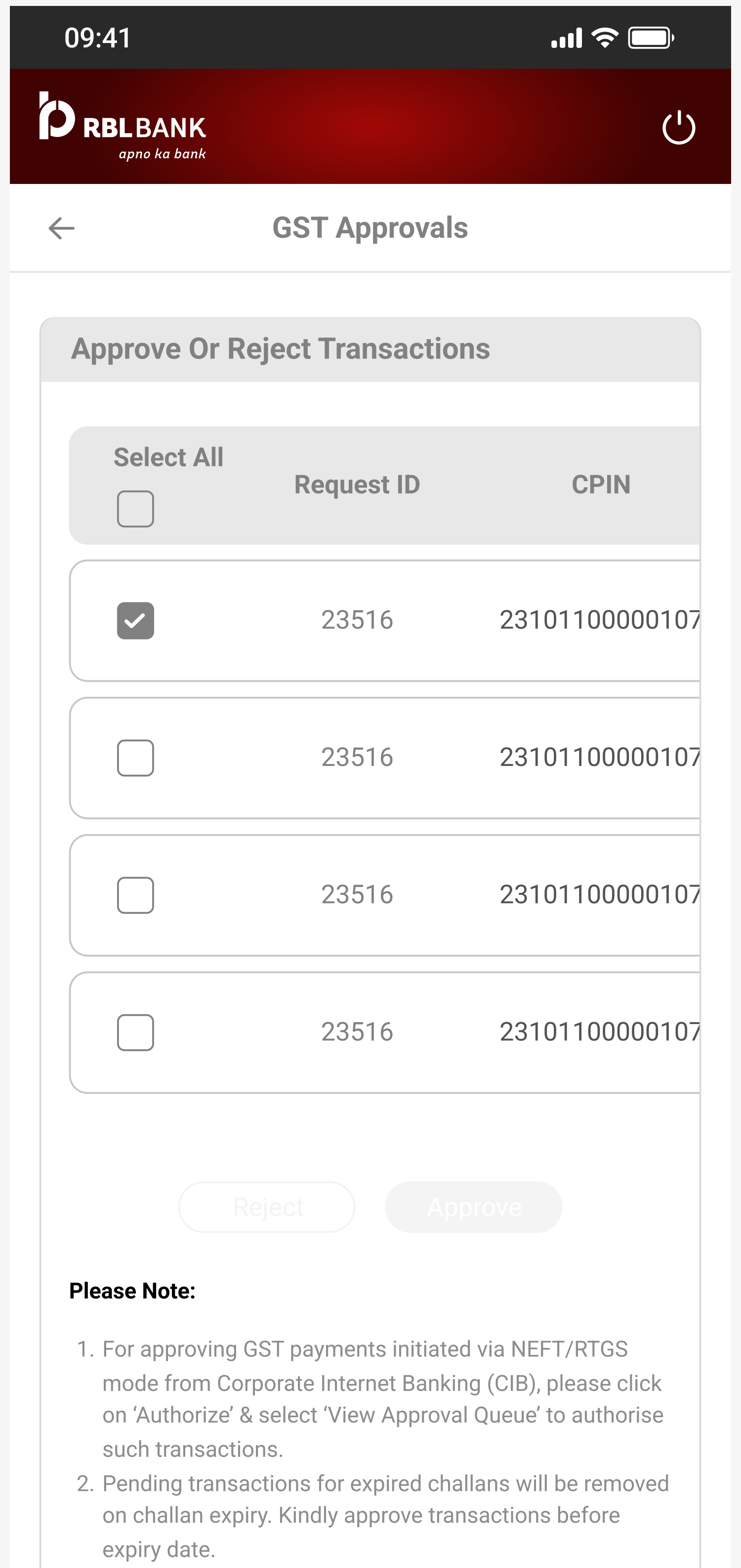
Step 2

- Select the tab "GST"



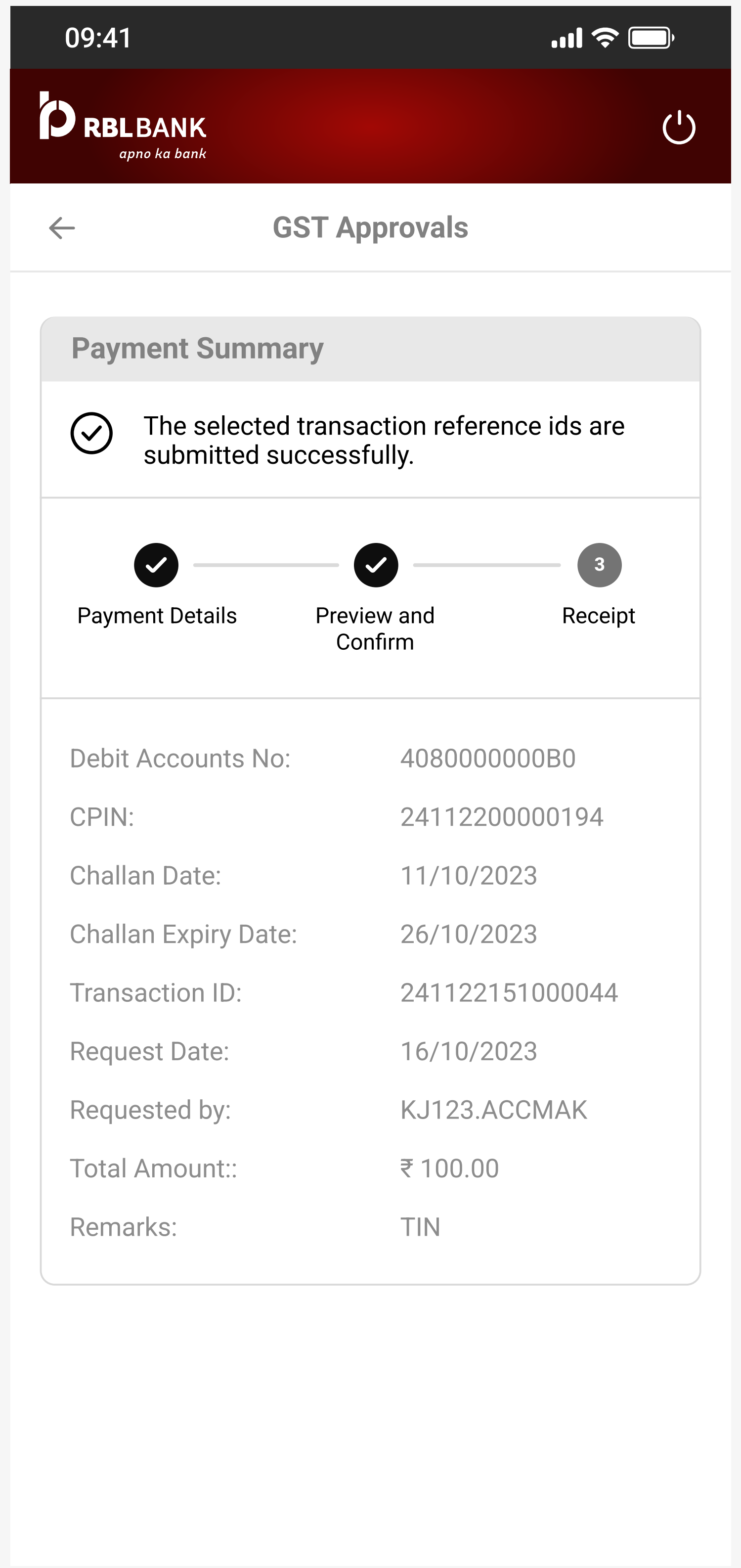
Step 3

- It will display the list of pending authorization.
- Customer can select the request id & submit the request



