

Introducing the all new
RBL MyBizBank App

Higher Payment Limits

Quick Bulk Transfers

Effortless Workflow Management



Scan the QR code to download the app now



One app for all
Current Account Business
needs.

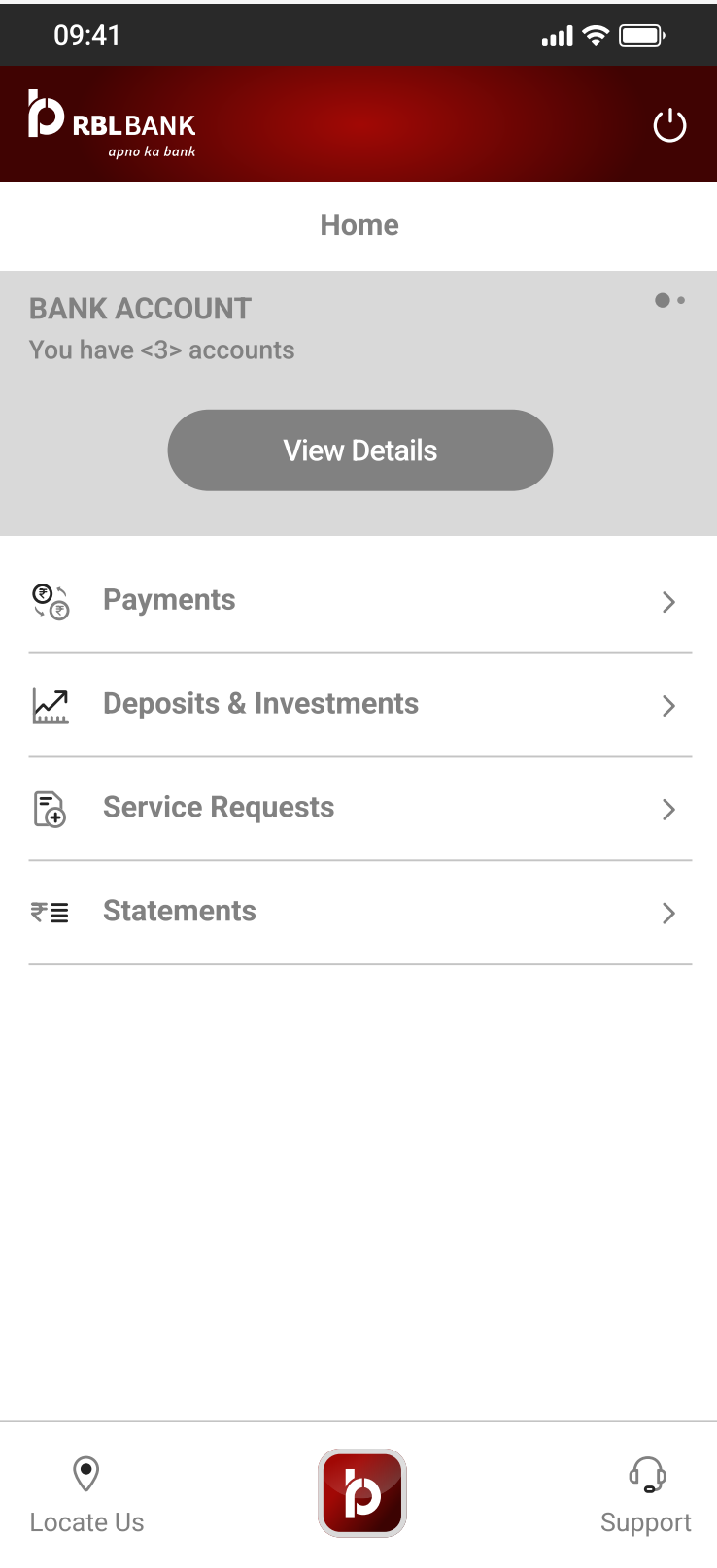
Initiate request - Open, View and Close FD- Checker and Dual User

Entity - Open FD Journey

Open, View, and Break FD in the defined format by following steps

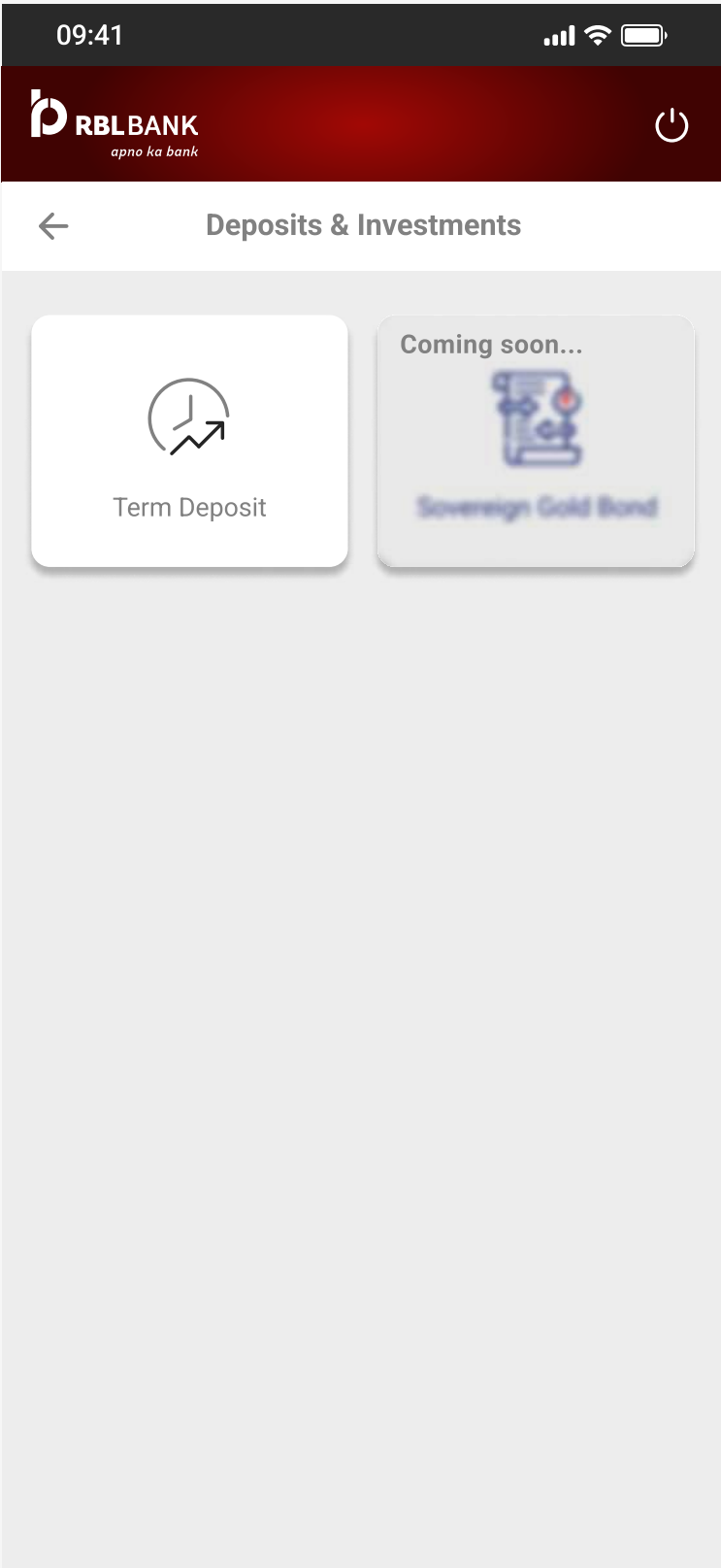
Step 1

- Select the Deposits and Investments Option on the Homepage.



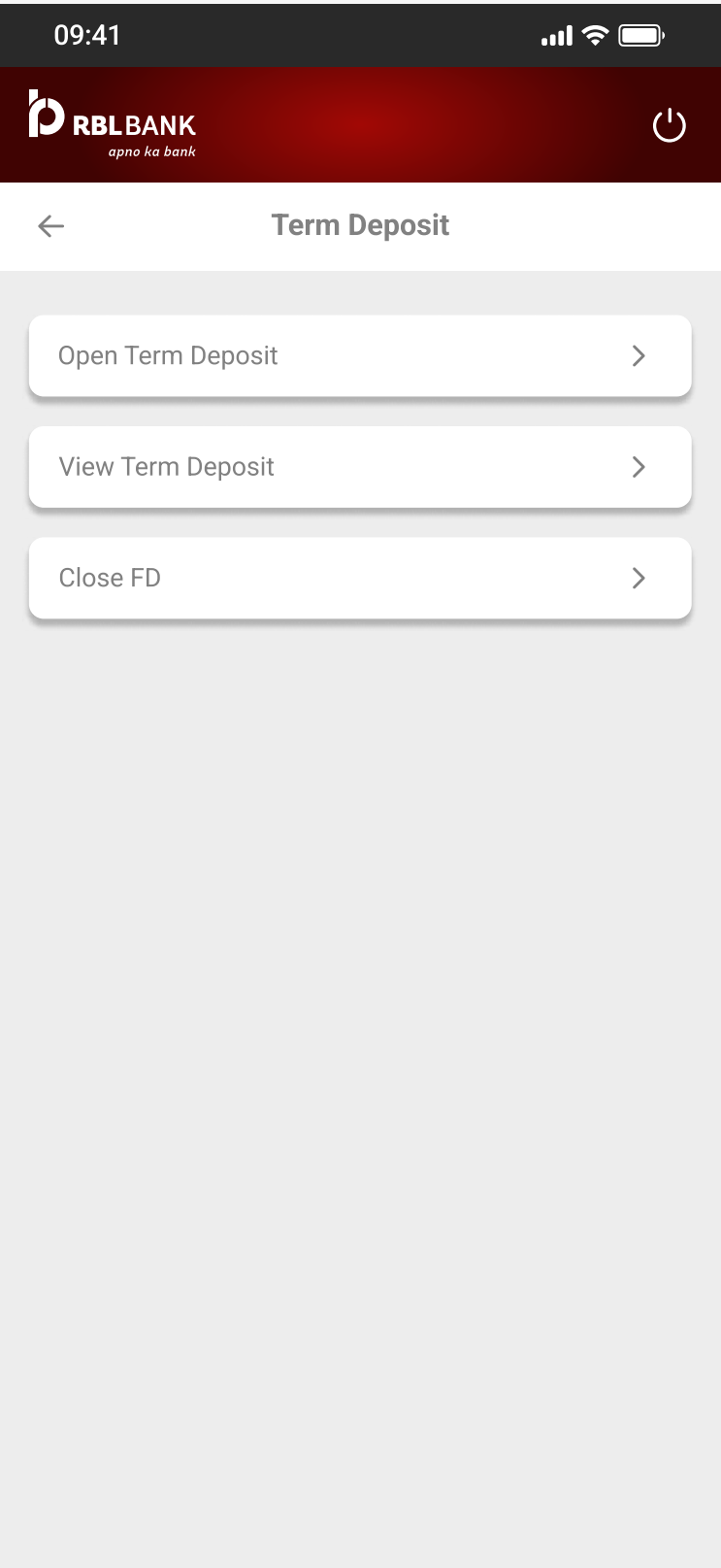
Step 2

- Select "Term Deposit" option



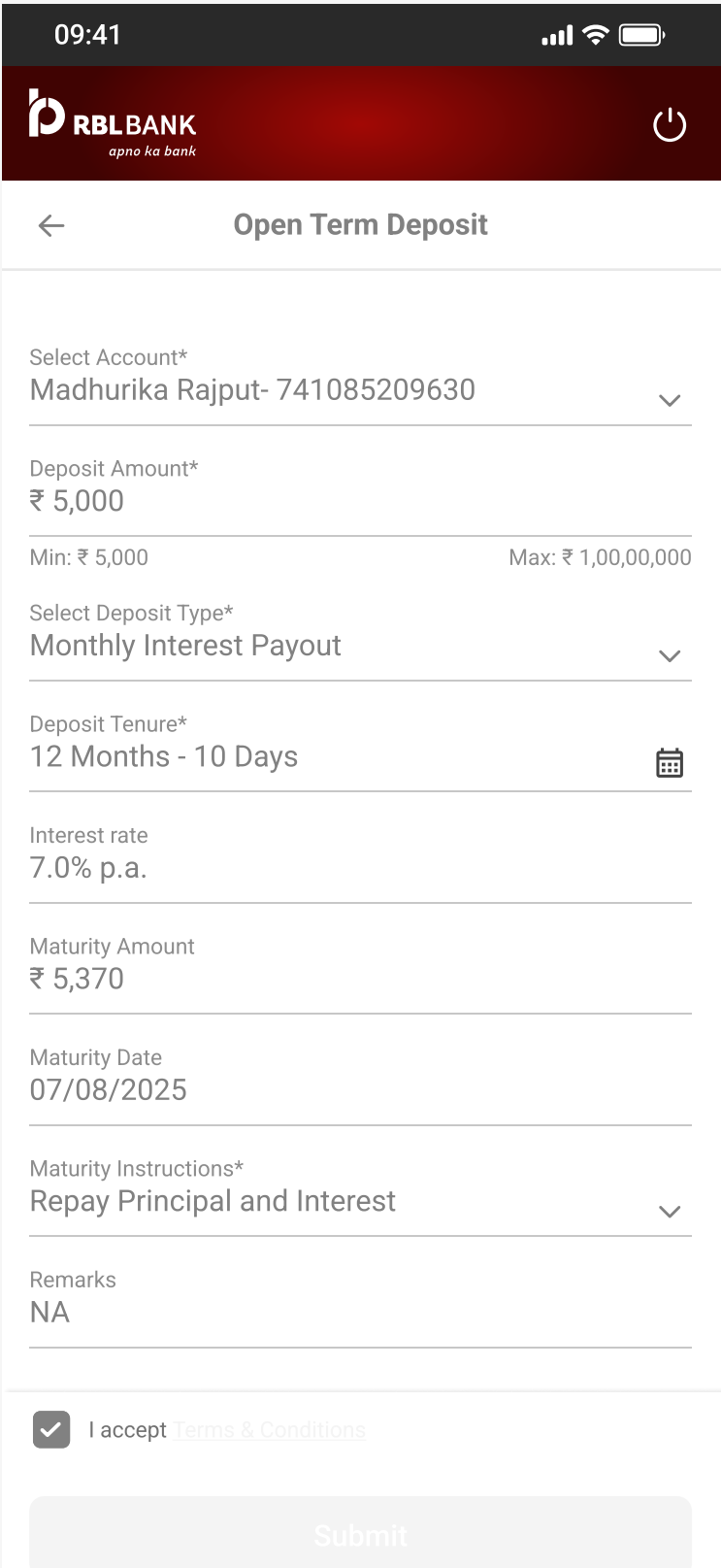
Step 3

- Select the "Open Term Deposit" Option



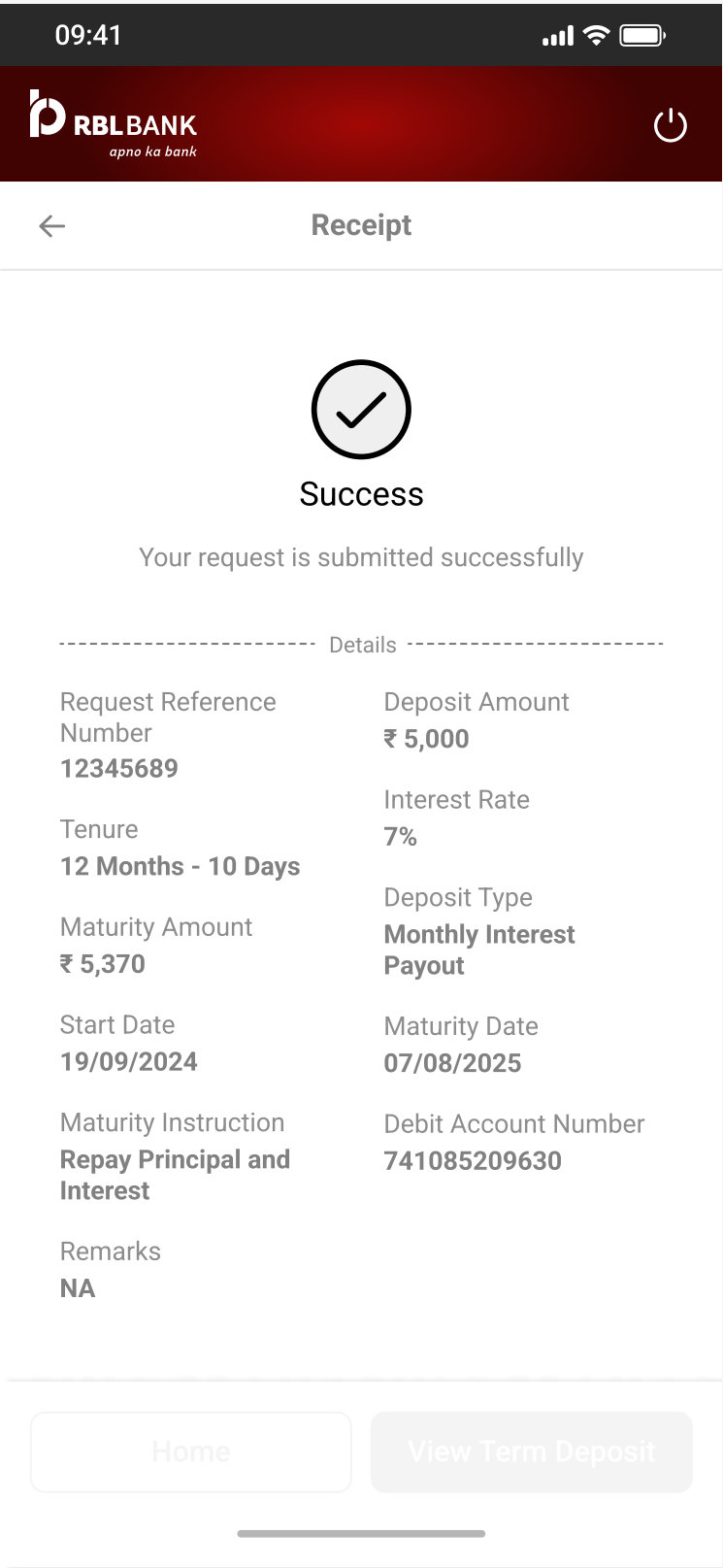
Step 4

- Enter the details to book the Term Deposit and click on Submit .
- Enter OTP to book the FD



Step 5

- Select the "Download Term Deposit Advice" option, The FD advice will be downloaded in the PDF format.

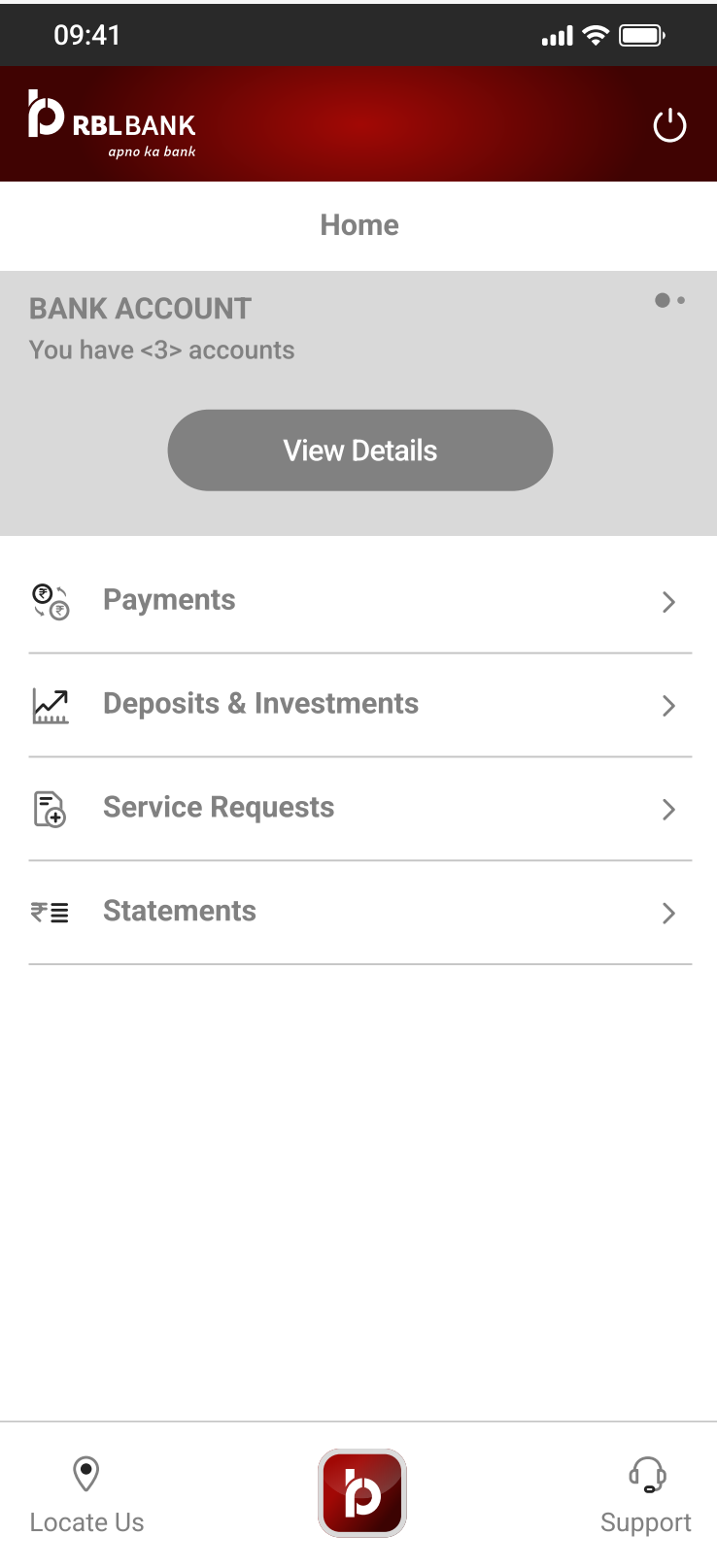


Entity - View FD Journey

Open, View, and Break FD in the defined format by following steps

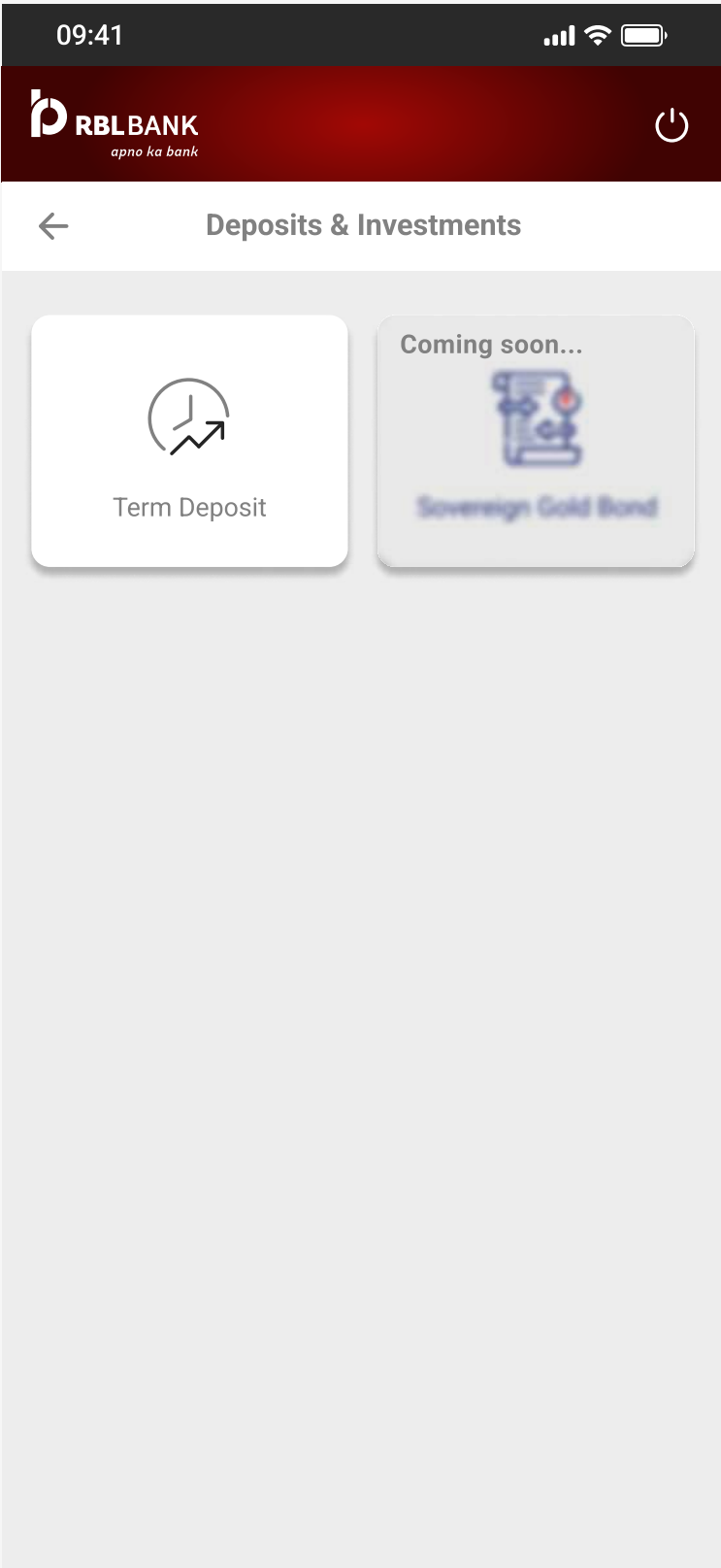
Step 1

- Select the Deposits and Investments Option on the Homepage.