Step 4

- Post entering the OTP the request will be processed

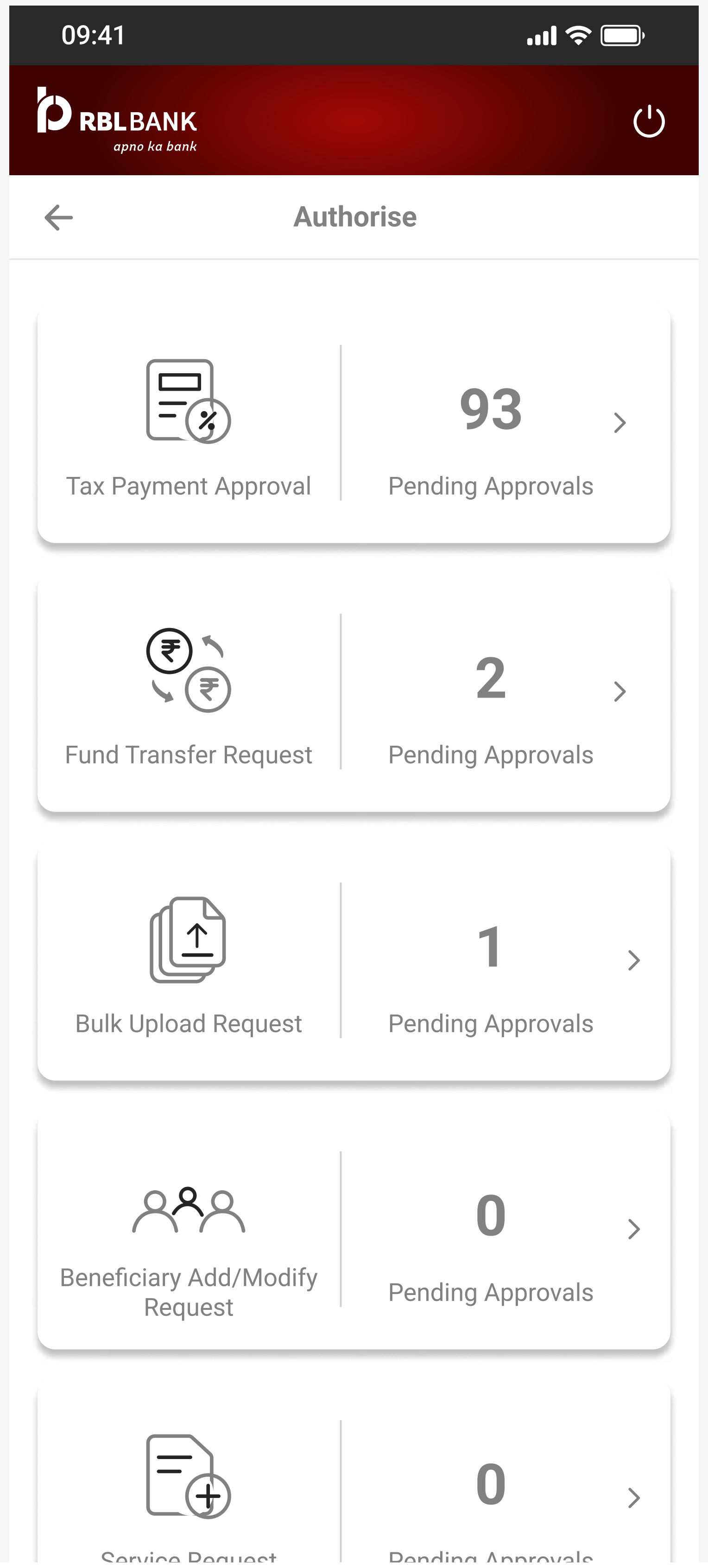


RBLBANK
apno ka bank

Authorize Tax Payment Approval – Custom Duty

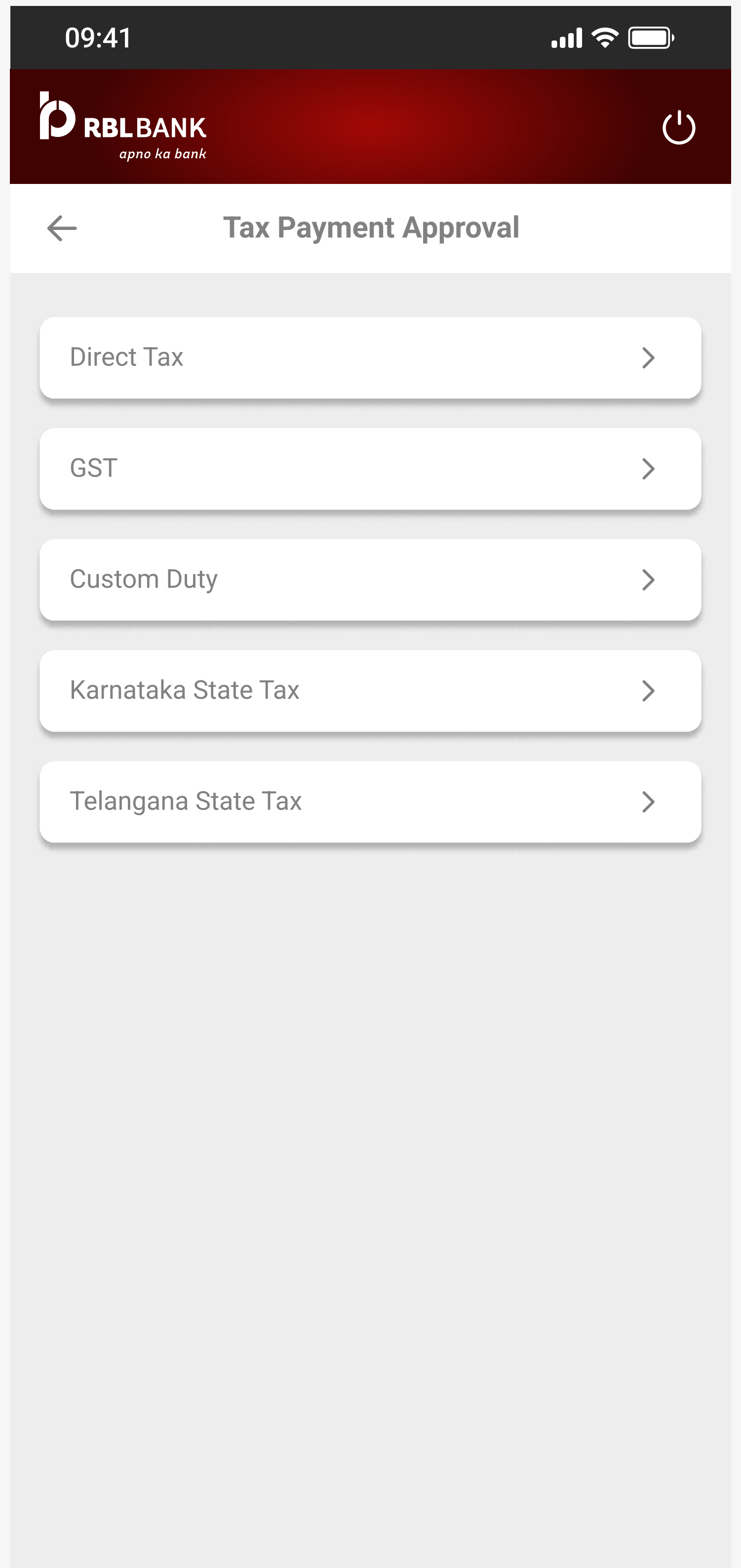
Step 1

- Select the tab “Tax Payment Approval”



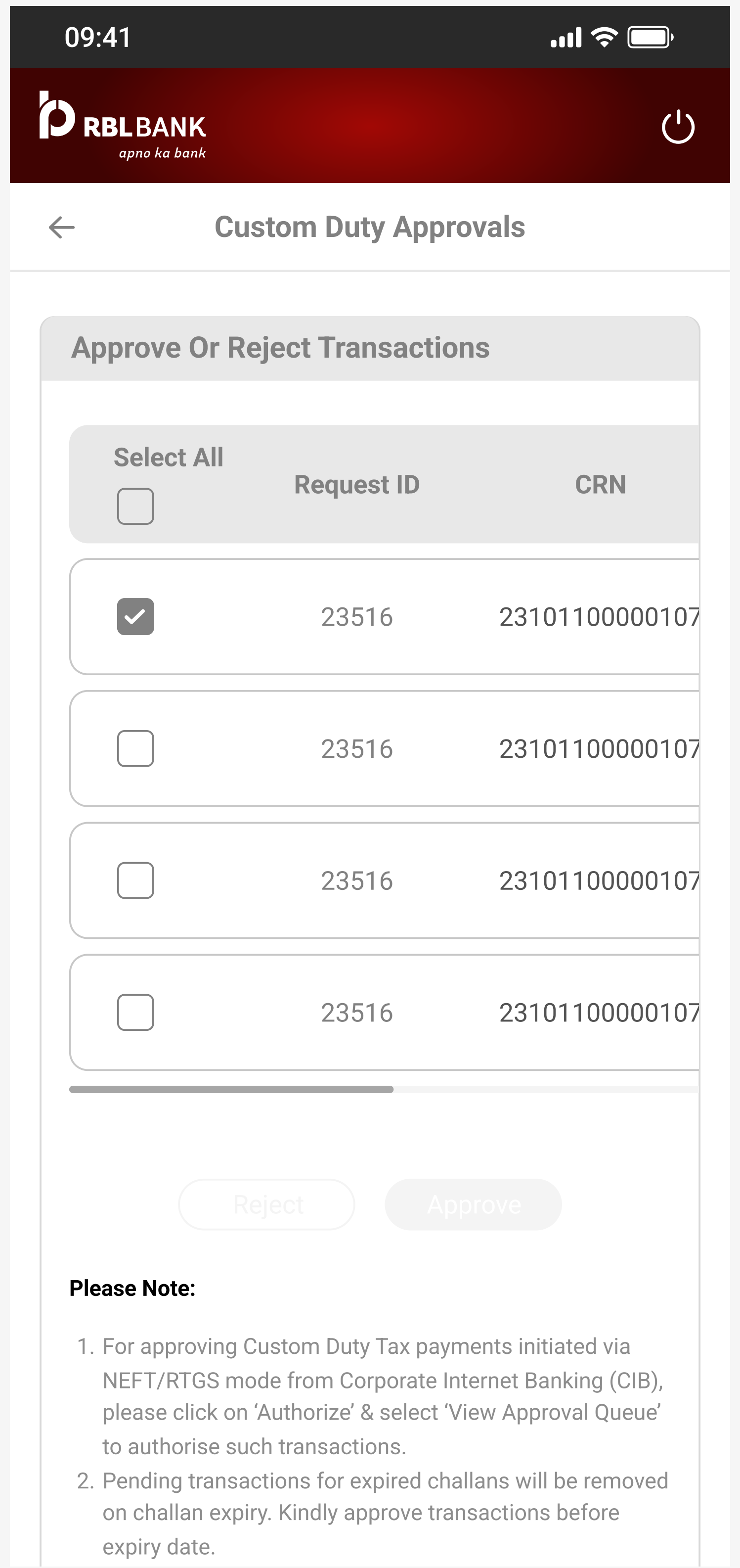
Step 2

- Select the tab “Custom Duty”