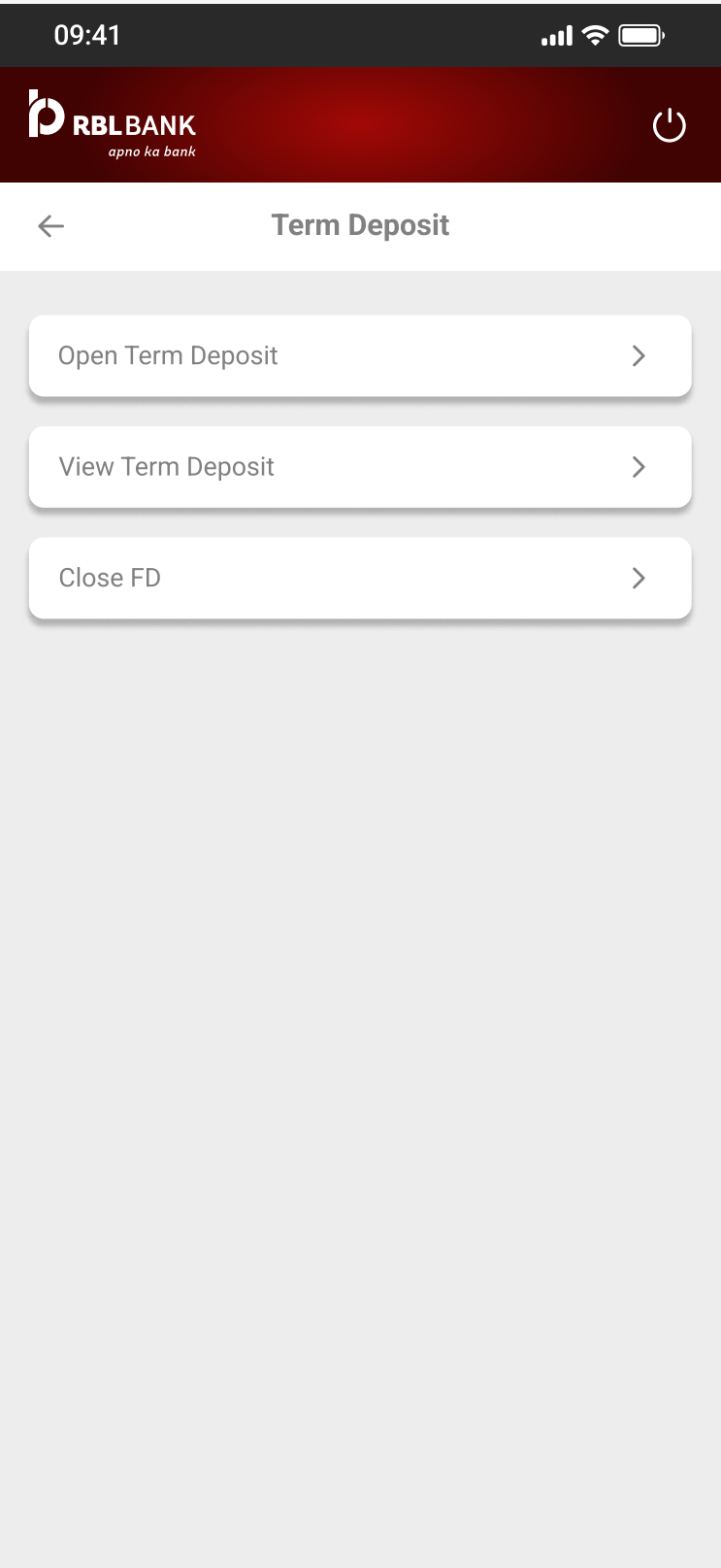
Step 2

- Select “Term Deposit” option



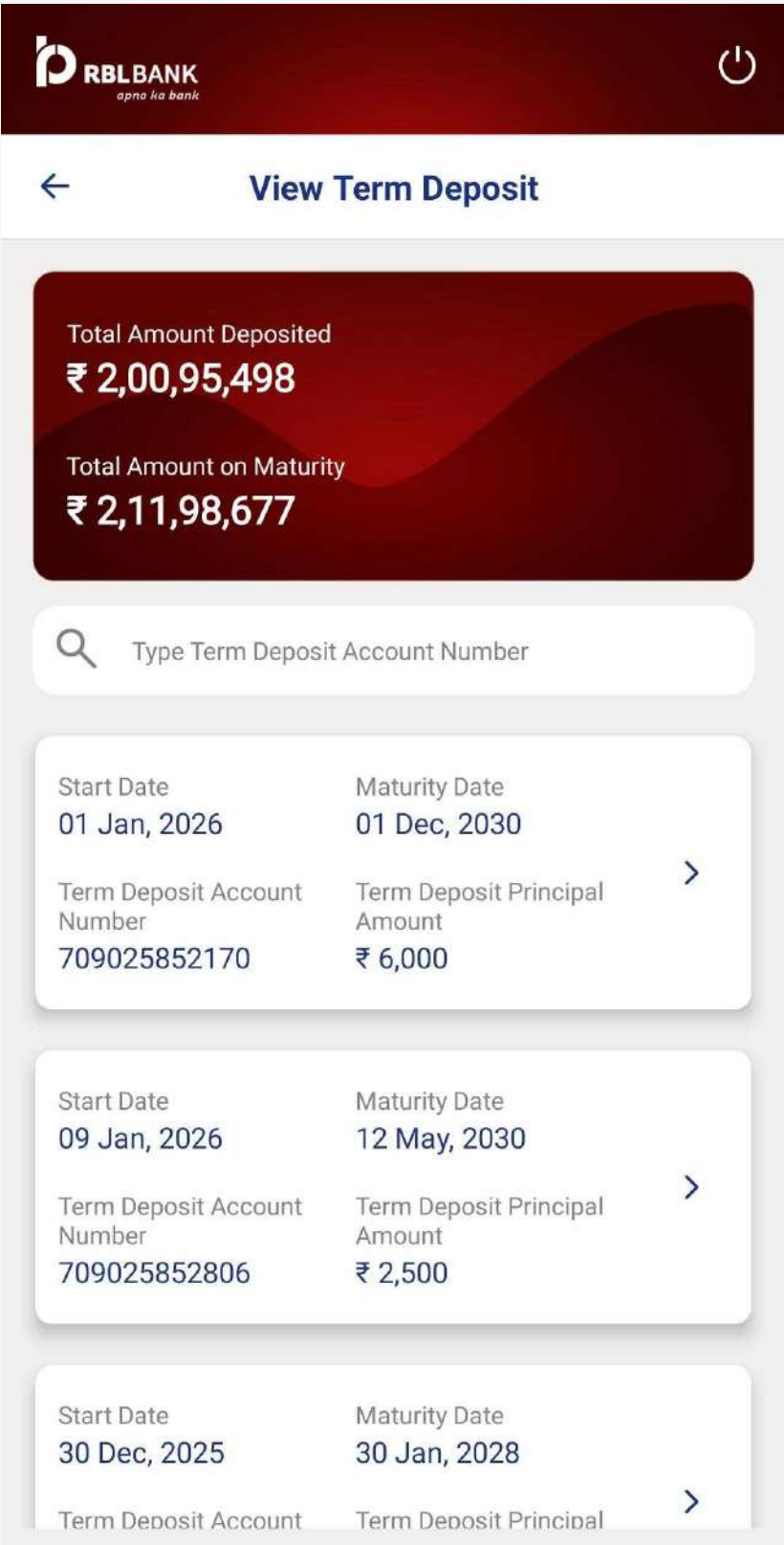
Step 3

- Select the “View Term Deposit” Option



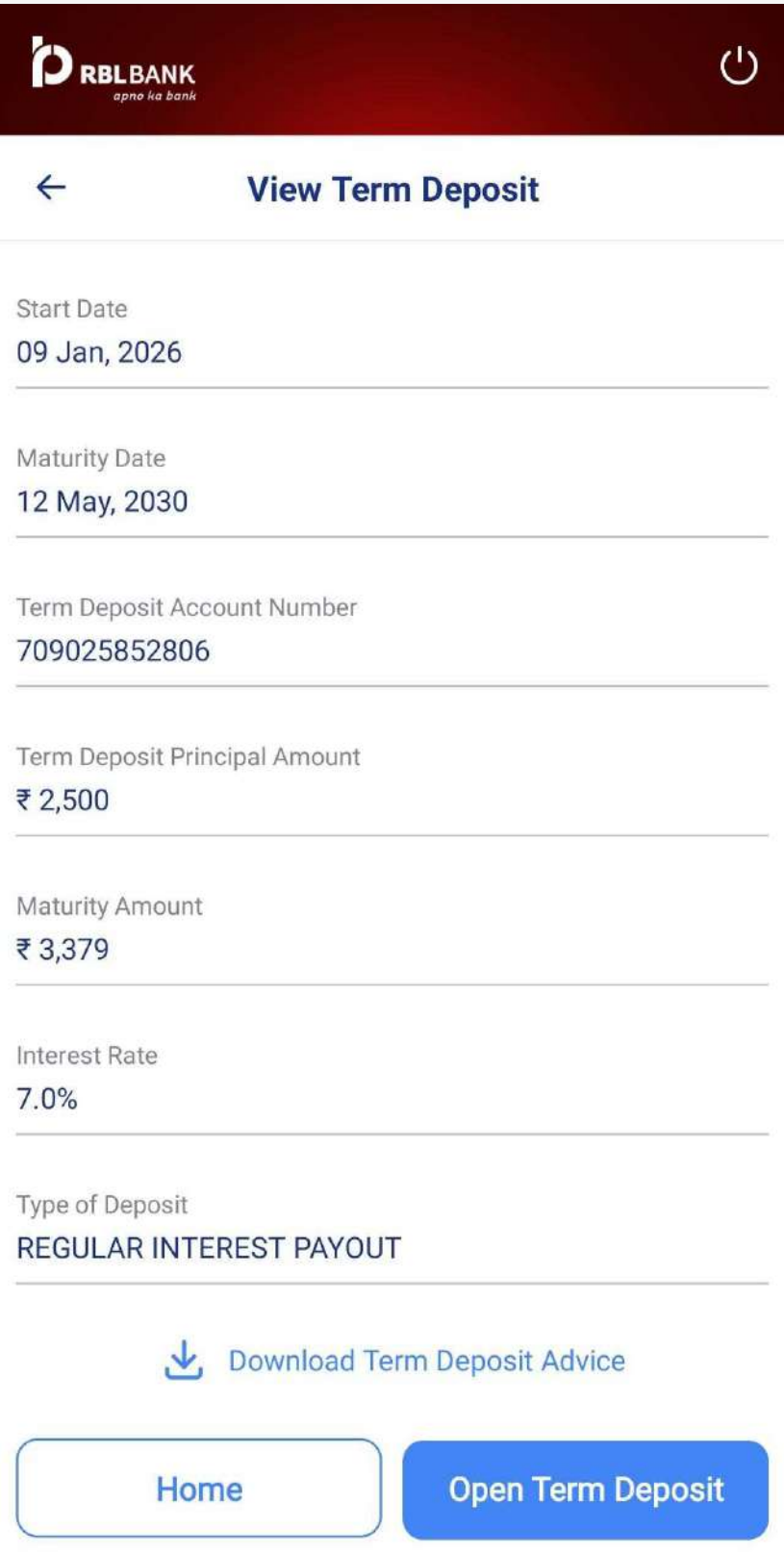
Step 4

- The list of Term deposits linked are displayed to the user



Step 5

- Select the “Download Term Deposit Advice” option, The FD advice will be downloaded in the PDF format.

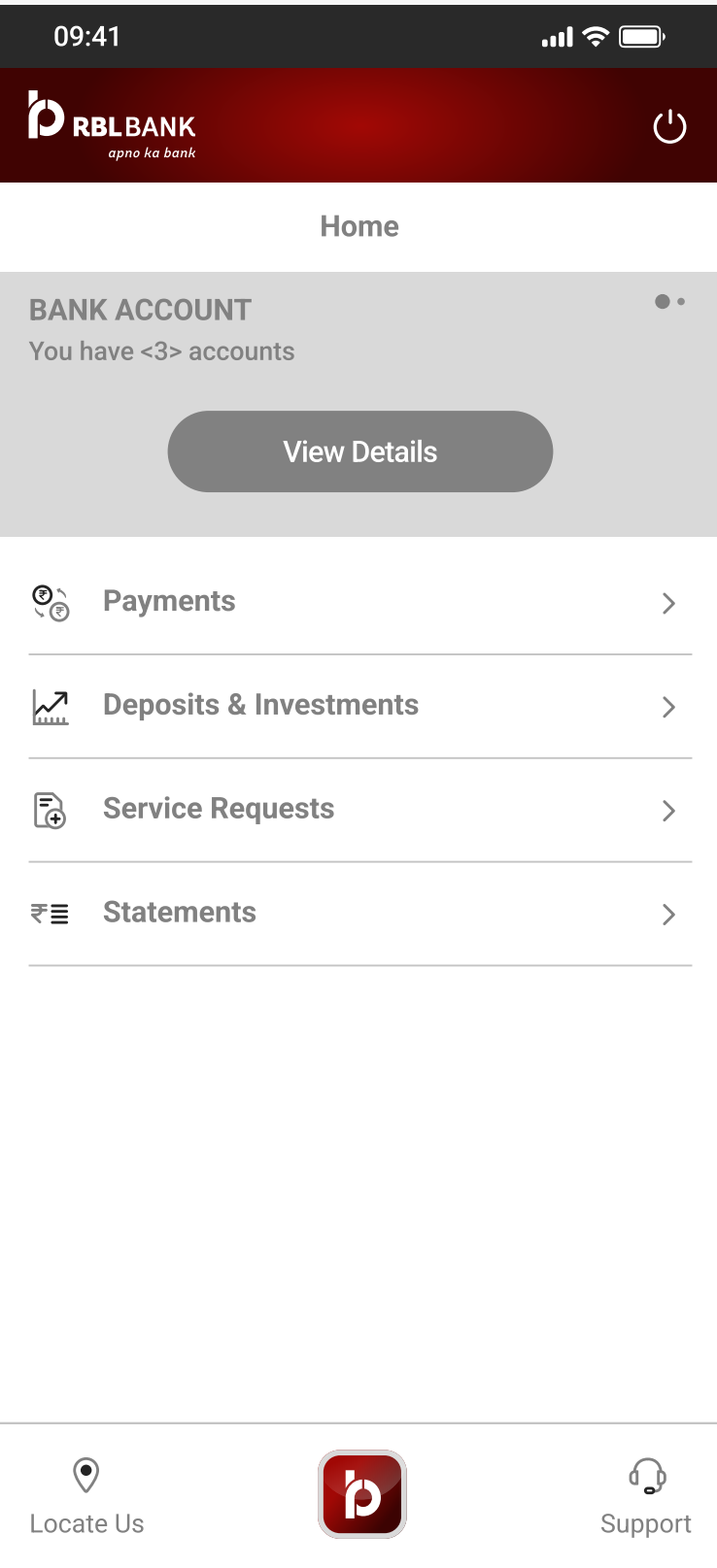


Entity - Close FD Journey

Open, View, and Break FD in the defined format by following steps

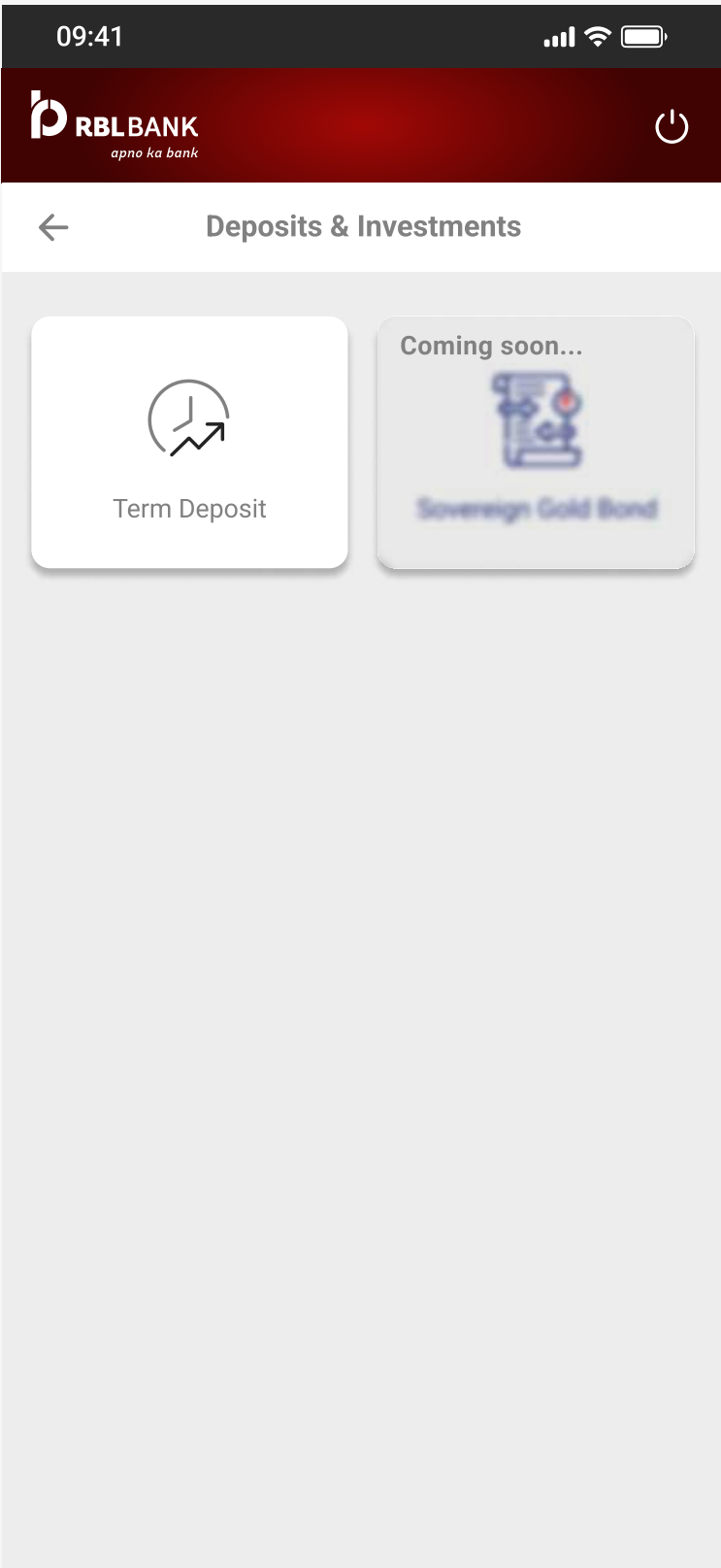
Step 1

- Select the Deposits and Investments Option on the Homepage.



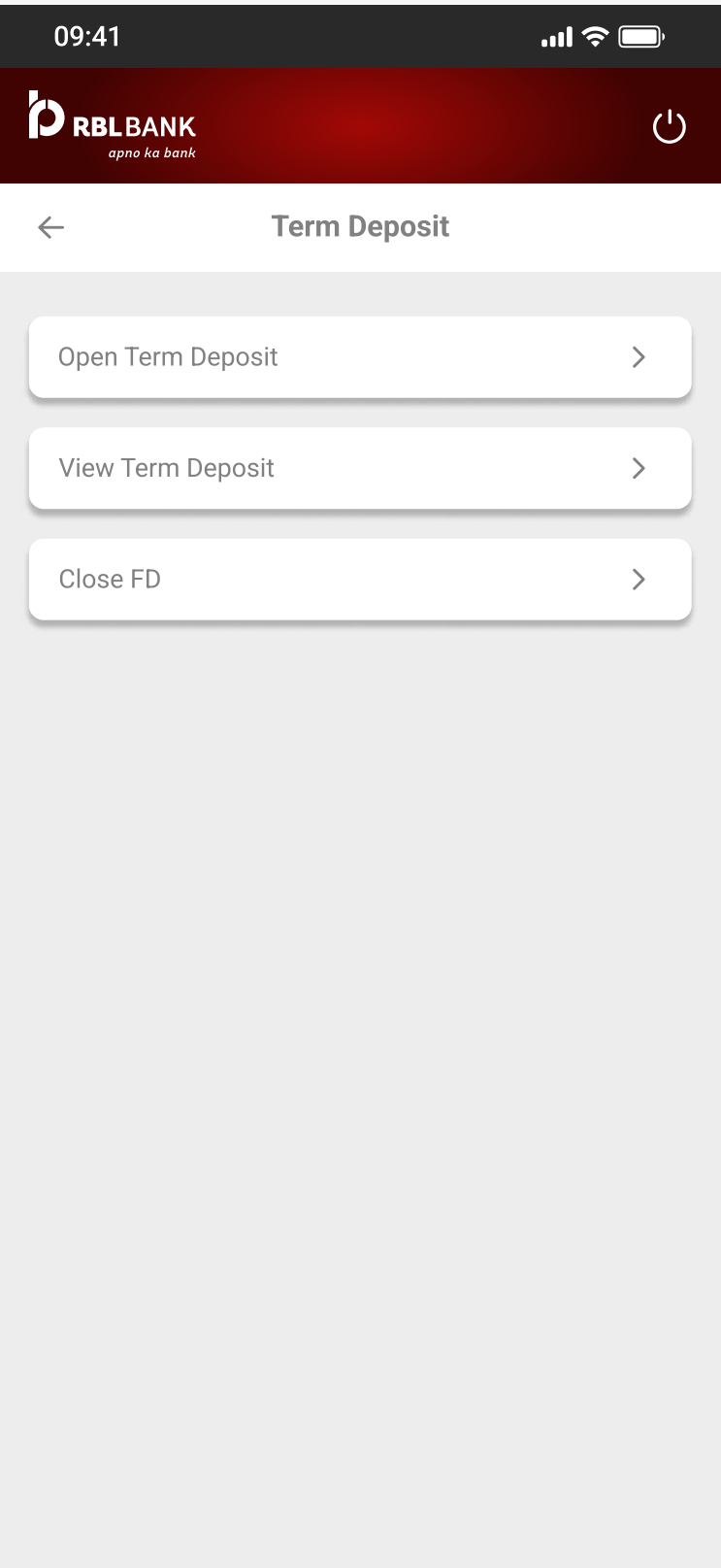
Step 2

- Select "Term Deposit" option



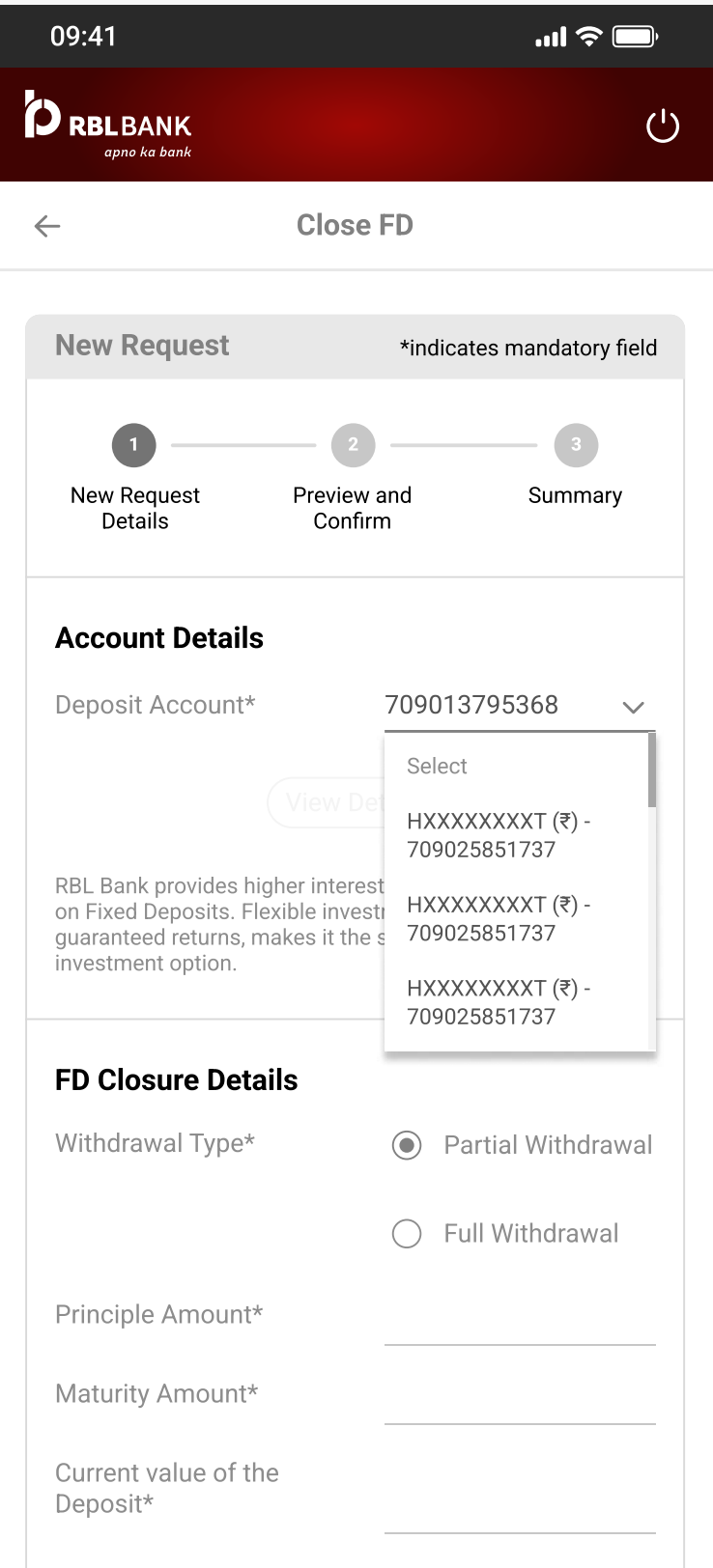
Step 3

- Select the "Close FD" Option



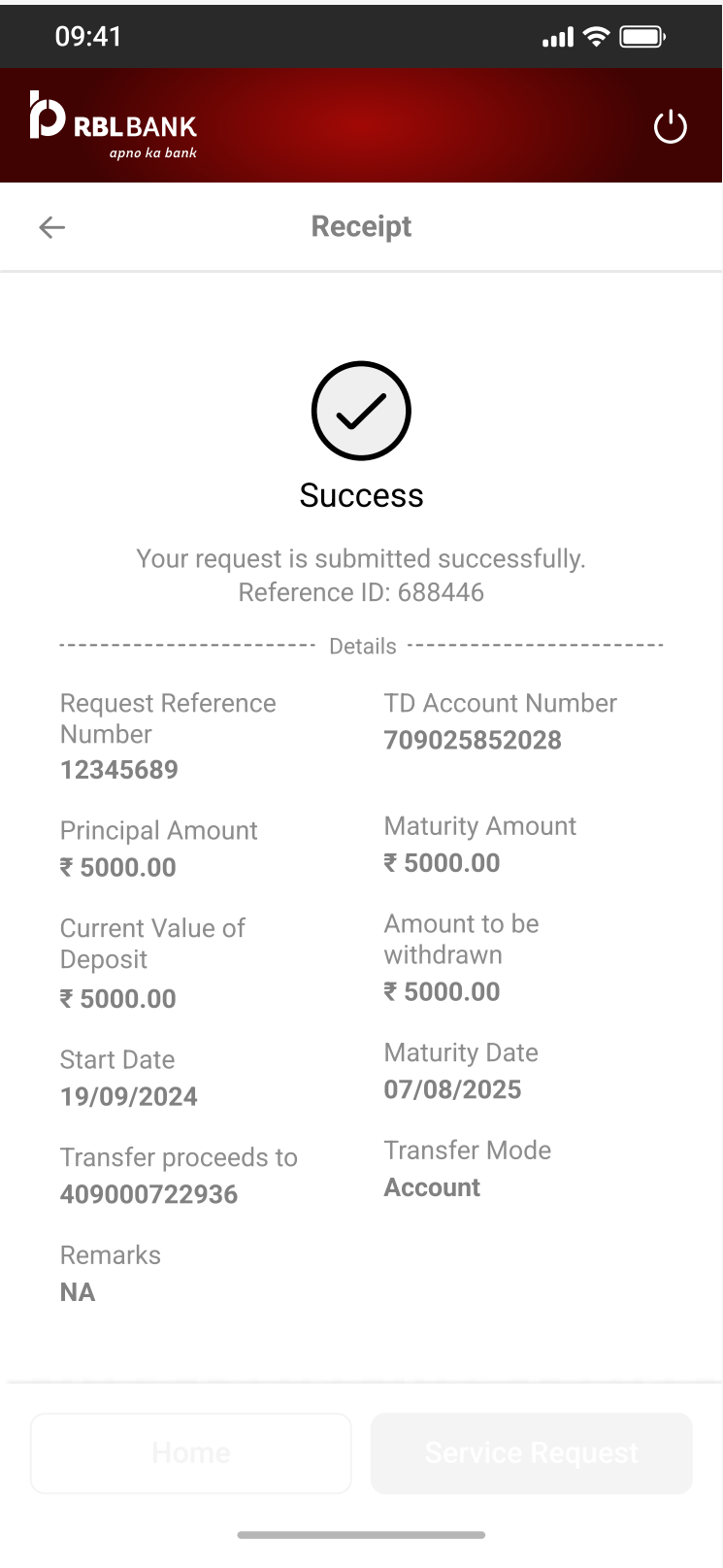
Step 4

- The list of Term deposits active are displayed to the user.



Step 5

- User to select the respective FD to be closed, Enter the OTP to complete the process

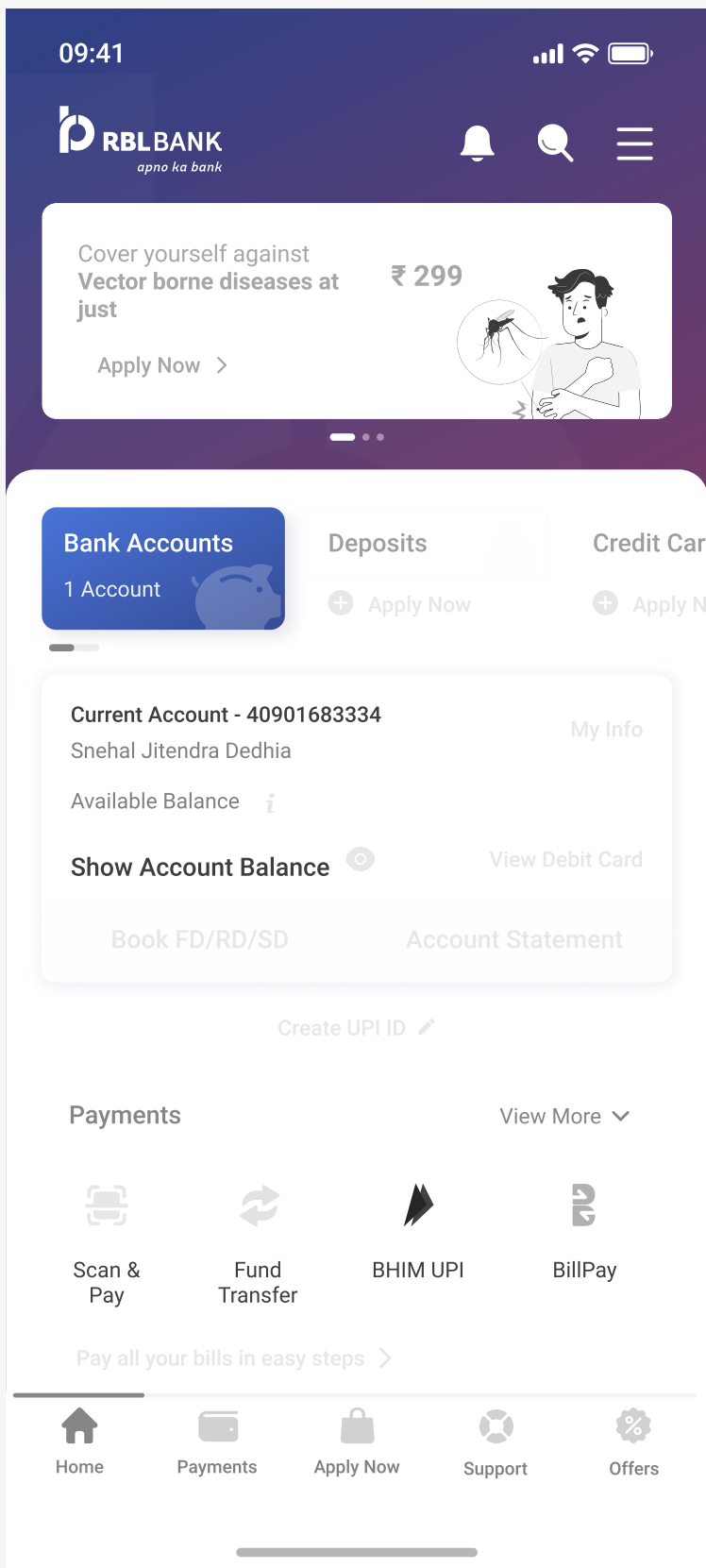


Fixed Deposit/Recurring Deposit/Smart Deposit Opening

FD Opening for Individual, Sole Prop & HUF Customers

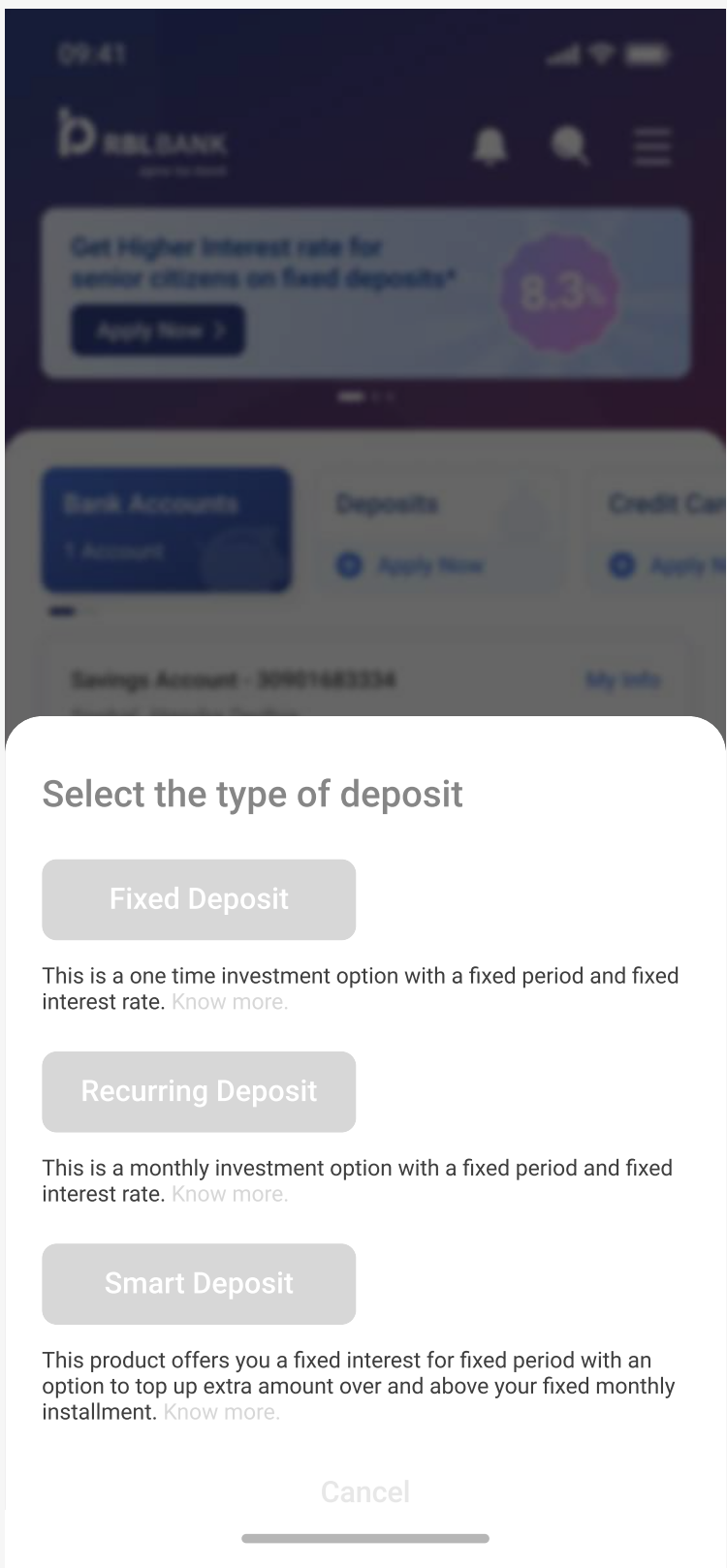
Step 1

- Under Bank Accounts tab, select “Open FD/RD/SD” in the dashboard



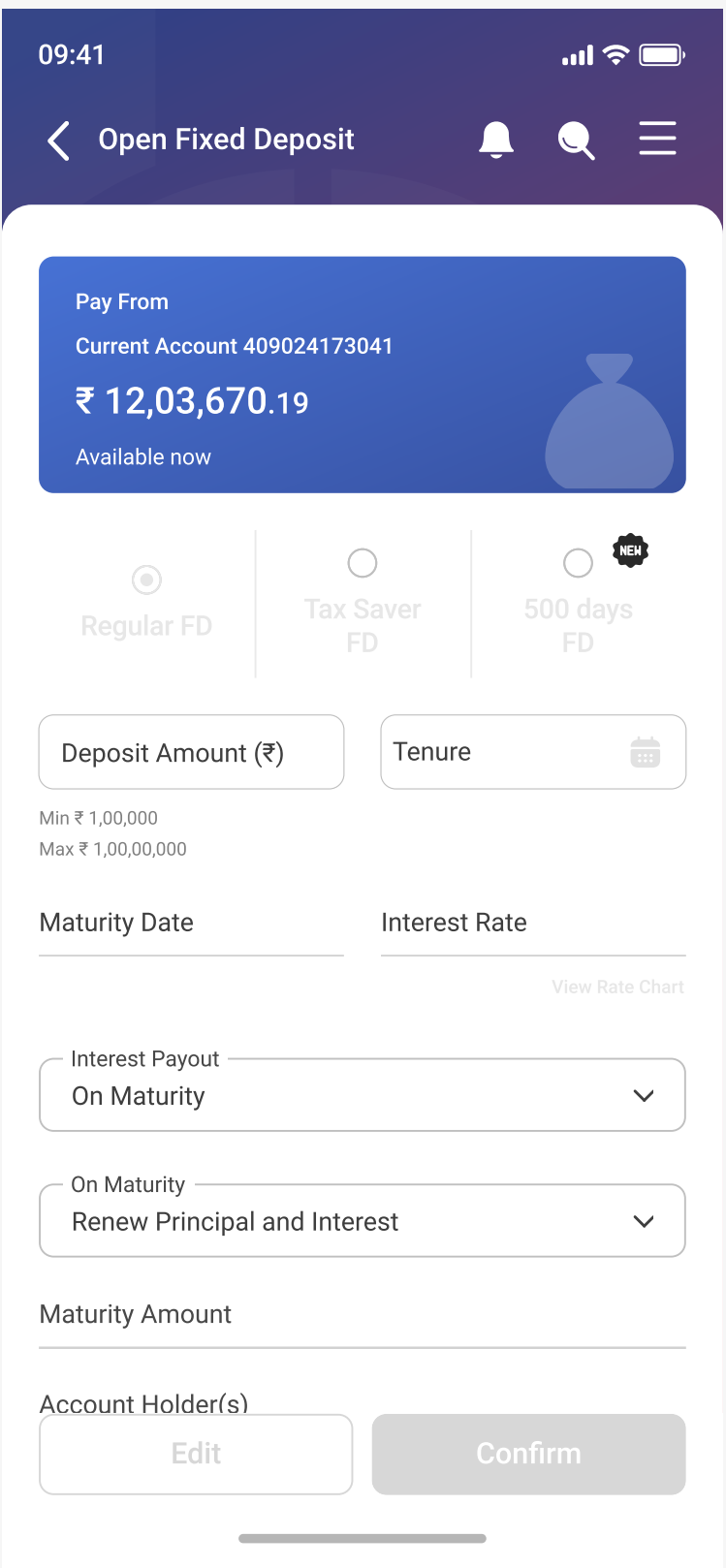
Step 2

- Tap on “Fixed Deposit” from the list of types of Deposits



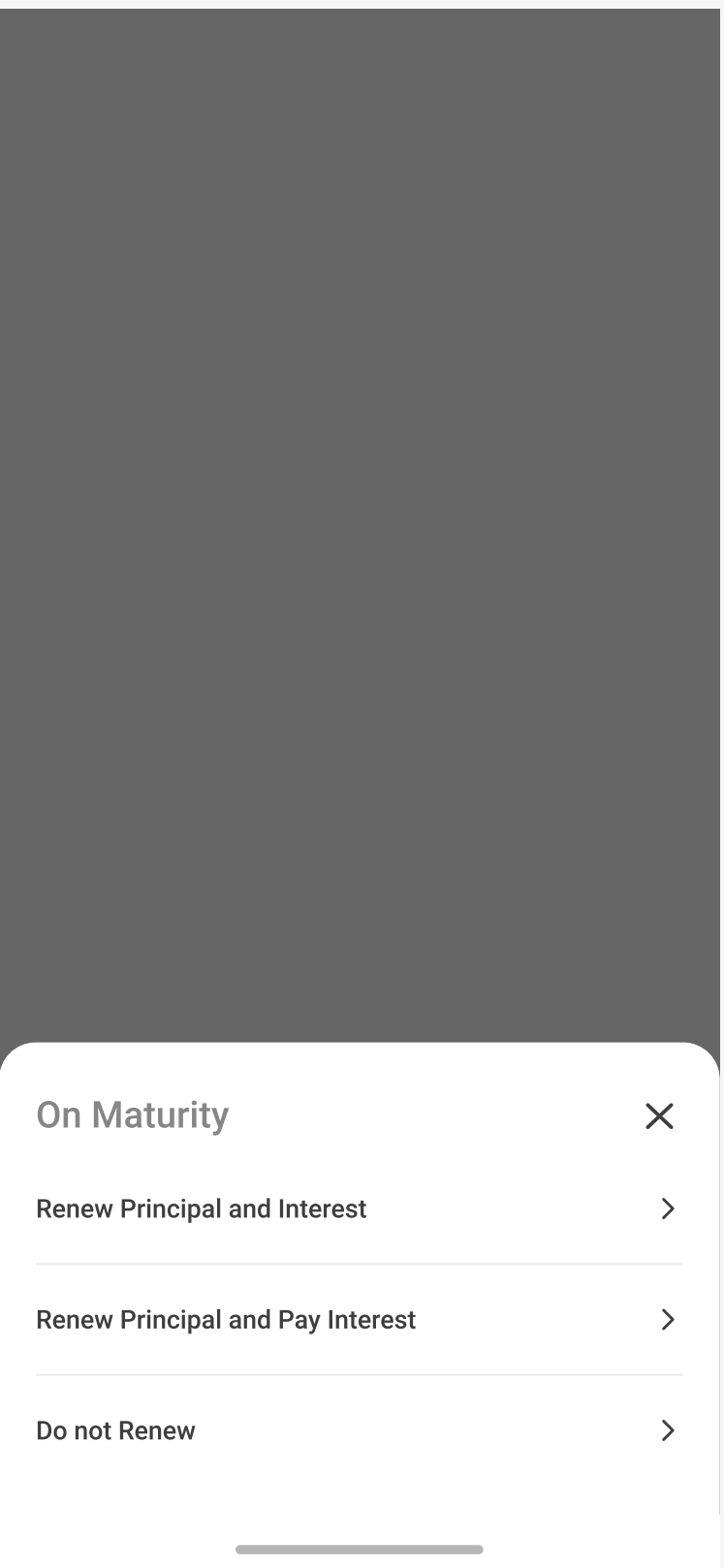
Step 3

- Select “Regular FD”, enter the “Deposit Amount” & “Tenure”



Step 4

- Select the “Interest Payout” option to proceed further



FD Opening for Individual, Sole Prop & HUF Customers

Step 5

- Select “Maturity” instruction option to proceed further

09:41

Open Fixed Deposit

Pay From

Current Account 409024173041

₹ 12,03,670.19

Available now

Maturity Date

Interest Rate

View Rate Chart

Interest Payout

On Maturity

On Maturity

Renew Principal and Interest

Maturity Amount

Account Holder(s)

SNEHAL JITENDRA DEDHIA

Add Nominee

☒ As per Debit Account - MITAL DEDHIA

☐ New Nominee

☐ I accept [Terms and Conditions](#)

Edit

Confirm

Step 6

- Select “Nominee” instruction, accept the “Terms & Conditions” & “Confirm” to proceed

On Maturity

Renew Principal and Interest

Renew Principal and Pay Interest

Do not Renew

Step 7

- A success message with Fixed Deposit account no, interest rate & other details are displayed on the screen

09:41

Success

Thank you!

Please find the details of your Fixed Deposit

FD No.

709016389195

Deposit Amount

₹ 6,000.00

Tenure

15 Month(s)

Maturity Date

24 Nov 2024

Interest Rate

6.75% p.a.