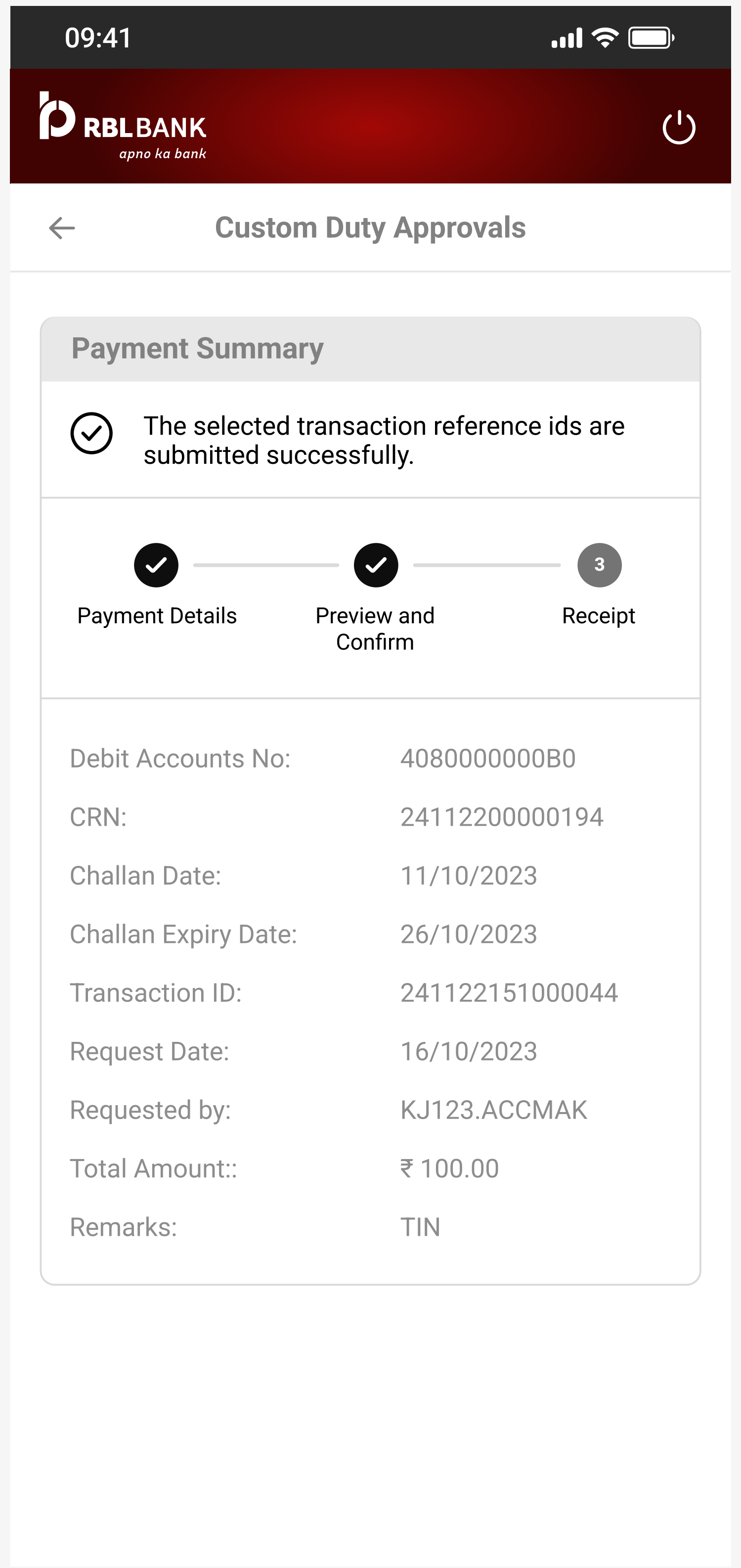
Step 3

- It will display the list of pending authorization.
- Customer can select the request id and submit the request.