Maturity Amount

₹ 6,526.00

Download

Email

Done

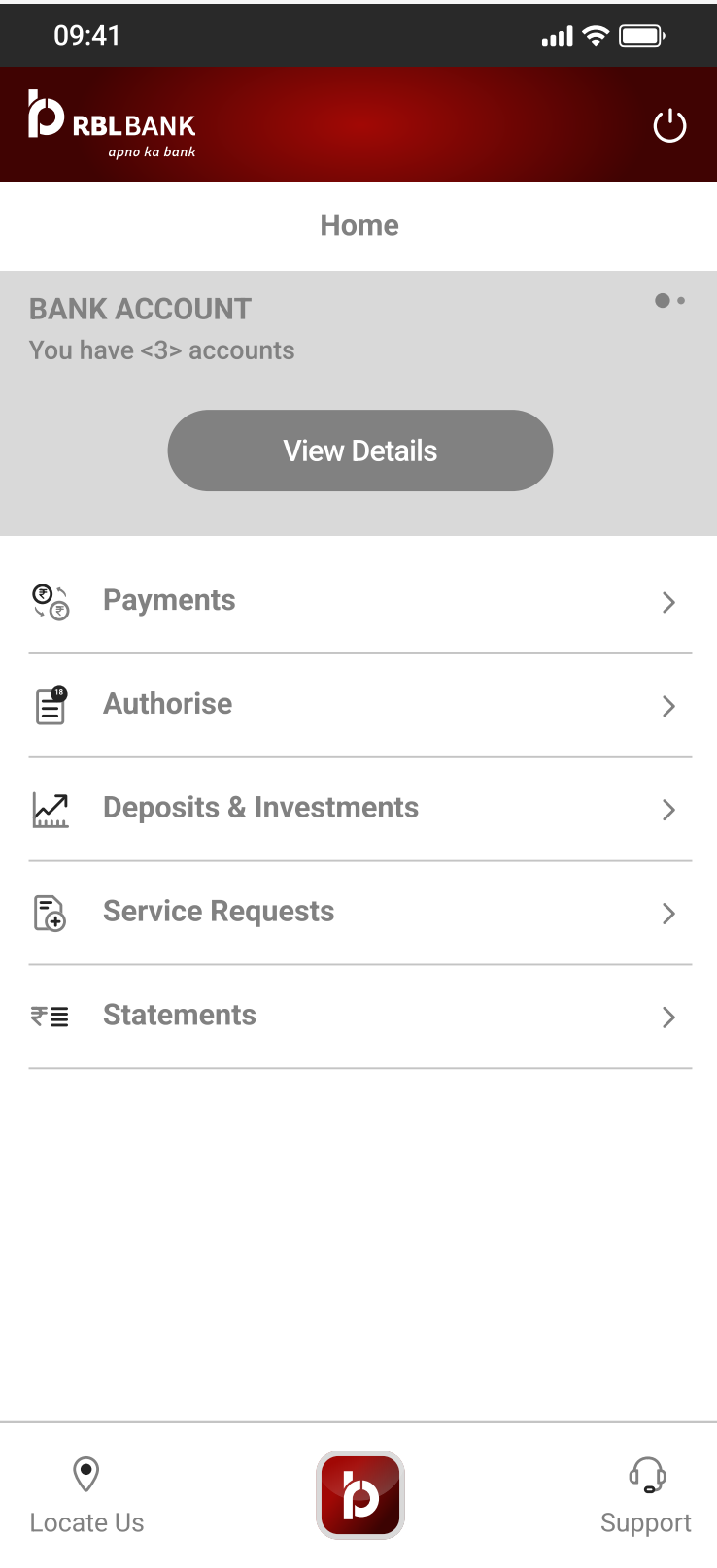
Credit Card against FD

Support

Support Feature - Entity

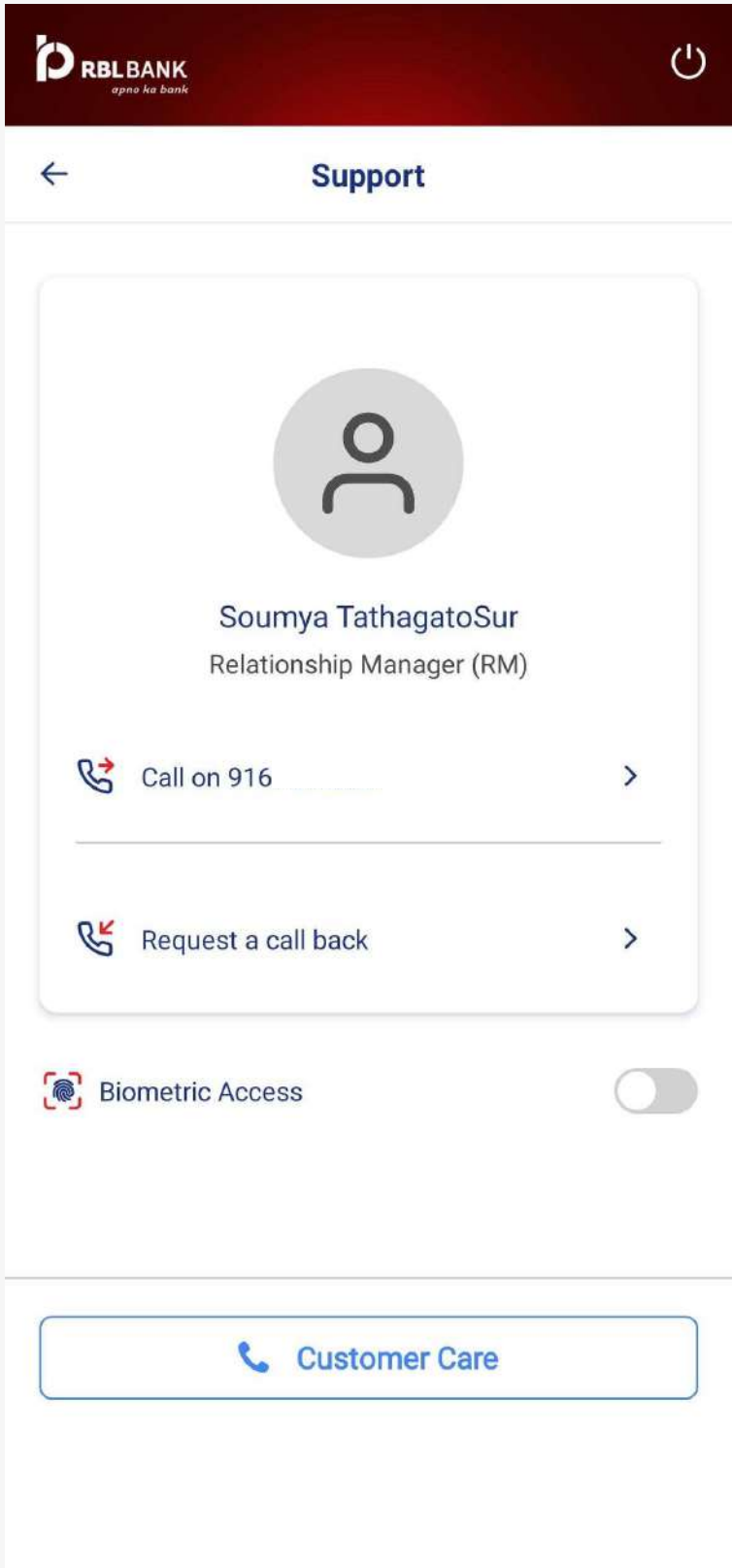
Step 1

- Click on Support from homepage



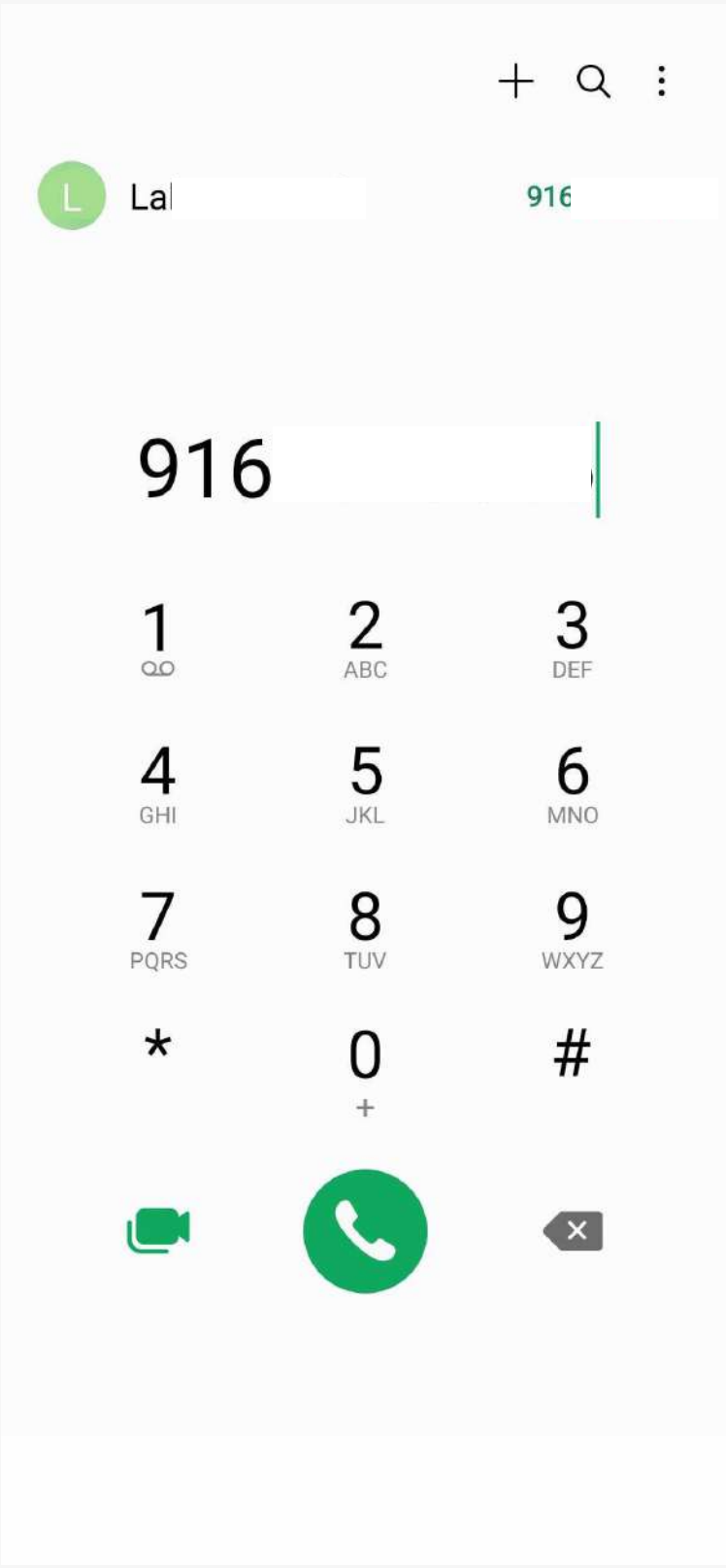
Step 2

- Customer can select Call RM, Request for a call back or call customer Care.
- Customer can access via biometrics also



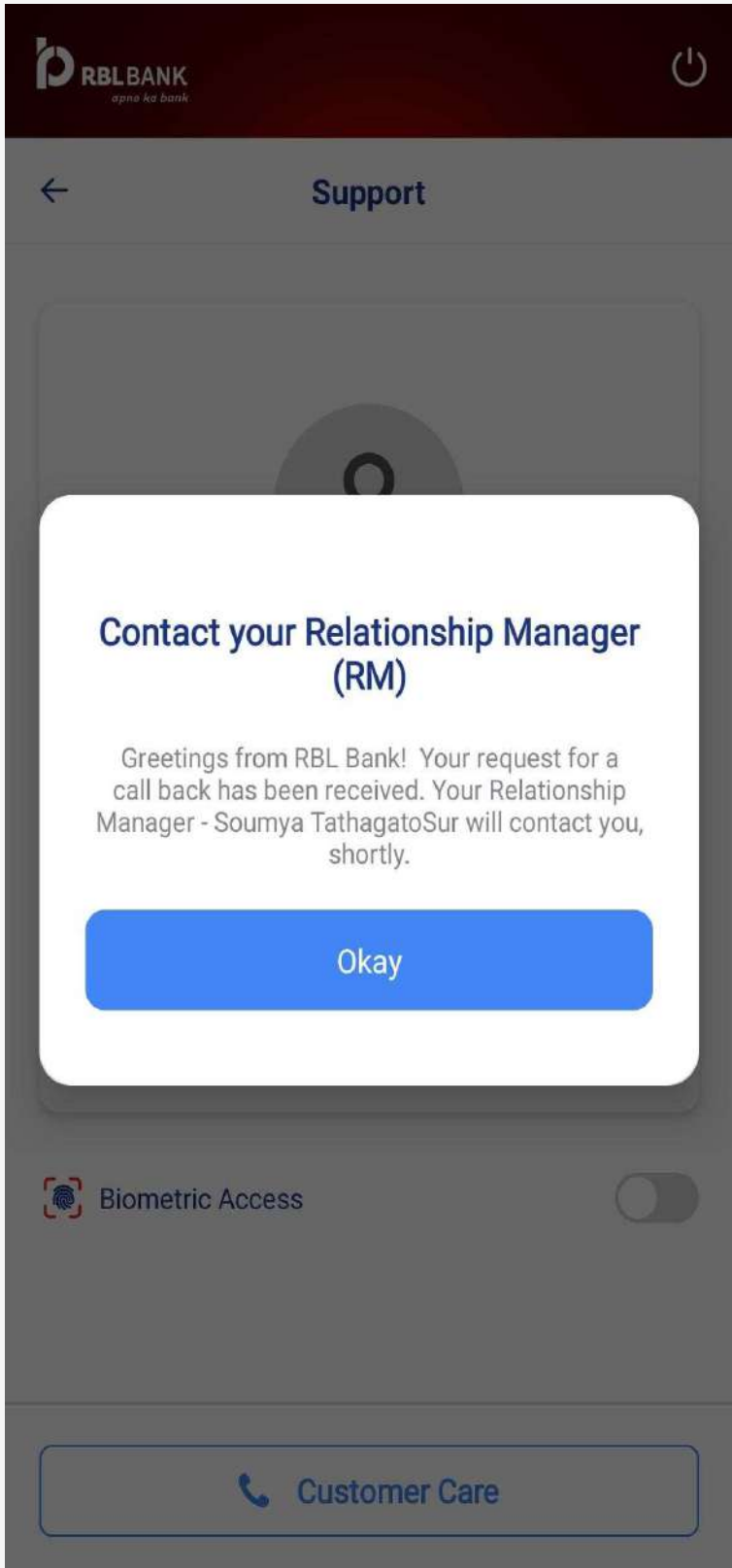
Step 3

- If Call RM is selected



Step 4

- If Request a call back is selected

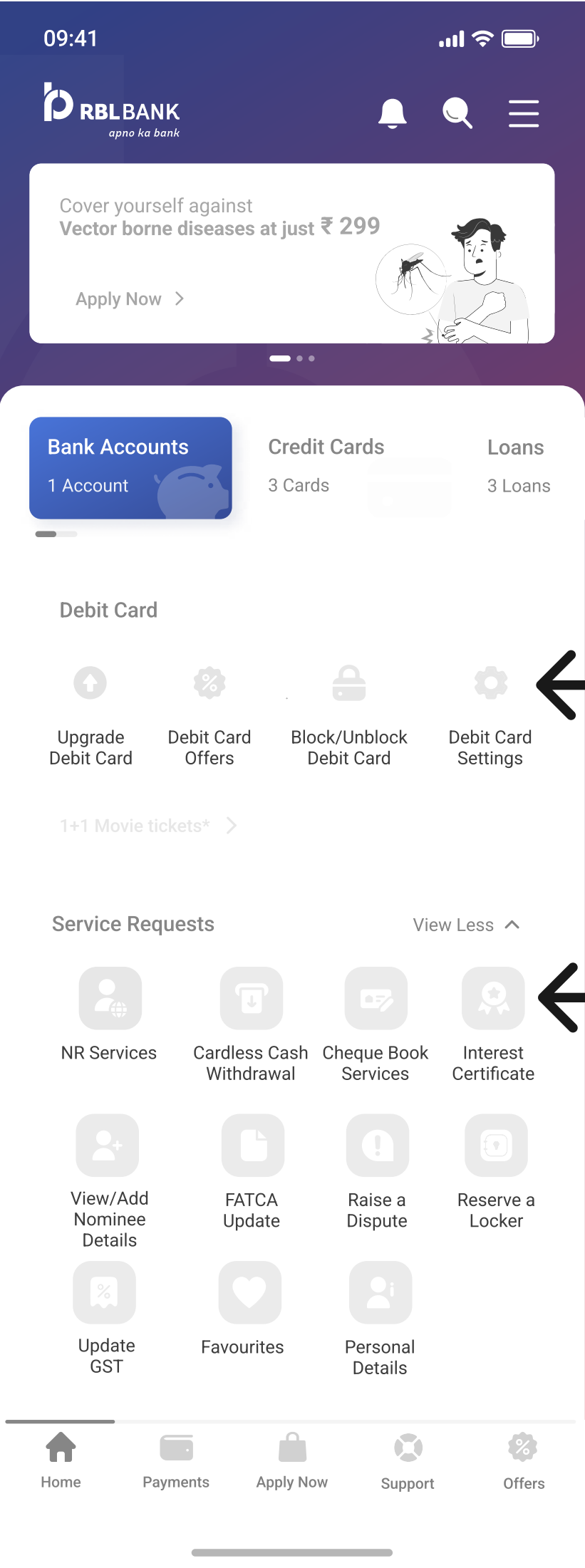


Step 5

- If call customer care is selected.

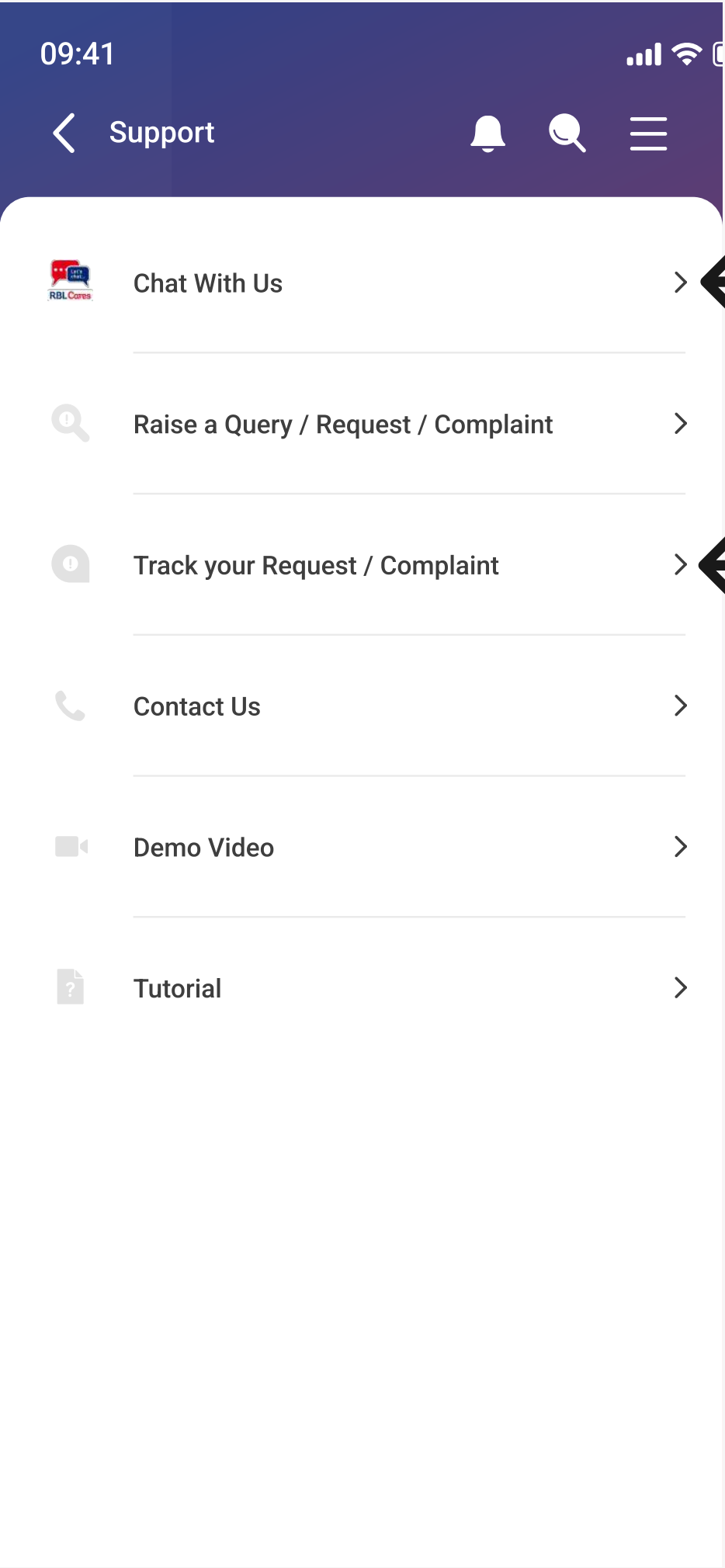


Service Requests & Support for SoleProp/Individual/HUF CA customers



Manage Debit Card settings

Raise the service requests



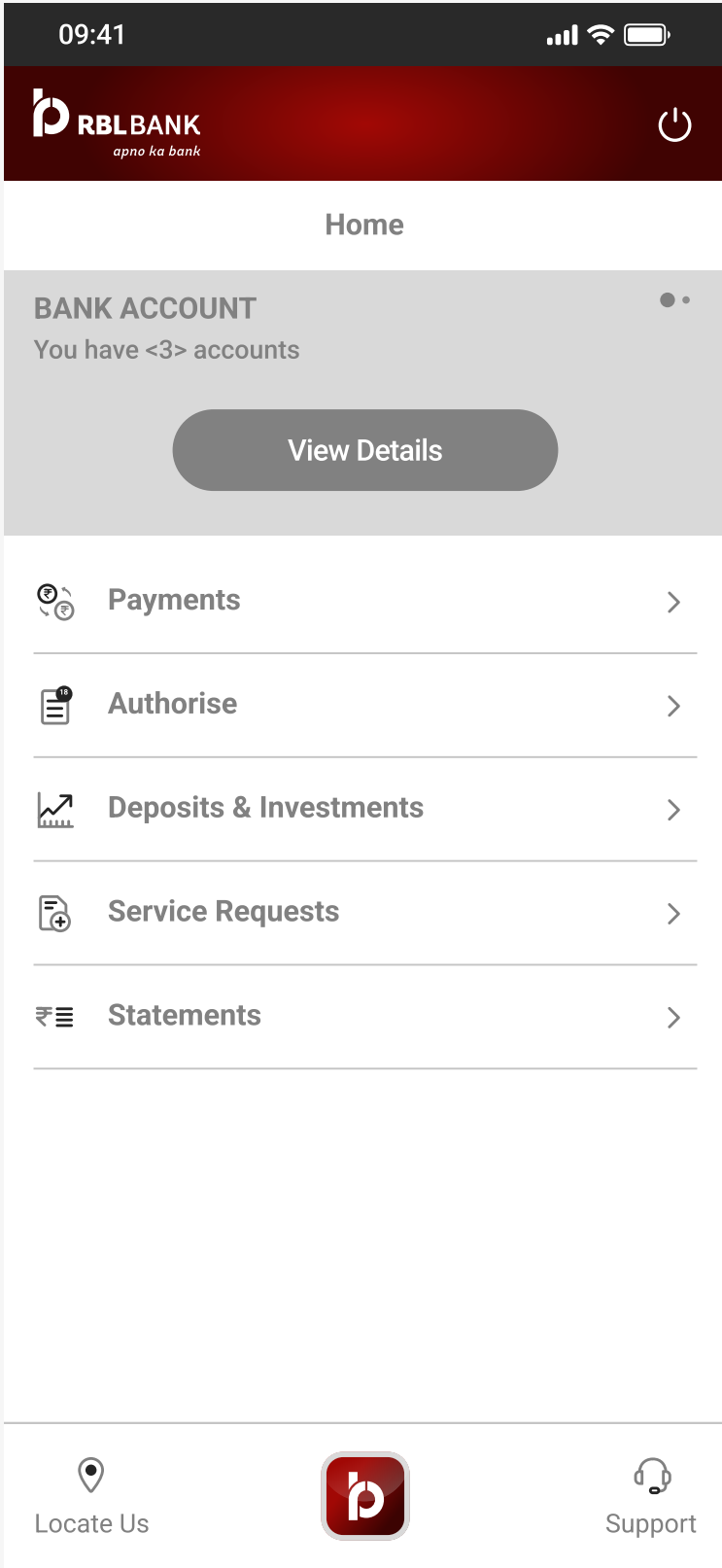
Call customer support or request a call back from Relationship Manager/Service Manager

Raise a Complaint using Support Module

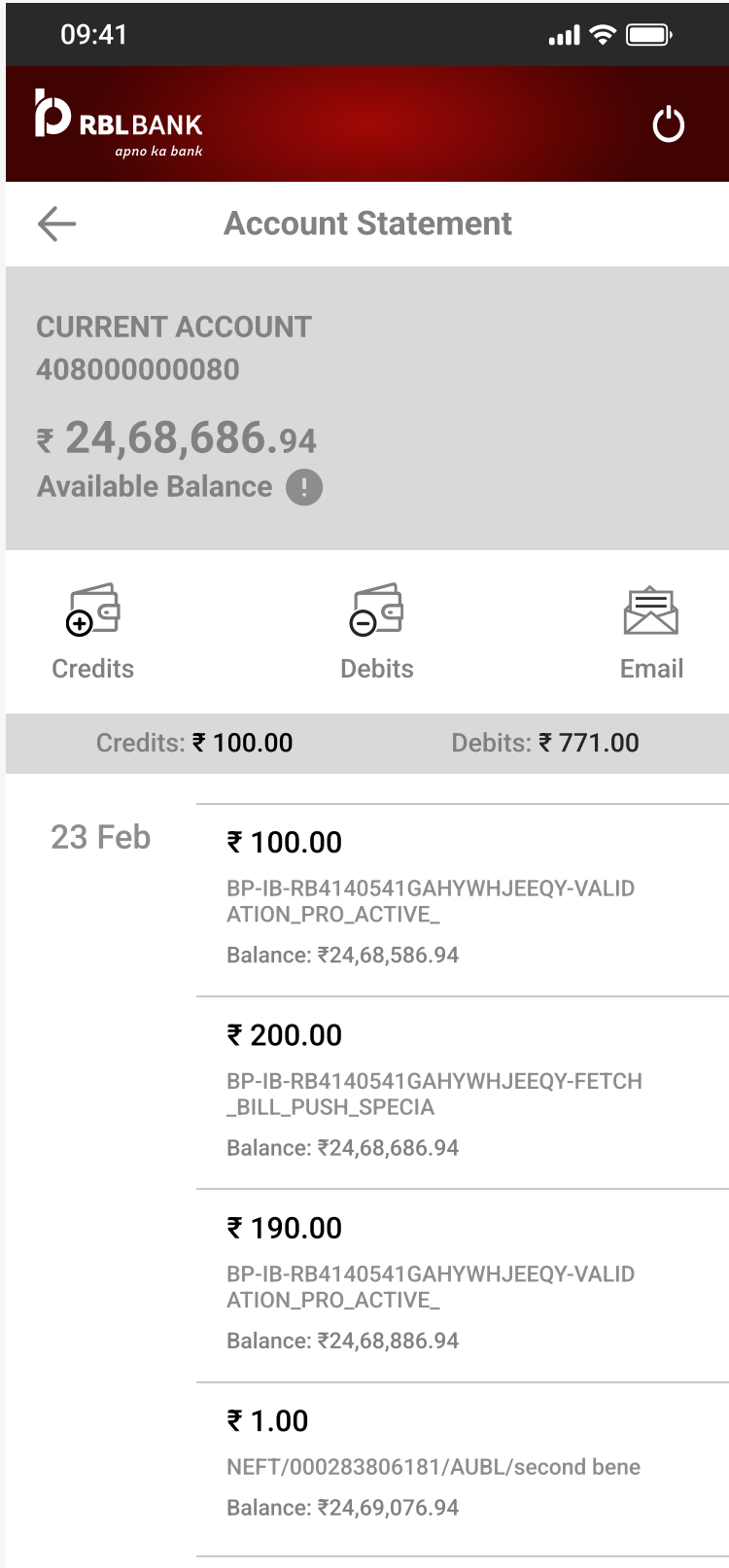
Other Facilities Available for Entities

Account Statement

- On Dashboard select "Statement" option to view detailed account statements



- Statement Screen shows transaction history of the selected account



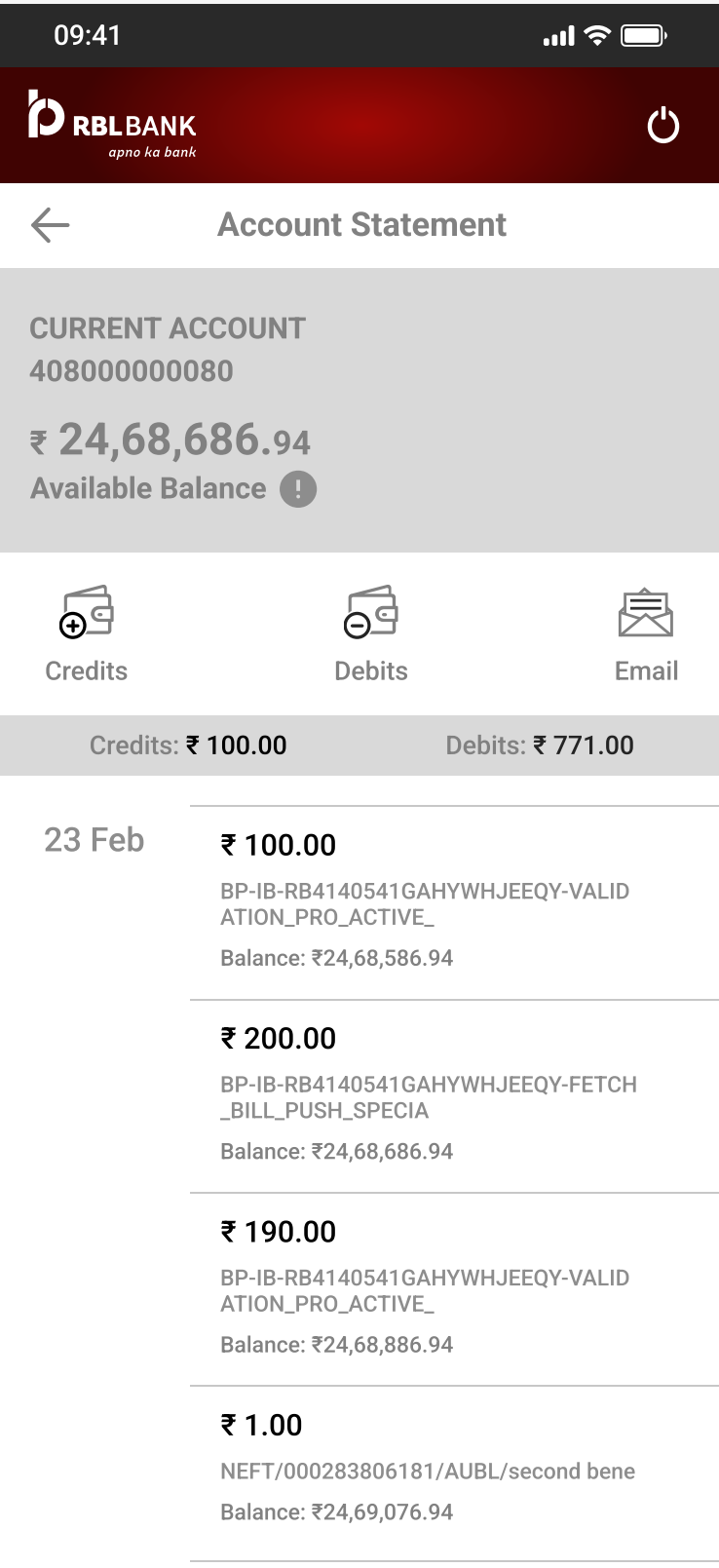
For Maker and View Users

- The screen displays the Available Account Balance
- The user can view Credit transactions
- The user can view Debit transactions
- Statement will be shared on registered email id (max 12 months date range)
- The screen displays the recent account transactions

Email Account Statement

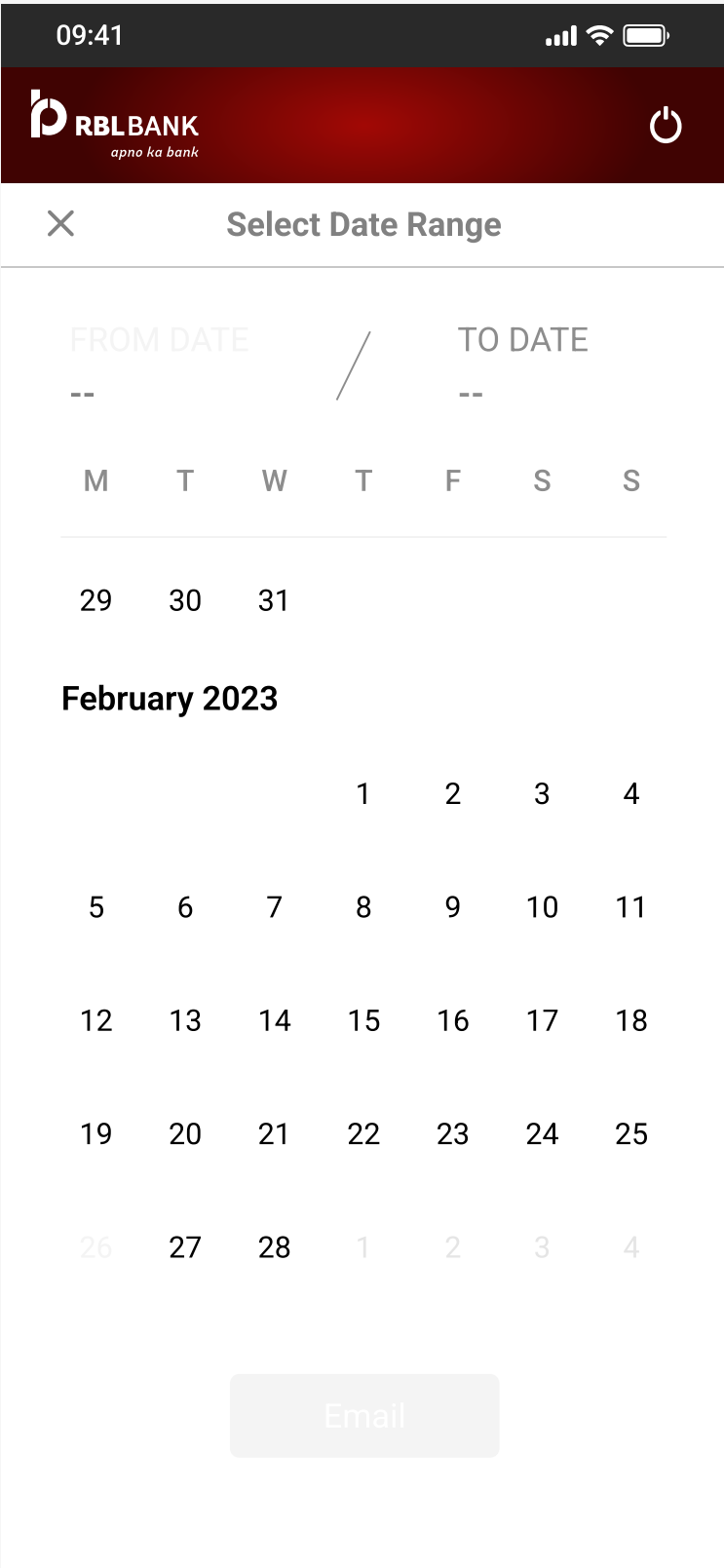
Step 1

- Select "Email" option on Account Statement Screen if the user wants statements in Email



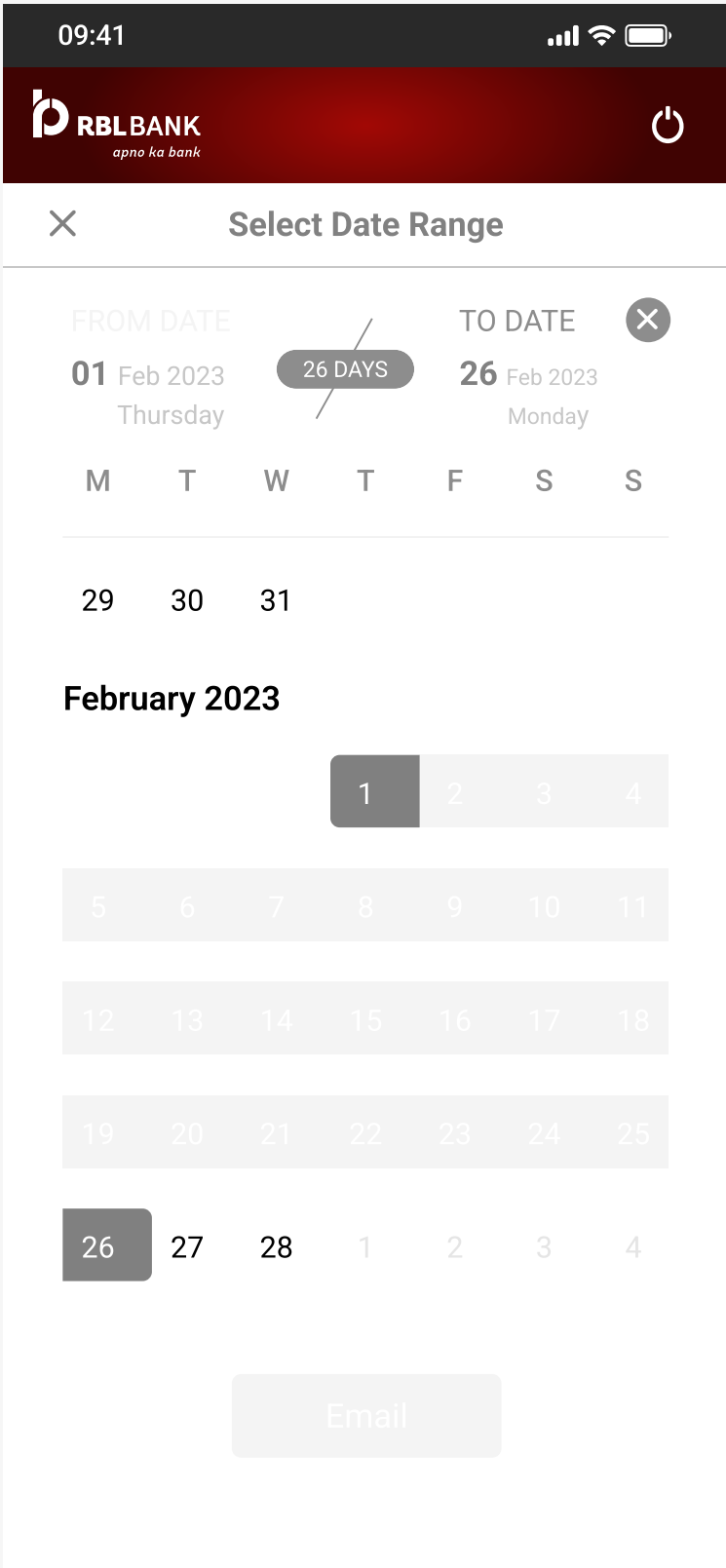
Step 2

- Enter "from date" and "to date" from calendar displayed



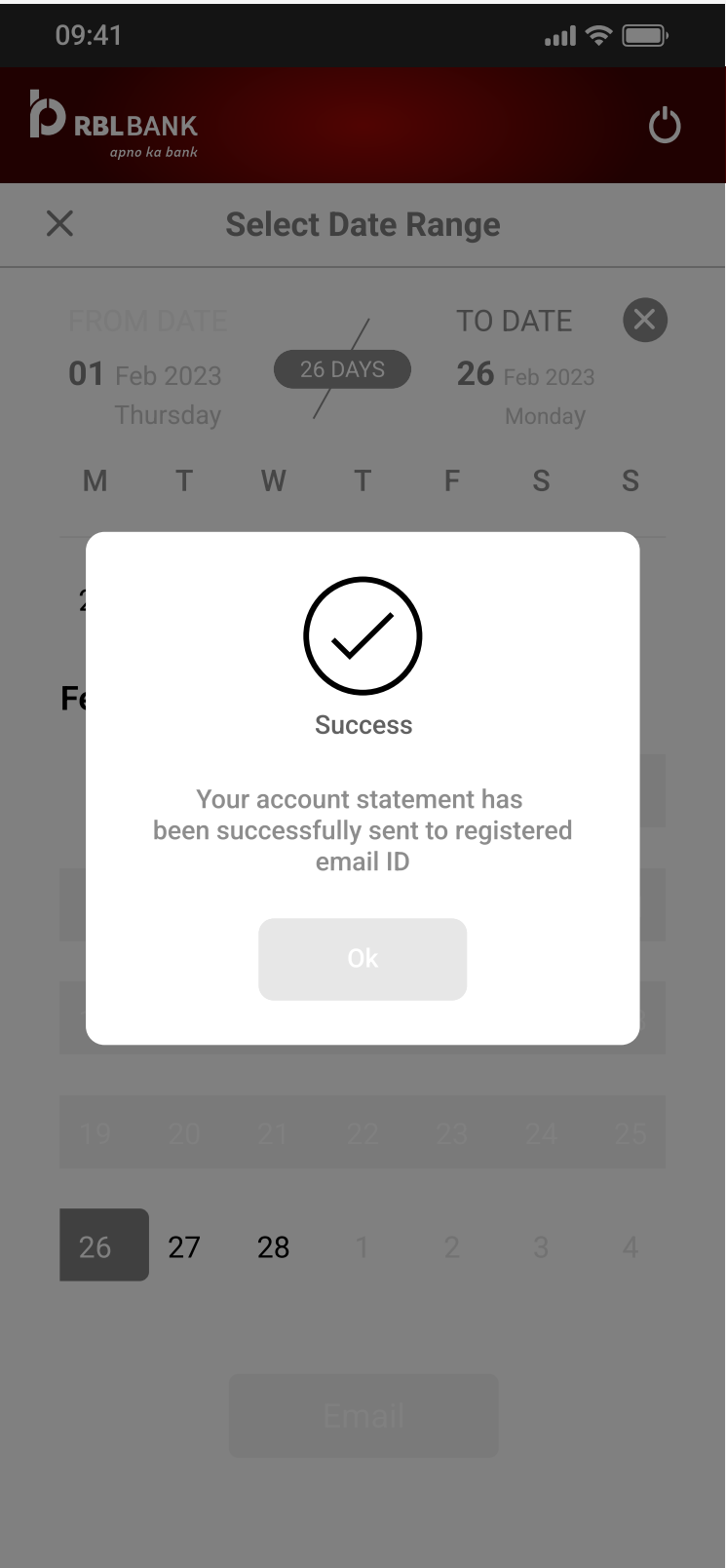
Step 3

- Select "Email" Tab (Max range of 12 months is allowed)



Step 4

- Account Statement is sent to the customers registered Email ID and Success/Fail message pops in

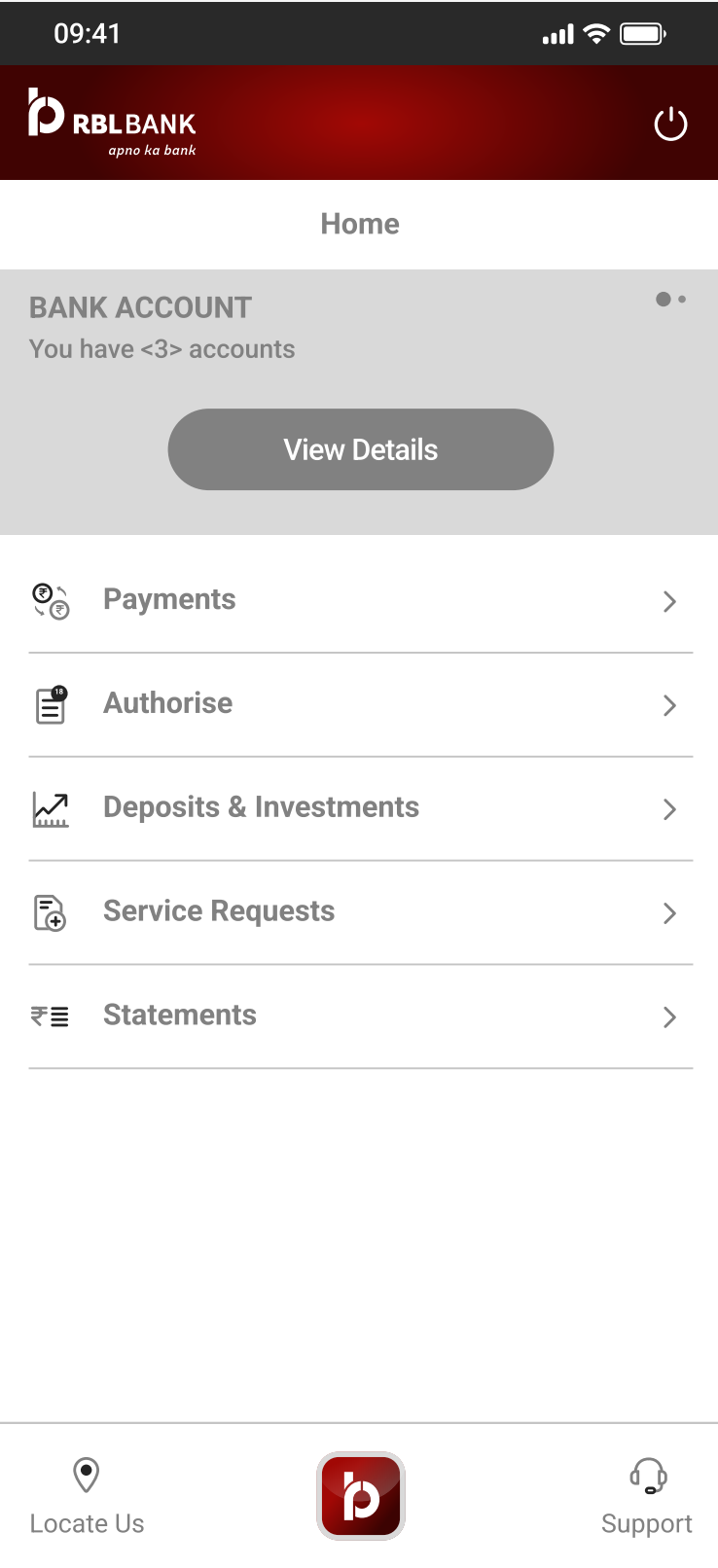


Download Centre - Detailed Statement

Download Account Statement with 500+ records in the desired Format by following steps