Step 4

- Post entering the OTP the request will be processed

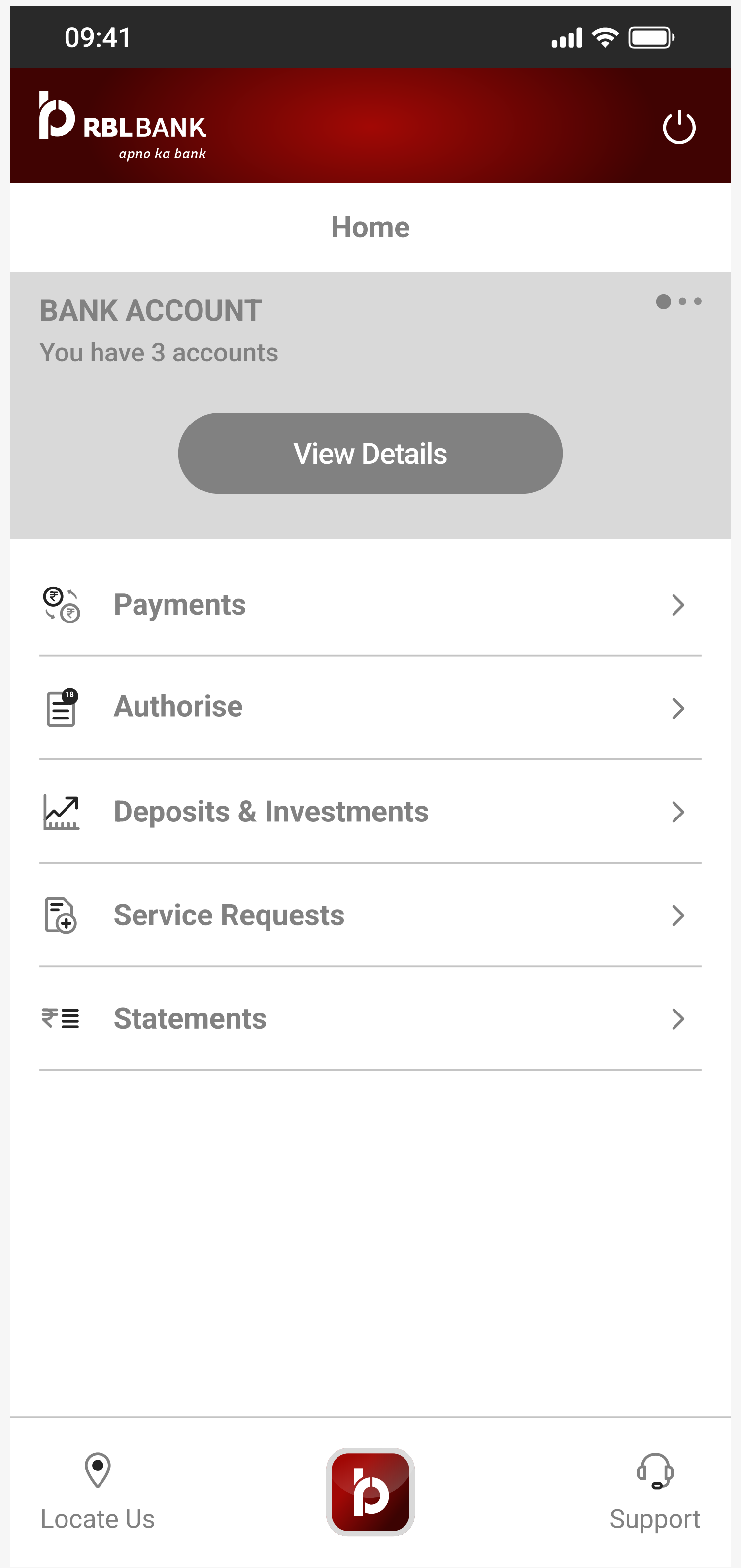


Raise a Dispute for Entities

Raise a Dispute

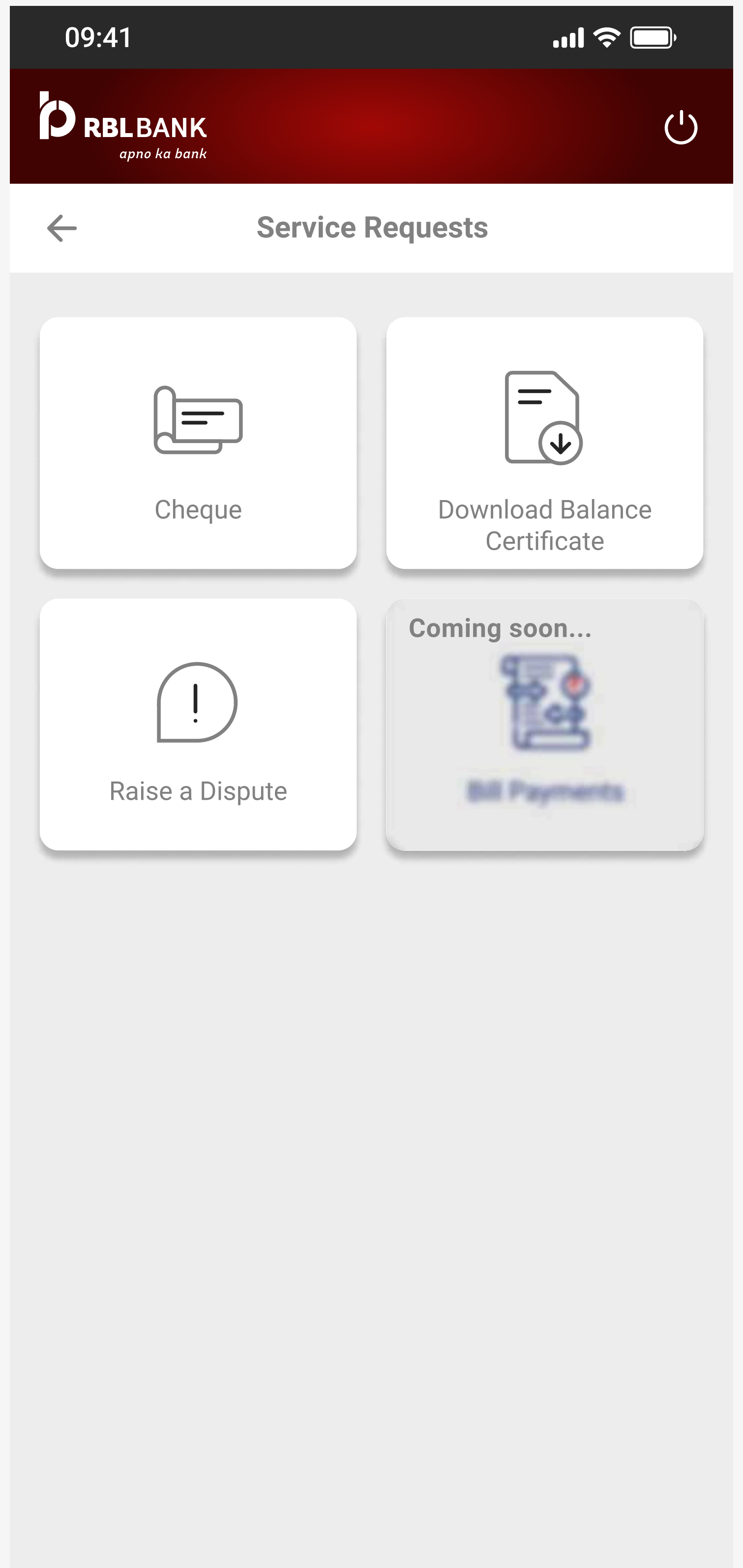
Step 1

- Select the tab "Service Requests"