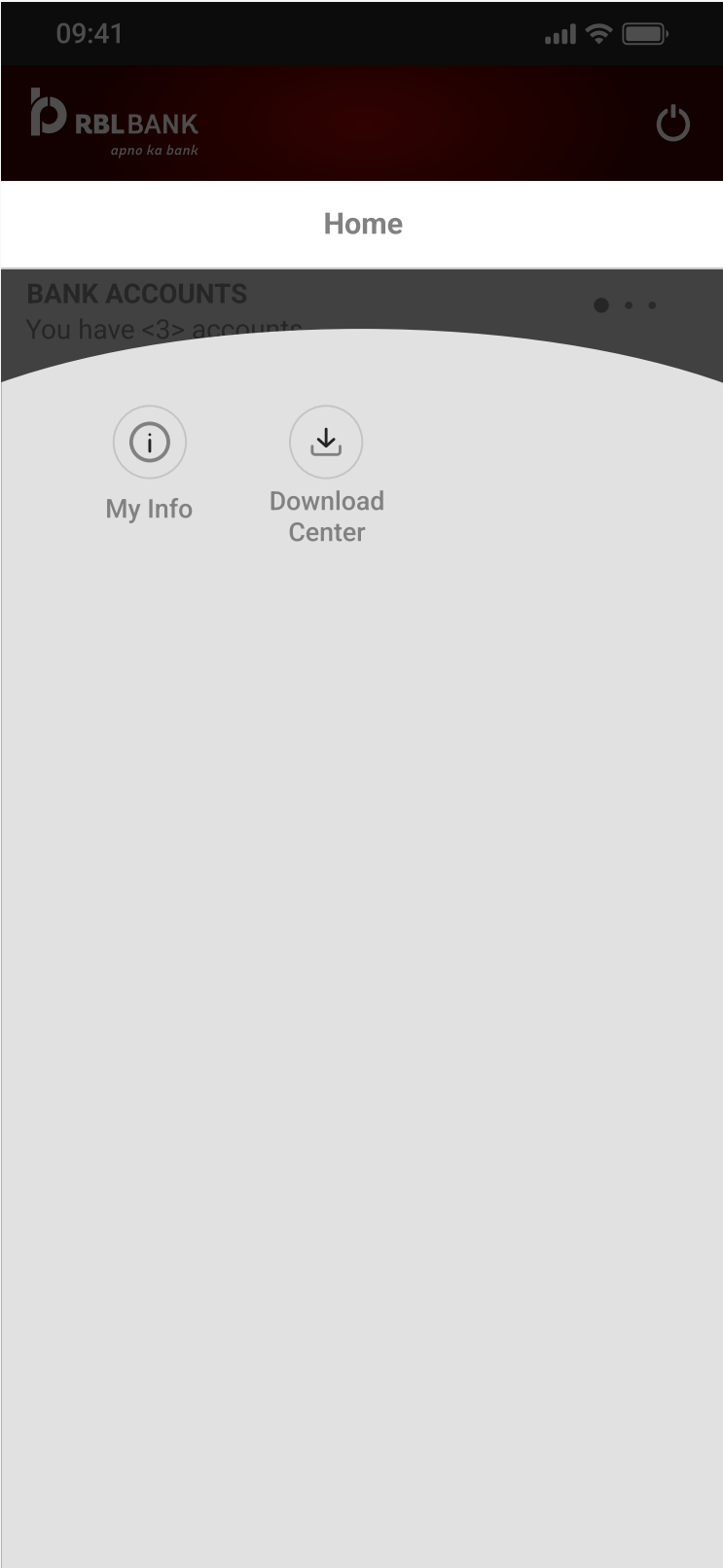
Step 1

- Select the RBL Logo "b" button at bottom to view My info and Download Centre



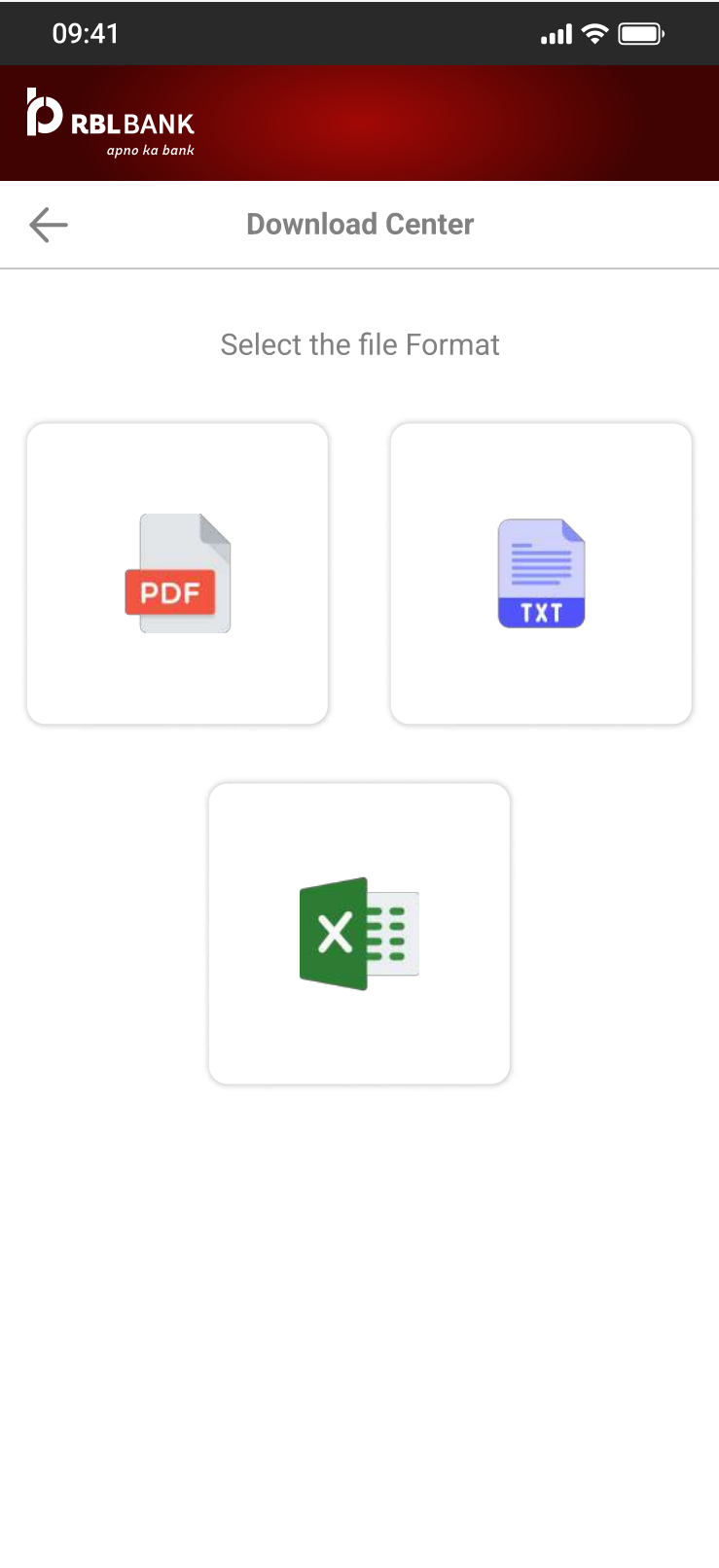
Step 2

- Select "Download Centre" option



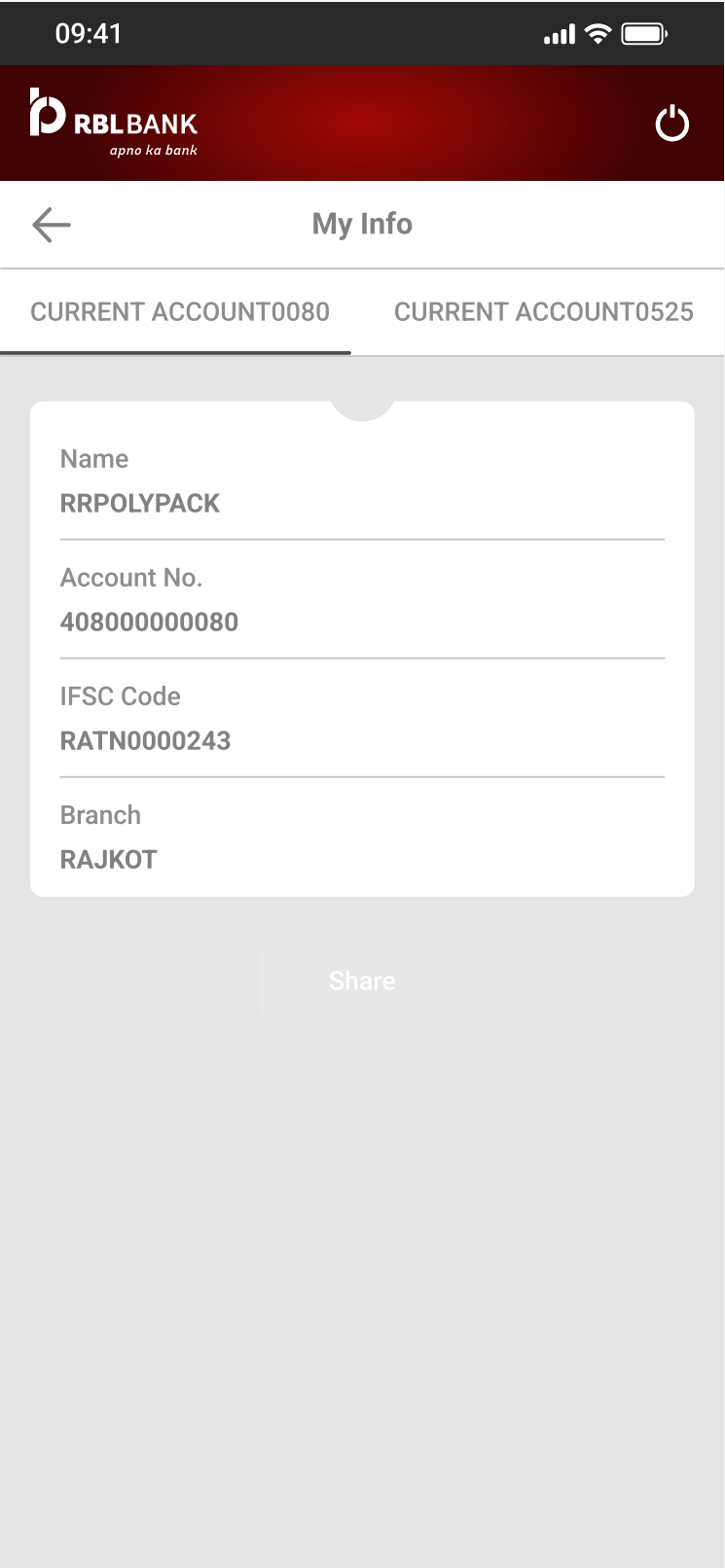
Step 3

- Select the required download option from "PDF, Excel and Word"



Step 4

- Selected file will be downloaded & sent on registered email ID (new screen required)

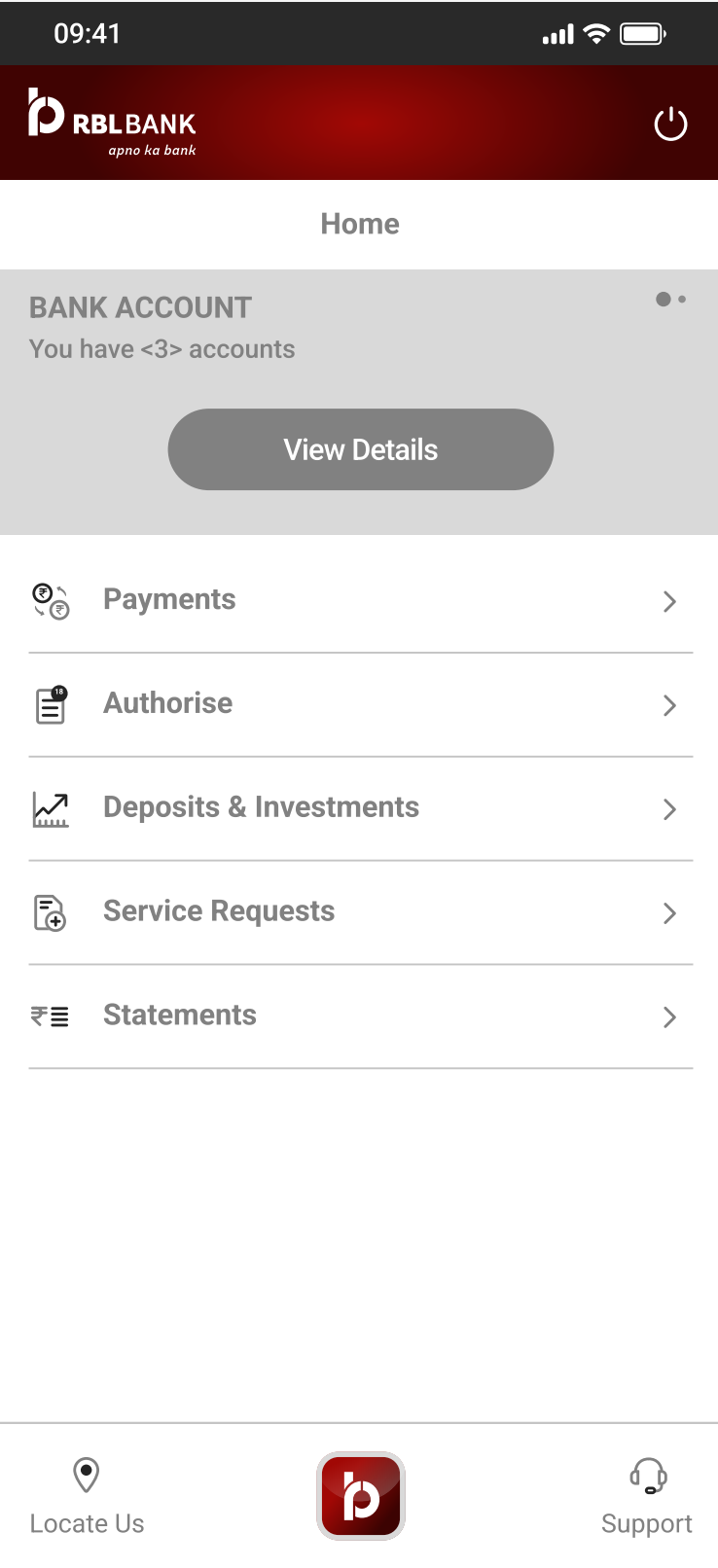


My Info

My Info page displays Account Details of the Selected account

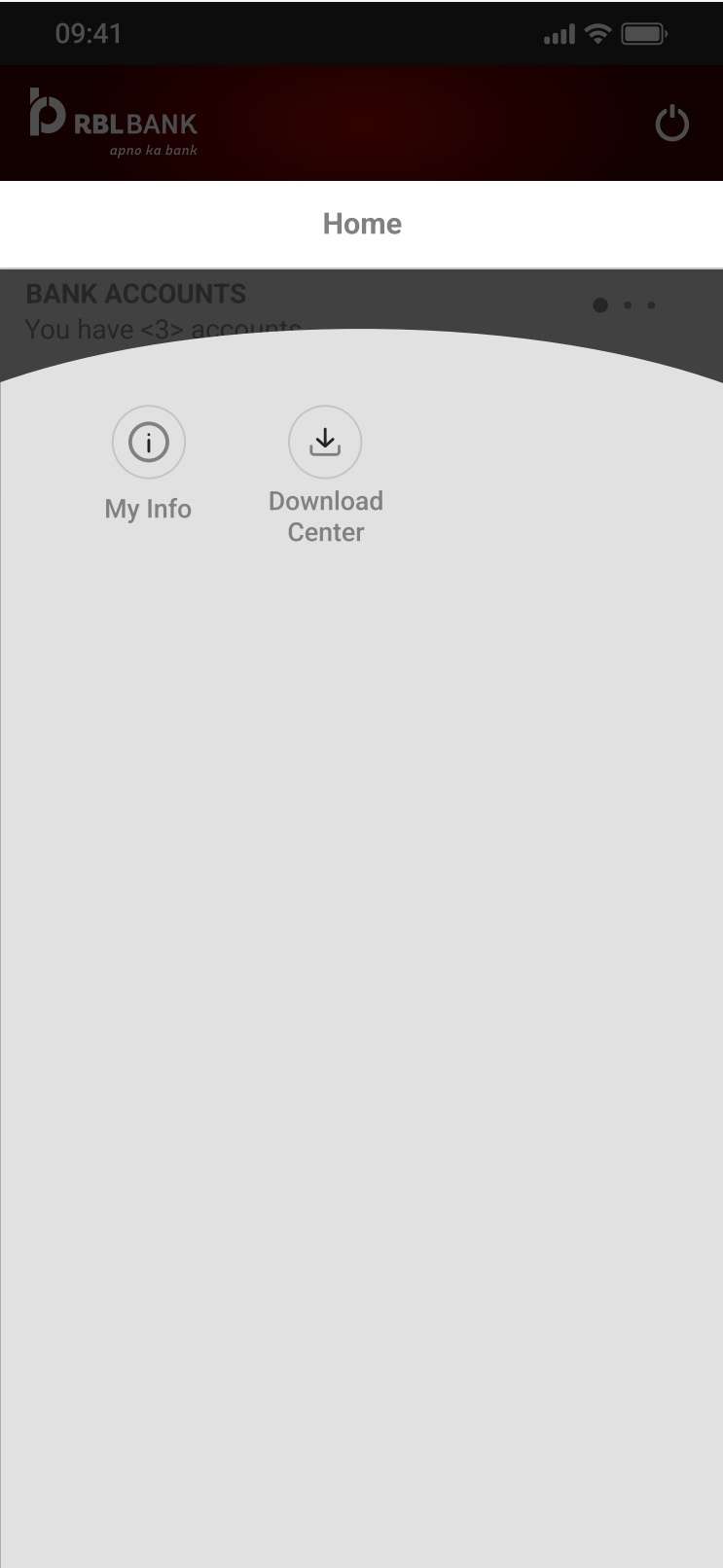
Step 1

- Select the RBL Logo "b" button at bottom to view My info and Download Center option



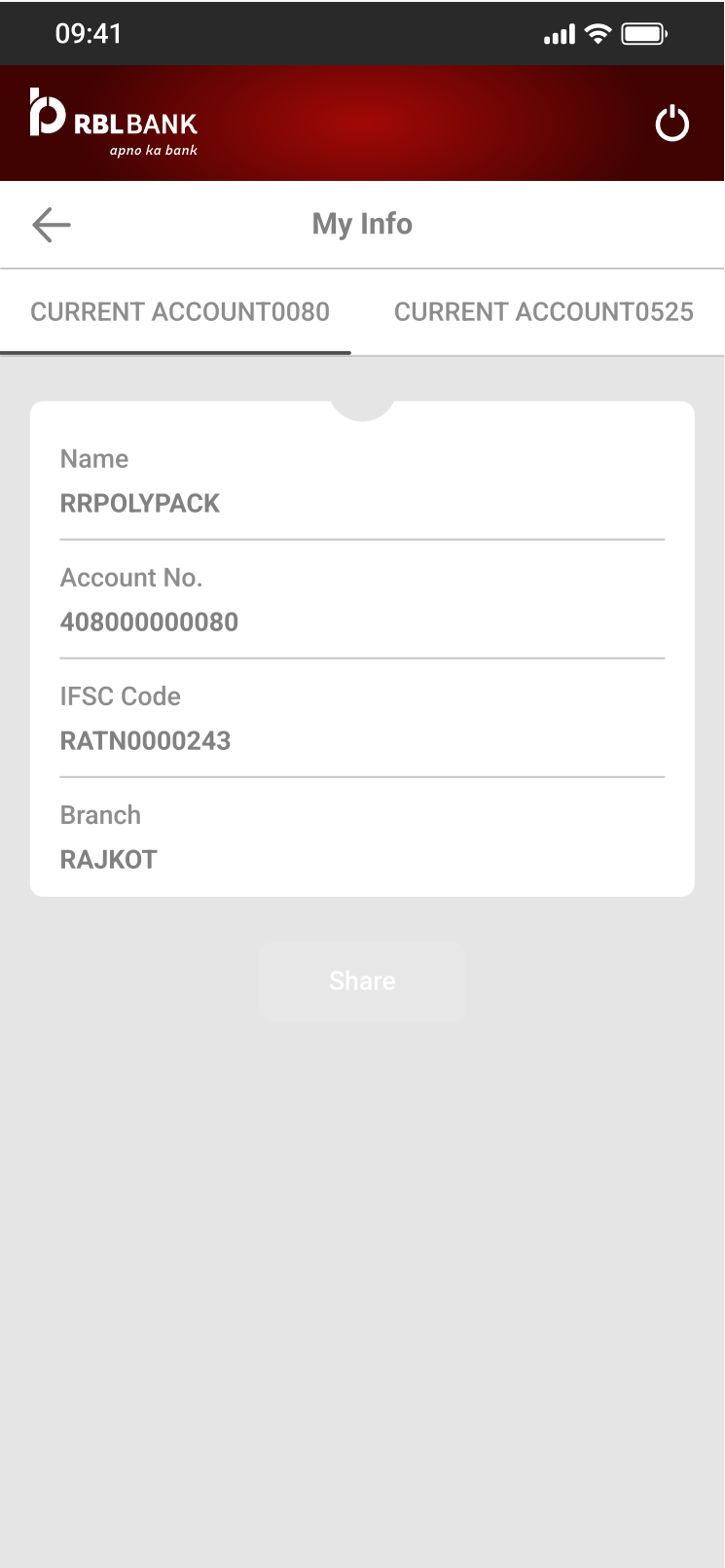
Step 2

- Select "My Info" for detailed information.



Step 3

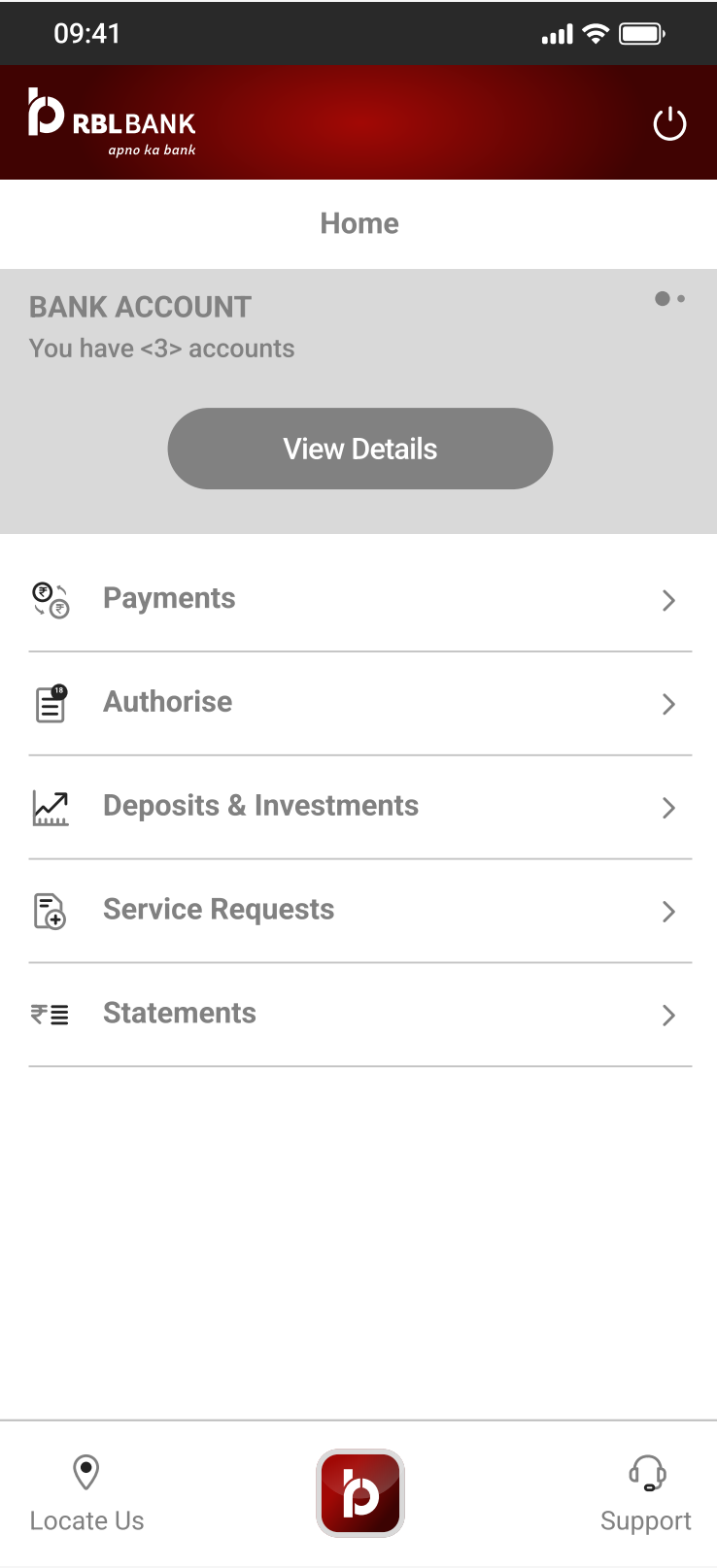
- Select required A/c No. to view all the details – A/c Name, Account No, IFSC Code and Branch Name



Limit Enquiry

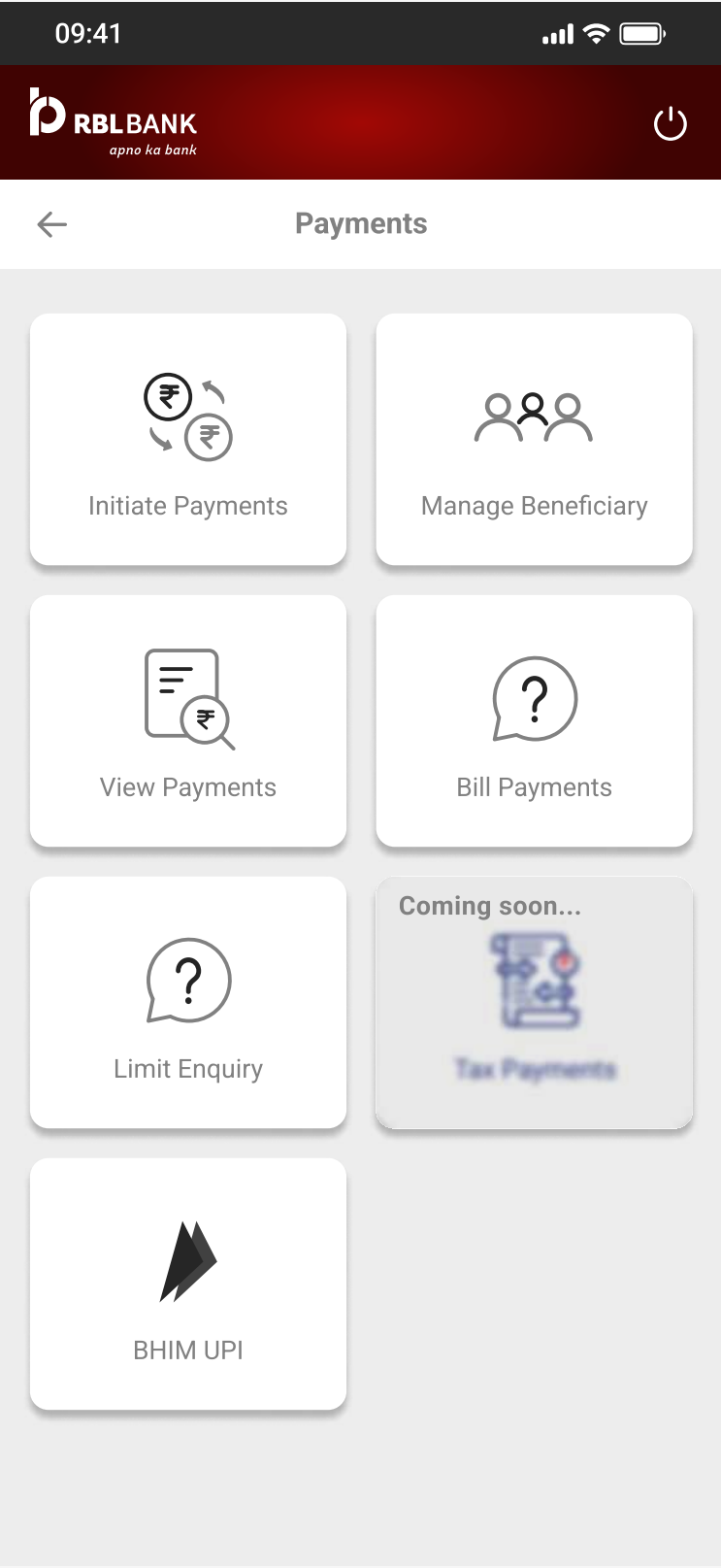
Step 1

- Select "Payments" on Post-login Screen



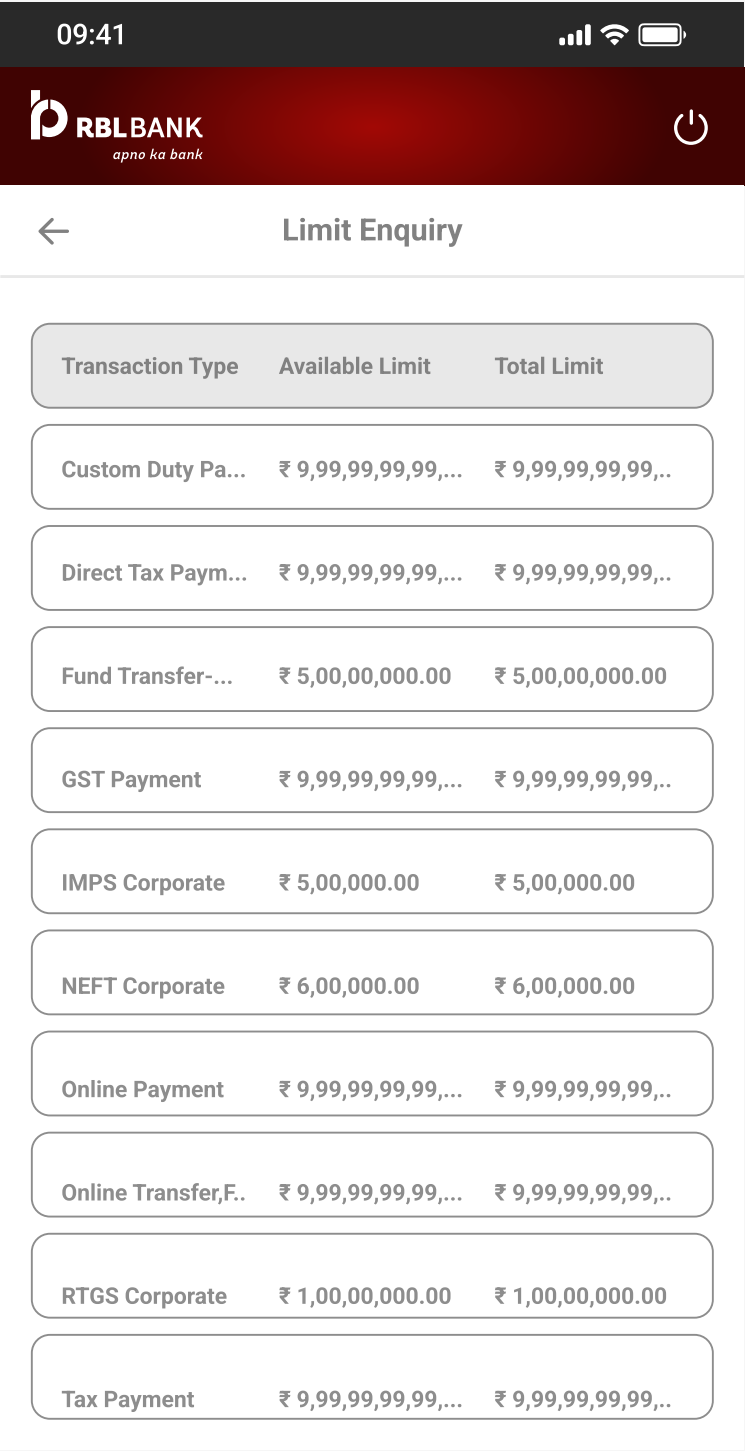
Step 2

- Select "Limit Enquiry" on Dashboard Screen to view Available & Total Limits



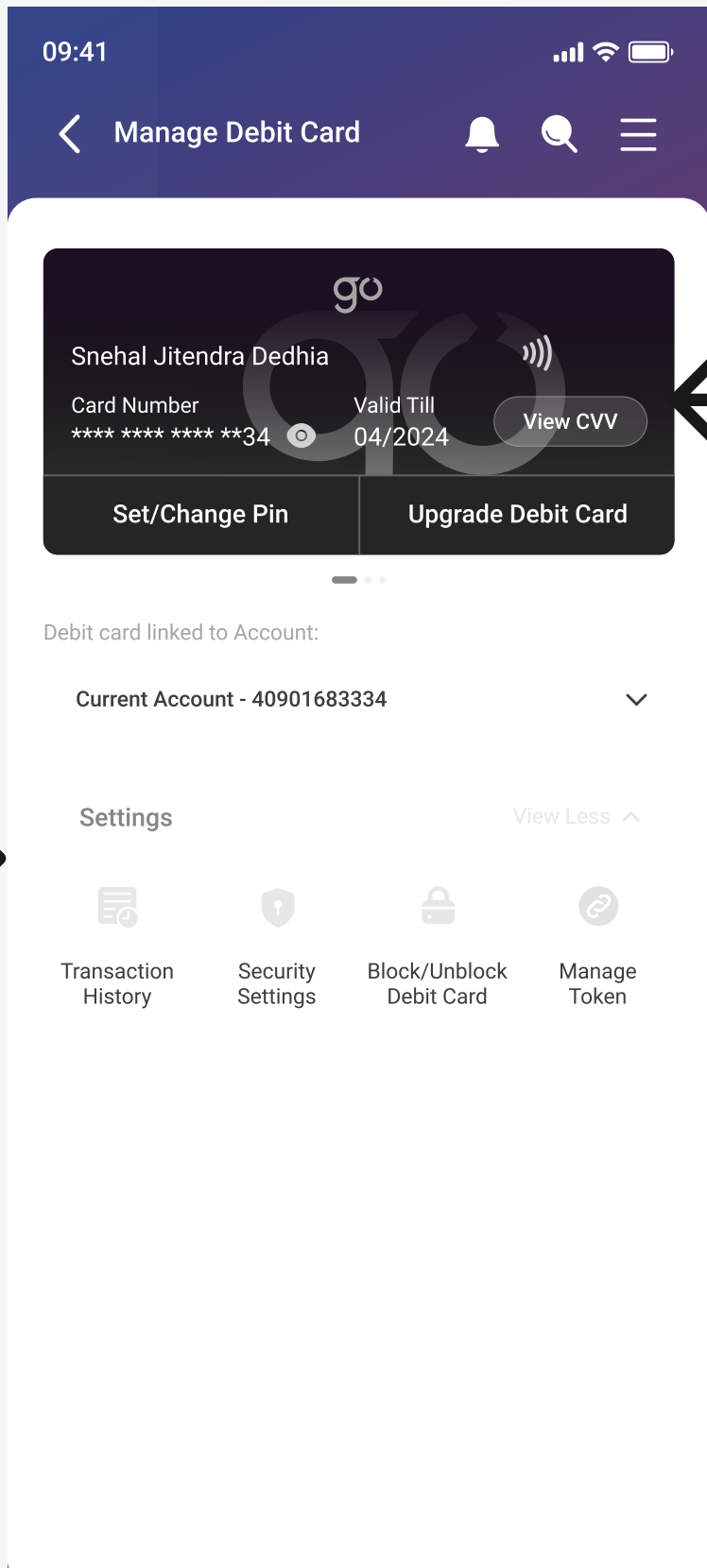
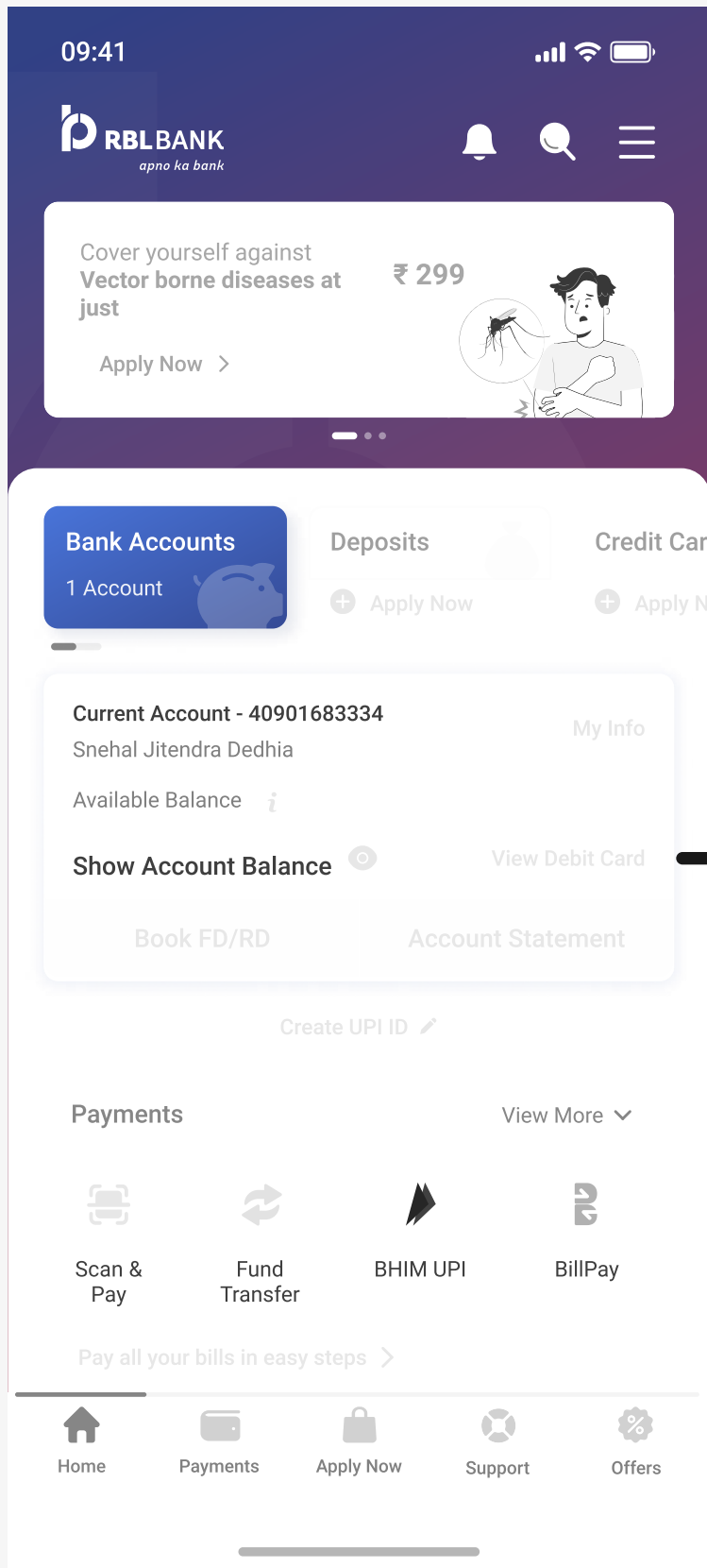
Step 3

- Available Limit & Total Limit are displayed for all the transaction methods



Debit Card Details for Individual, Sole Prop & HUF Customers

Debit Card Details for Individual, Sole Prop & HUF Customers



View all the Debit Card details linked to the account like:

- Name on Debit Card
- Debit card no. (Enable the eye icon),
- Valid till date, View CVV,
- Face of Debit Card
- Set/Change Pin,
- Upgrade Debit Card

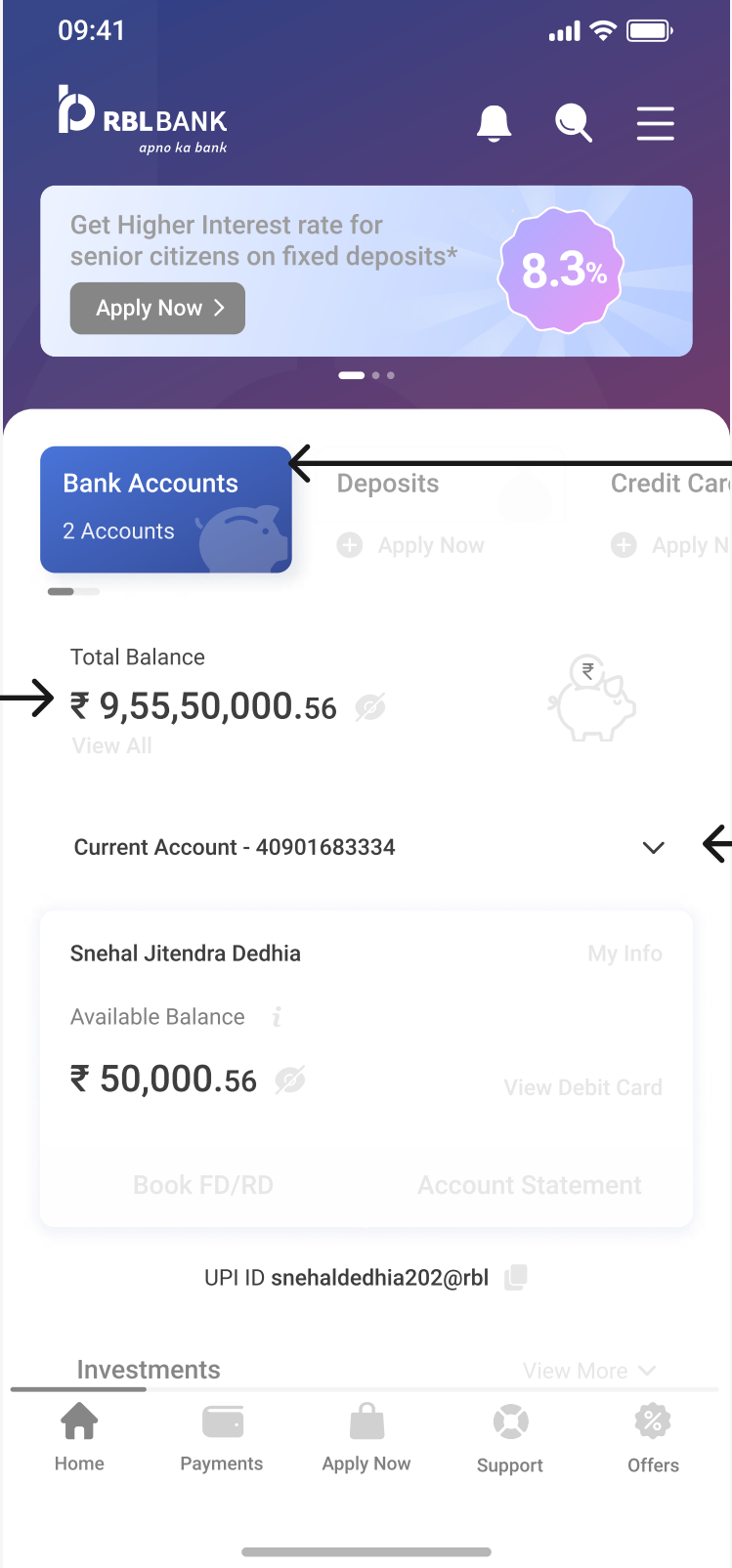
Other Debit Card Settings like:

- Transaction History
- Security Settings
- Block/Unblock Debit Card
- Manage Token

Dashboard for Multiple Accounts for Individual, Sole Prop & HUF Customers

Dashboard for Multiple Accounts

Total Balances of all the Bank a/c's. Tap on "View All" option to view all the Bank accounts & balances in each individual a/c holdings



The screenshot shows the RBL Bank app interface. At the top, there's a banner for a higher interest rate on fixed deposits (8.3%). Below this, there are tabs for 'Bank Accounts', 'Deposits', and 'Credit Cards'. The 'Bank Accounts' tab is selected, showing '2 Accounts'. The main section displays the 'Total Balance' as ₹ 9,55,50,000.56 with a 'View All' link. Below this, it shows the 'Current Account - 40901683334' with a dropdown arrow. A card for 'Snehal Jitendra Dedhia' shows an 'Available Balance' of ₹ 50,000.56 and options to 'View Debit Card', 'Book FD/RD', and 'Account Statement'. At the bottom, there's a section for 'Investments' with a 'View More' link. The bottom navigation bar includes icons for Home, Payments, Apply Now, Support, and Offers.