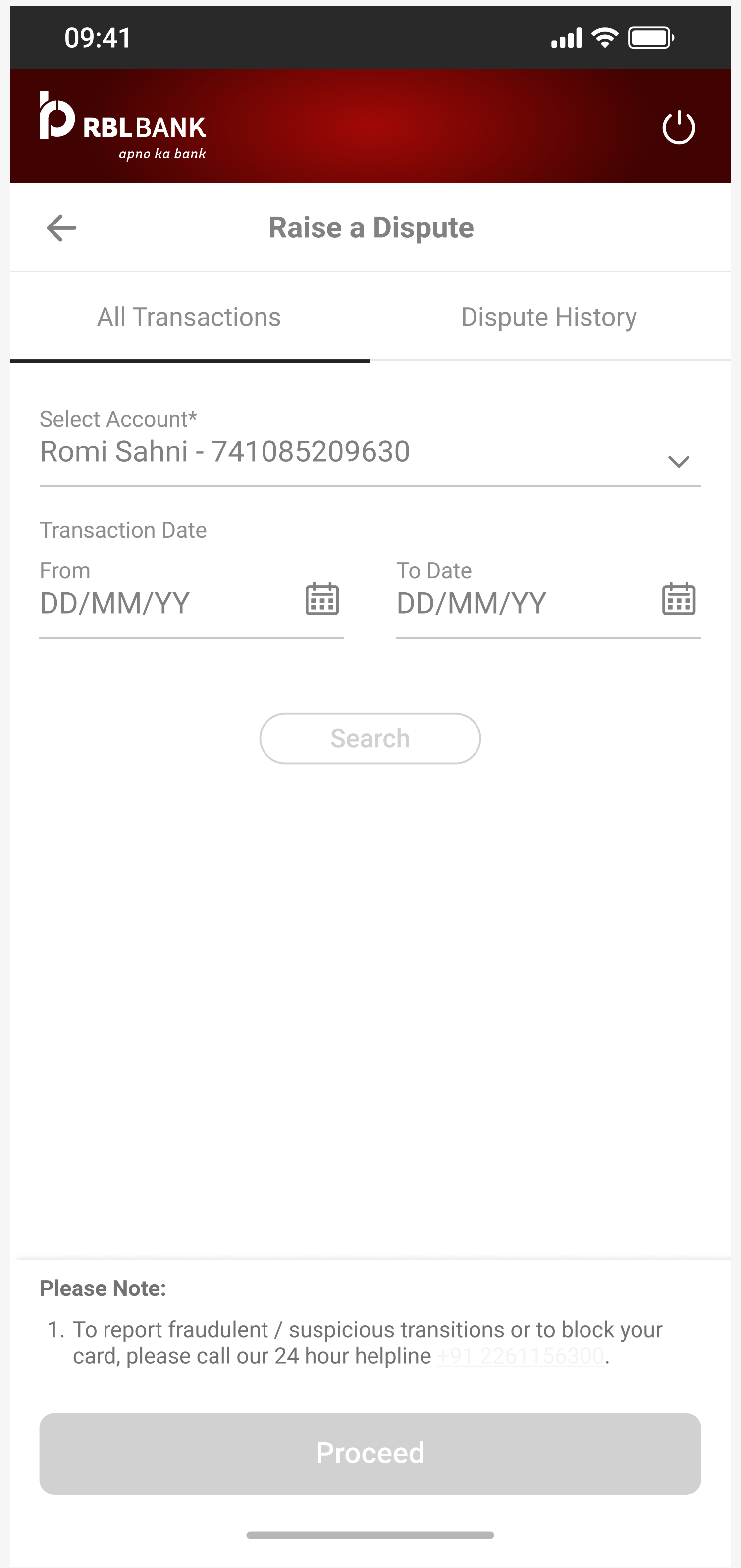
Step 2

- Select option raise a dispute



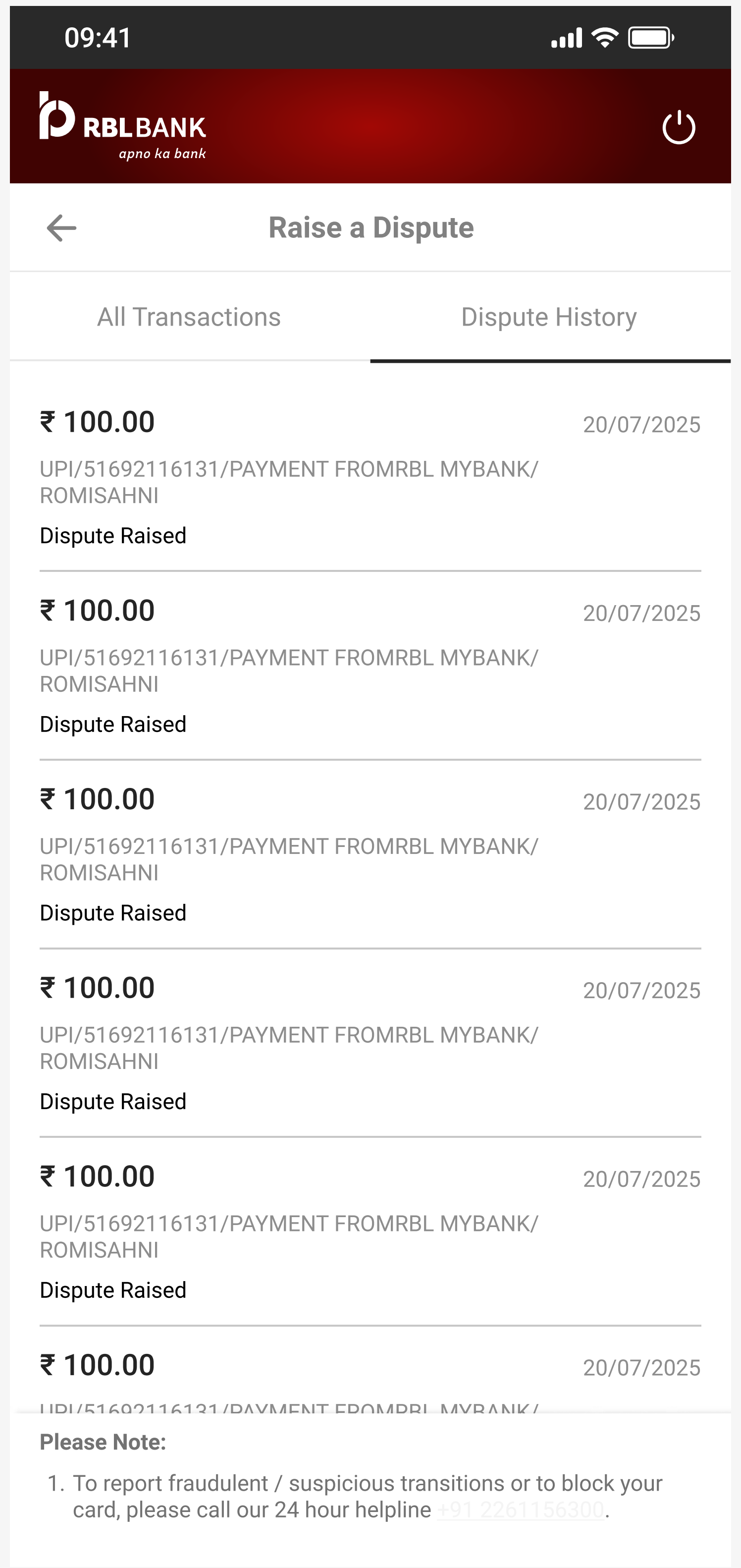
Step 3

- Customer to select the txn which a dispute need to be raised and click on proceed



Step 4

- Post the request is processed customer can view the same in Dispute History Tab



View Loan Account - View/ Maker/Dual User

View Loan Account

Step 1

- Customer to select Loan account tab in the main screen

Step 2

- After selecting “View Details” customer will be direct to the page to view the list of loan accounts

Step 3

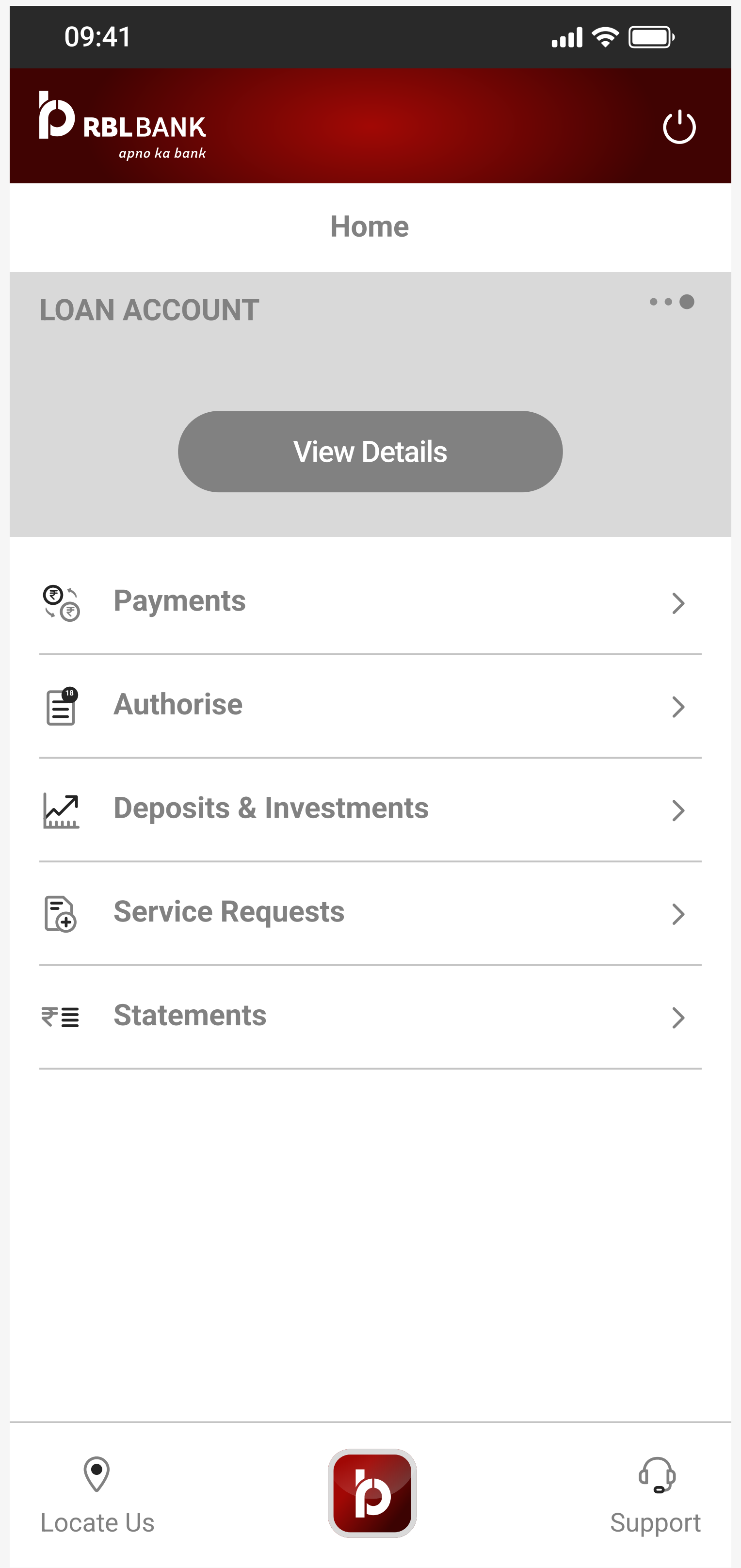
- Select the loan account number customer wants to view more details

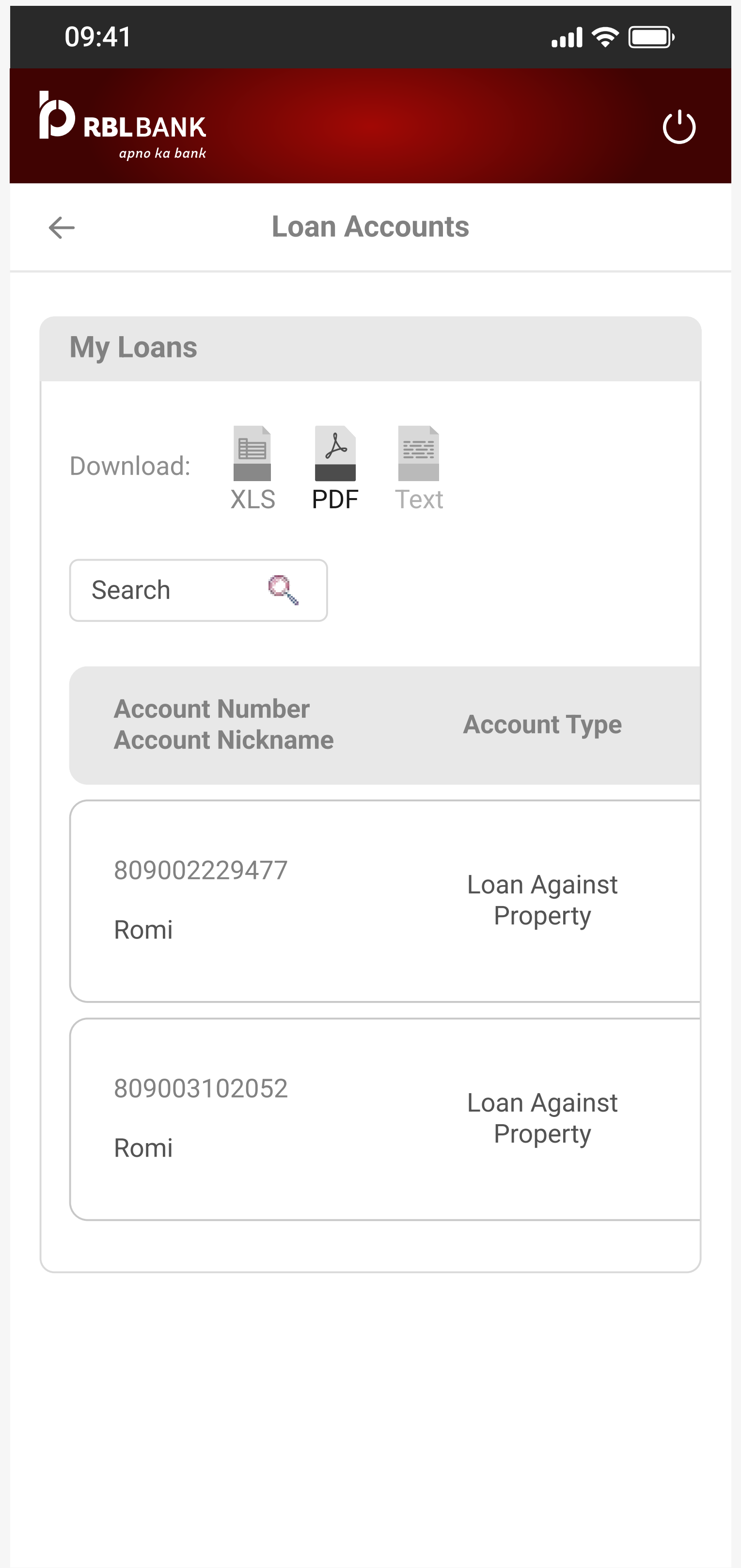
Step 4

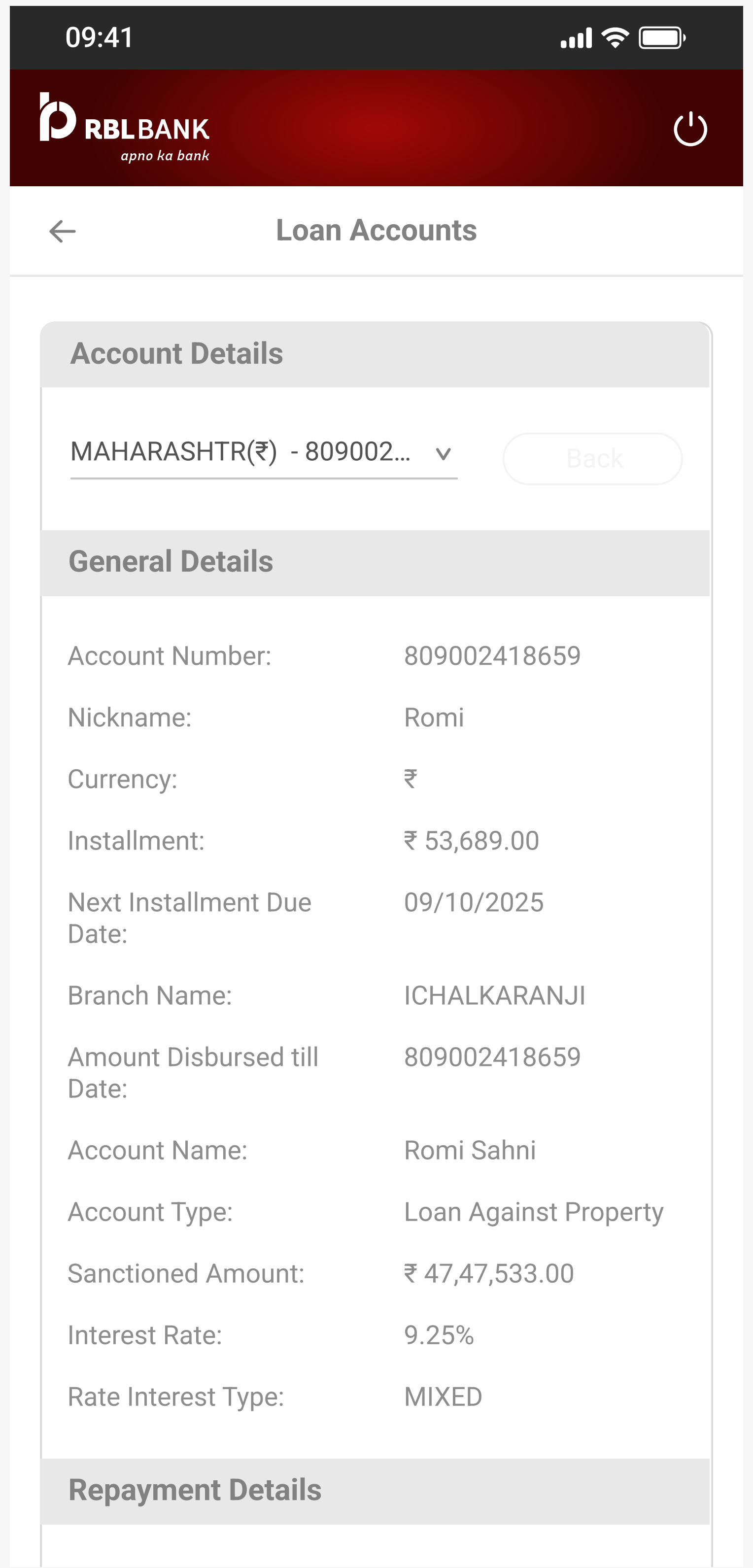
- Customer also has an option to select multiple account from the dropdown available

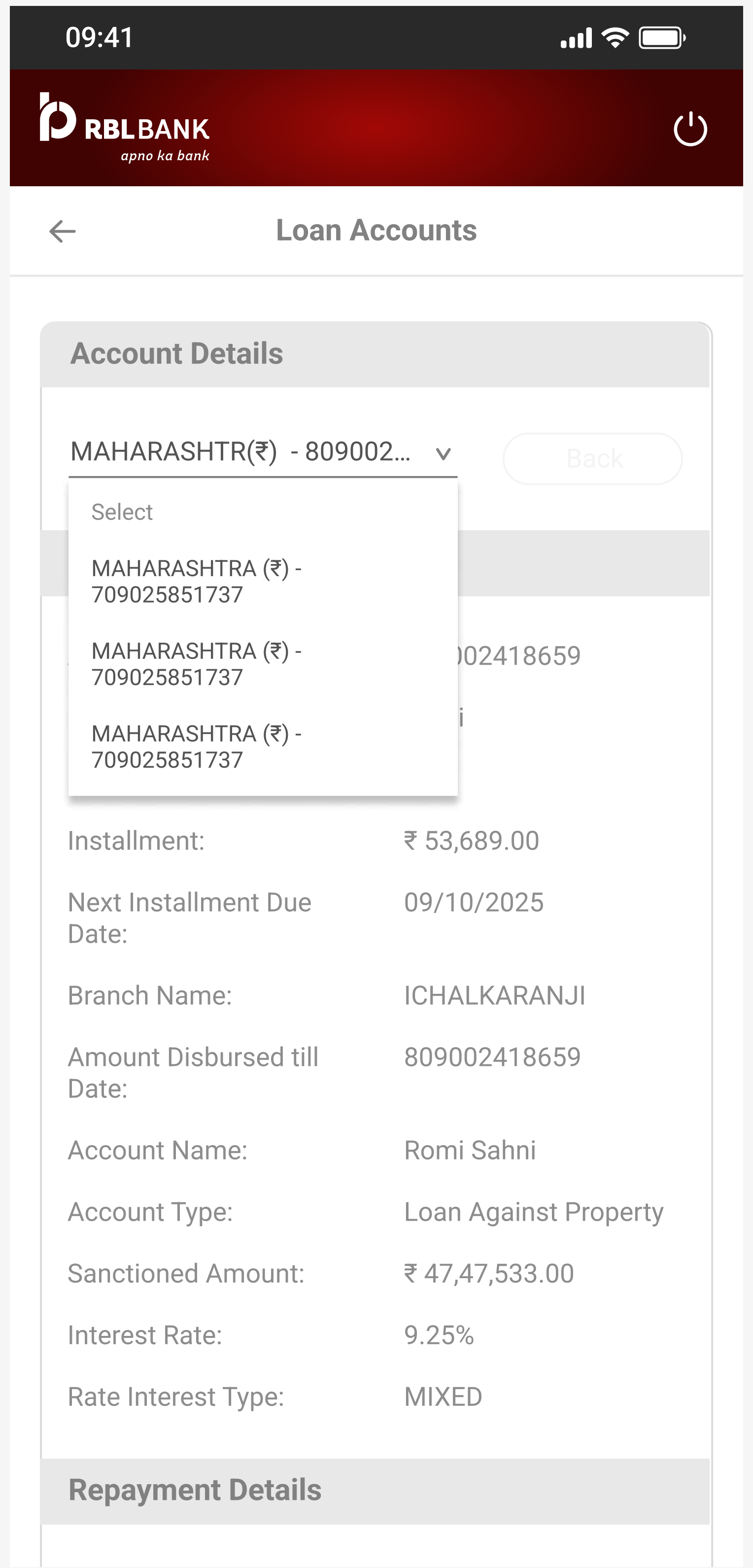
Step 5

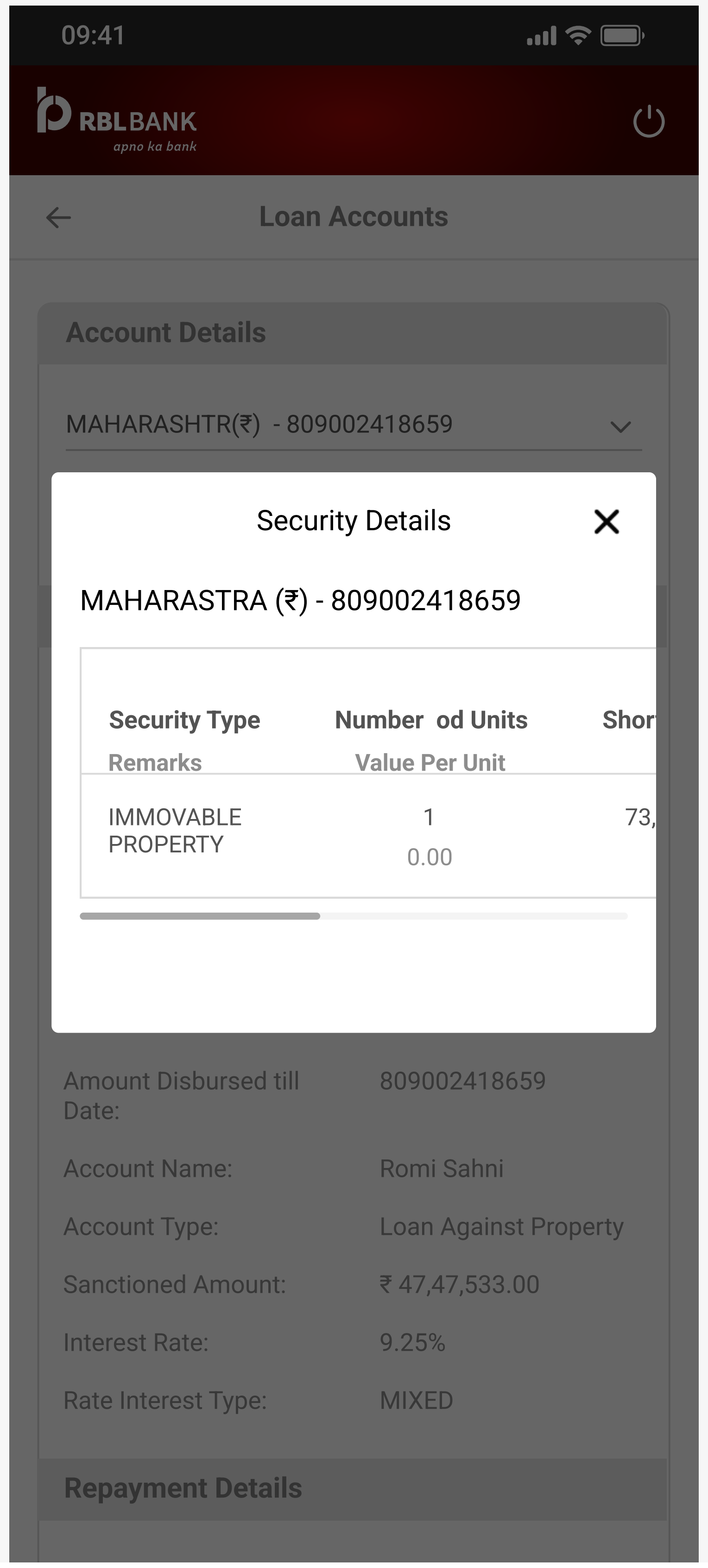
- Customer can also view the security details











RBLBANK
apno ka bank