No. Of Bank a/c is displayed

Display of Bank Account no. Click on down arrow to view all the other bank a/c's

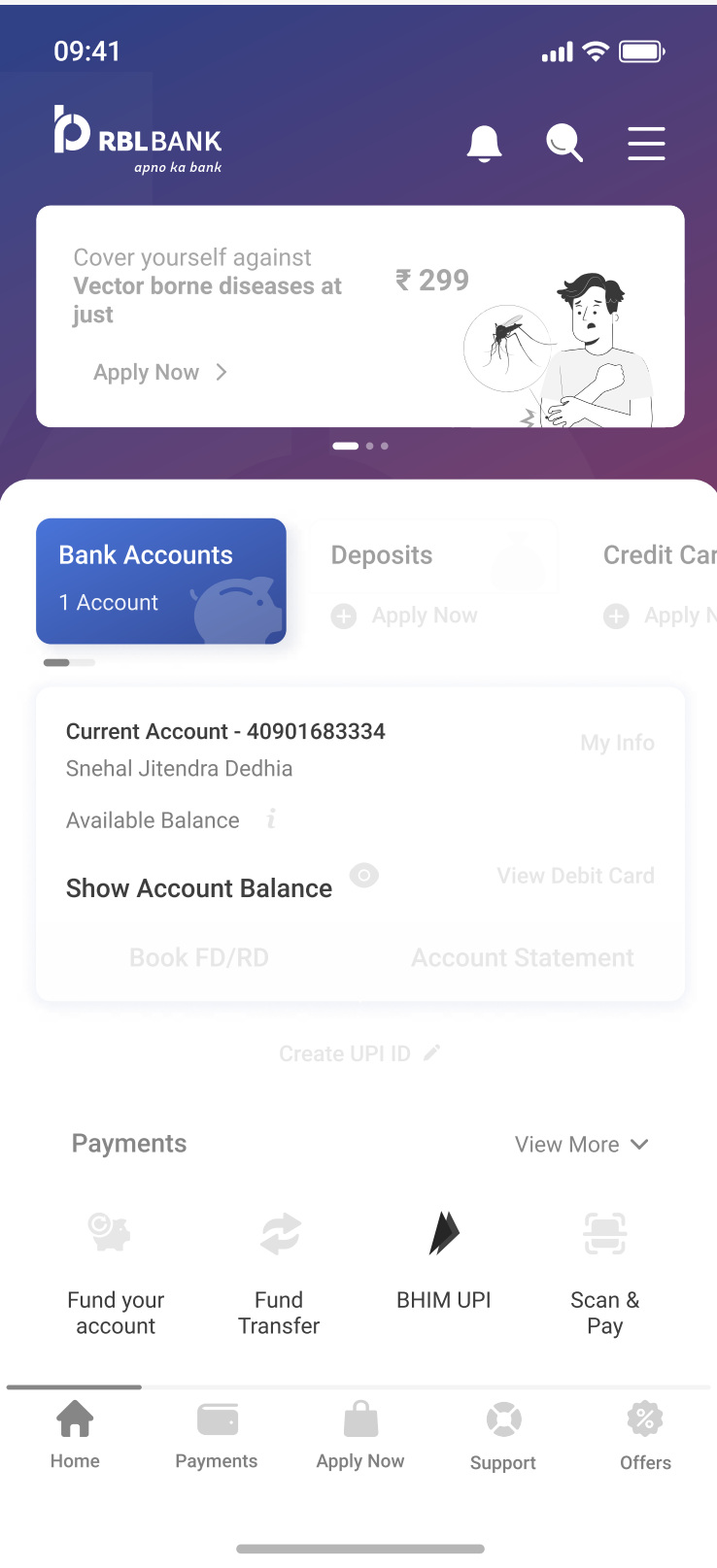
Only For Sole Prop if the AUS CIF and SA CIF is the same then Current Account and the Savings Account will reflect in the above view.
For Individual Current Account with Savings Account both will reflect in the above view

Download Interest Certificate for Individual, Sole Prop & HUF Customers

Download Interest Certificate for Individual, Sole Prop & HUF Customers

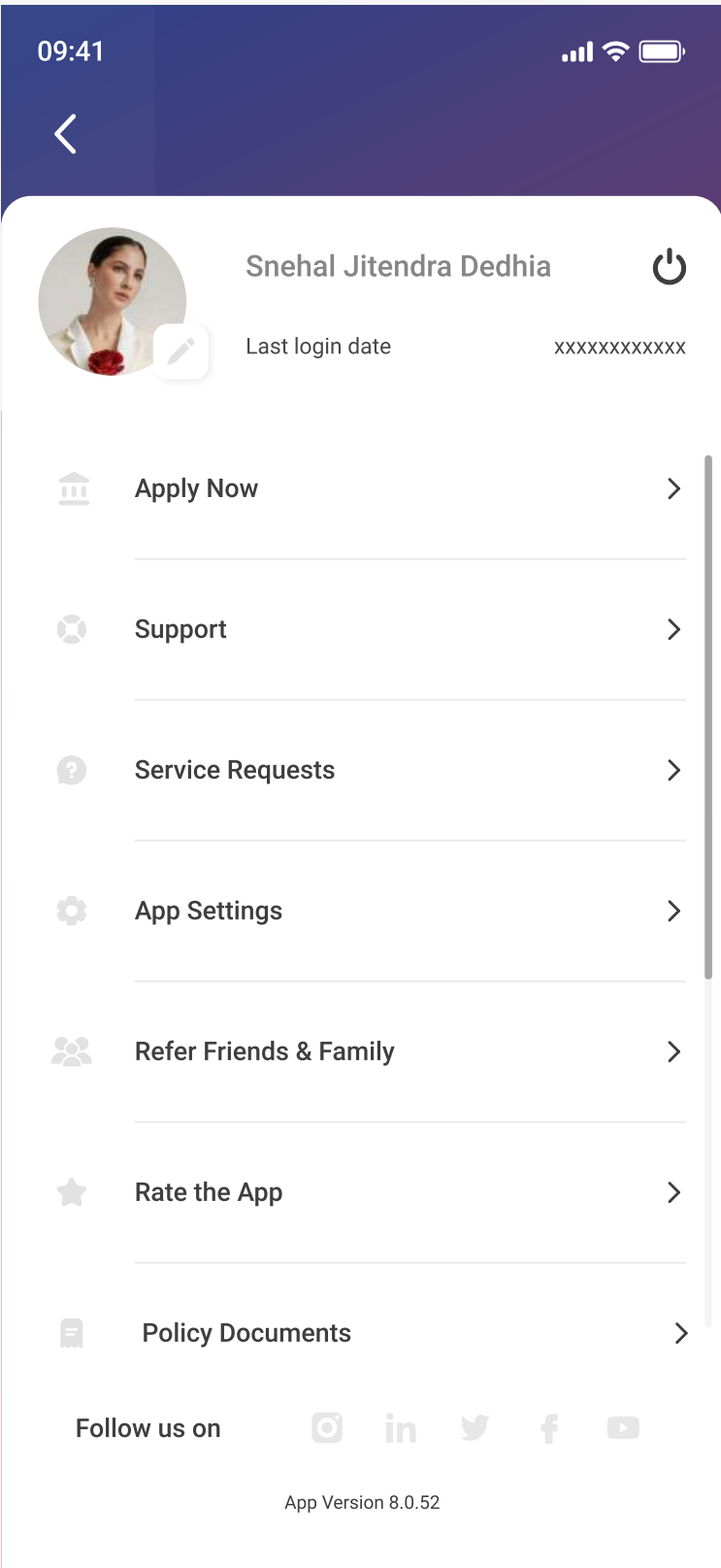
Step 1

- Go to “Menu bar” from top right for Service Request option



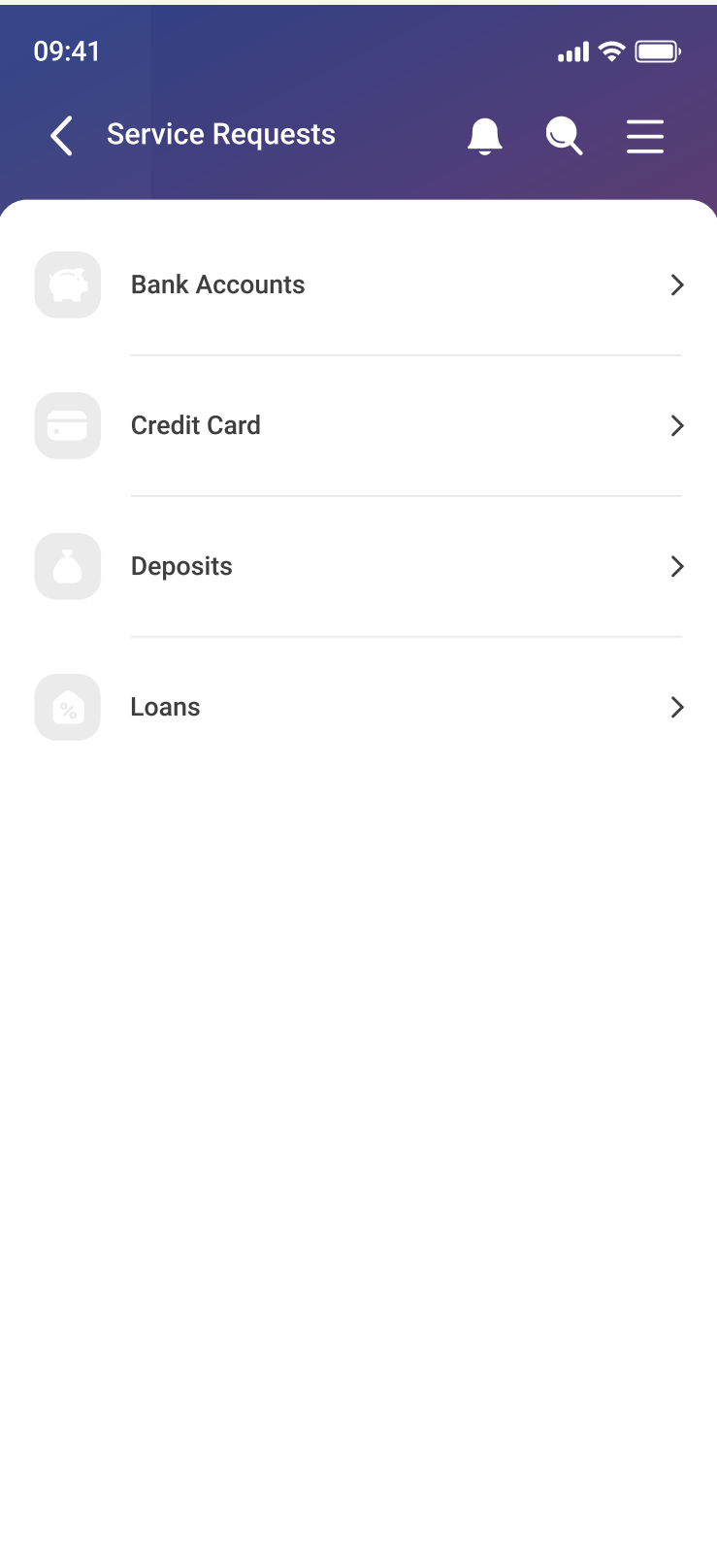
Step 2

- Tap on “Service Requests” to explore the list of services



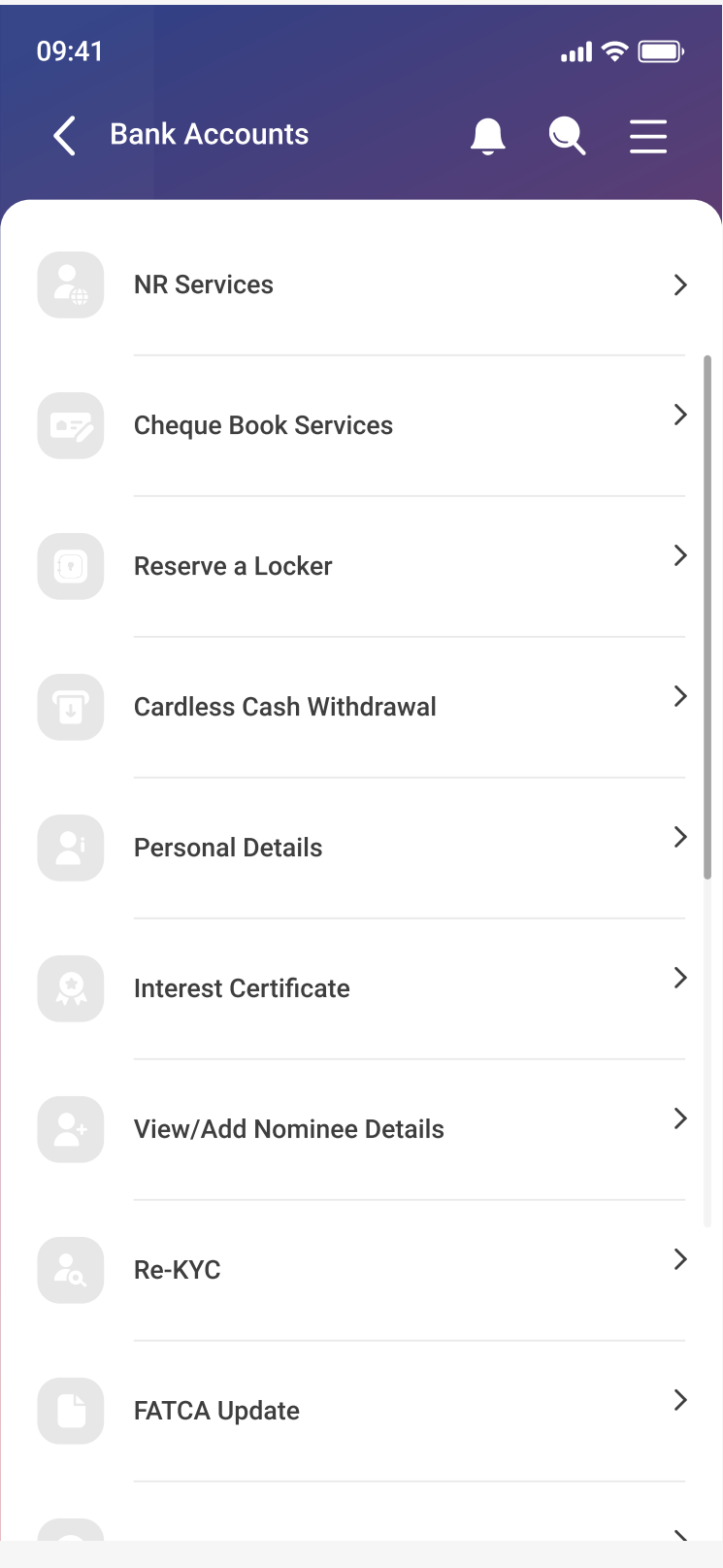
Step 3

- Select “Bank Accounts” to explore the bank account related list of services



Step 4

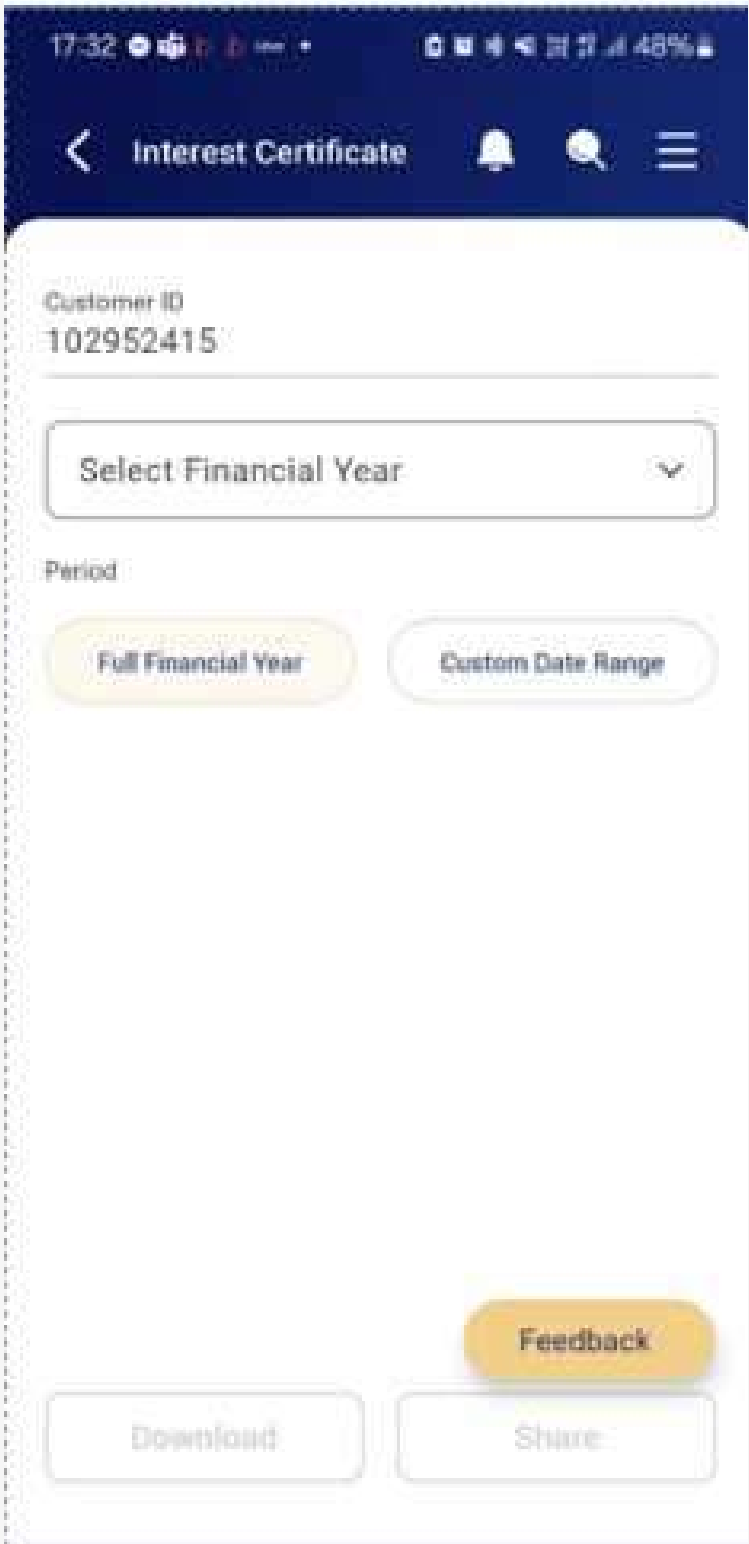
- Select “Interest Certificate” option to proceed further



Download Interest Certificate for Individual, Sole Prop & HUF Customers

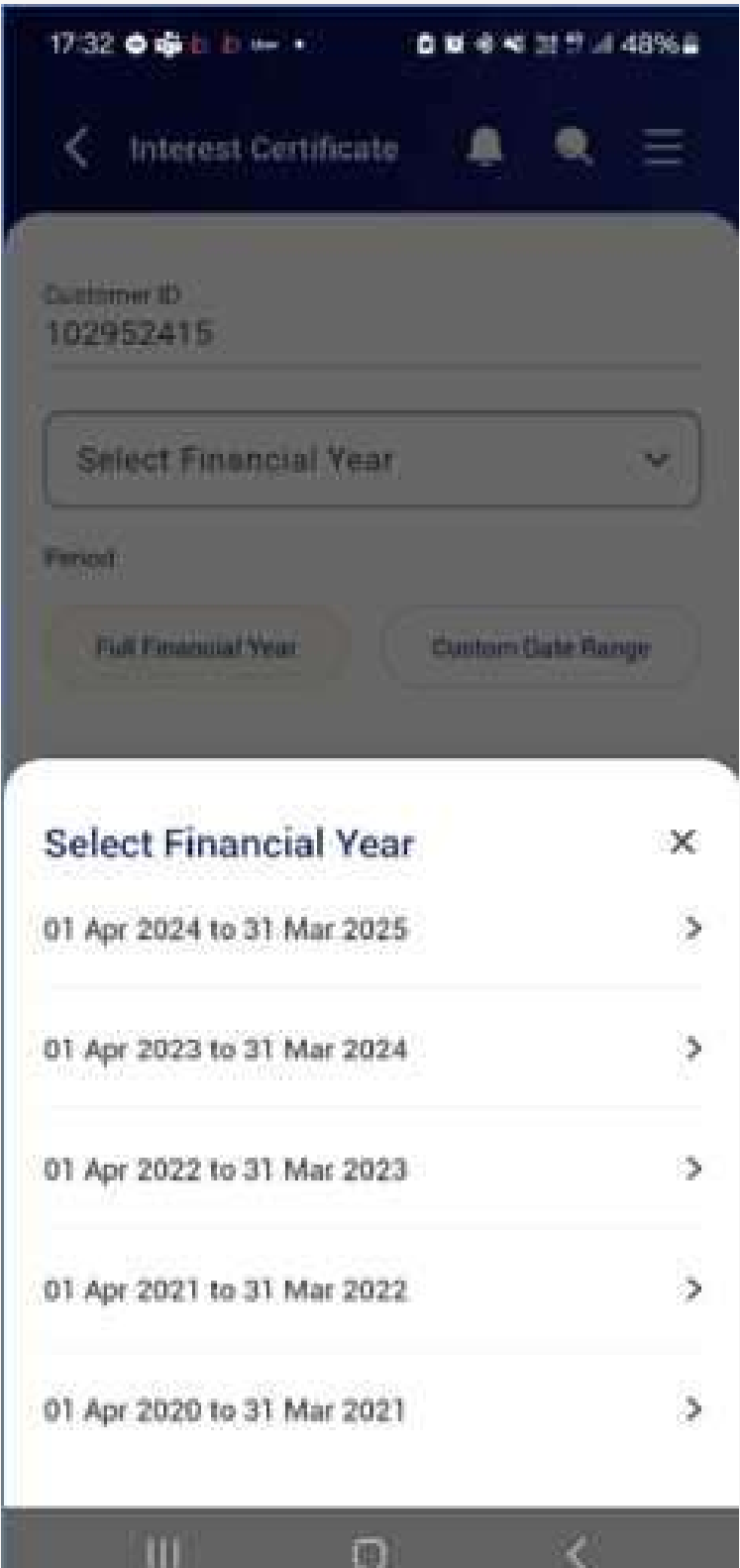
Step 1

Select the Financial Year from the dropdown. Select "Full Financial Year" in case of interest certificate for one whole financial year



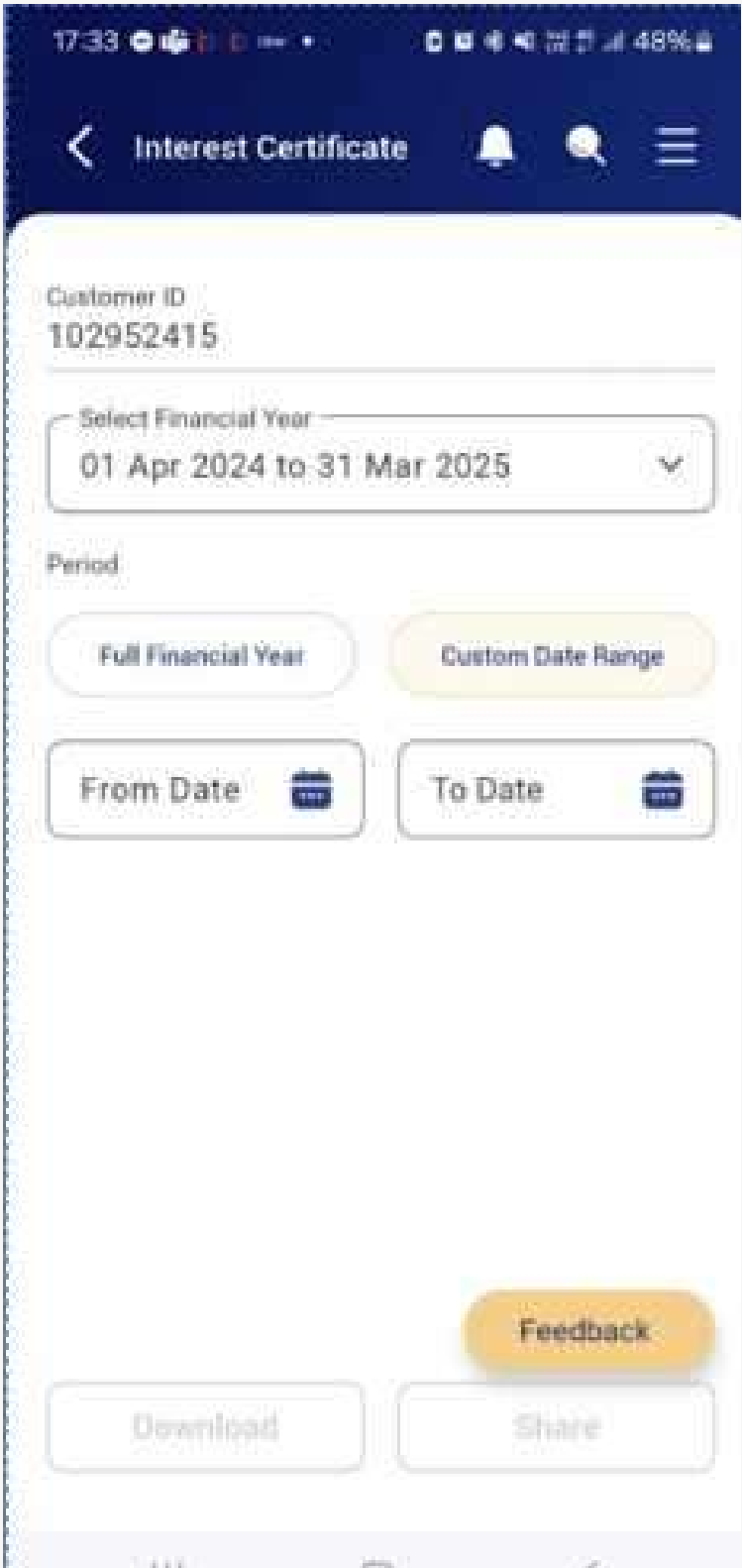
Step 2

Select the required financial year from the list of options



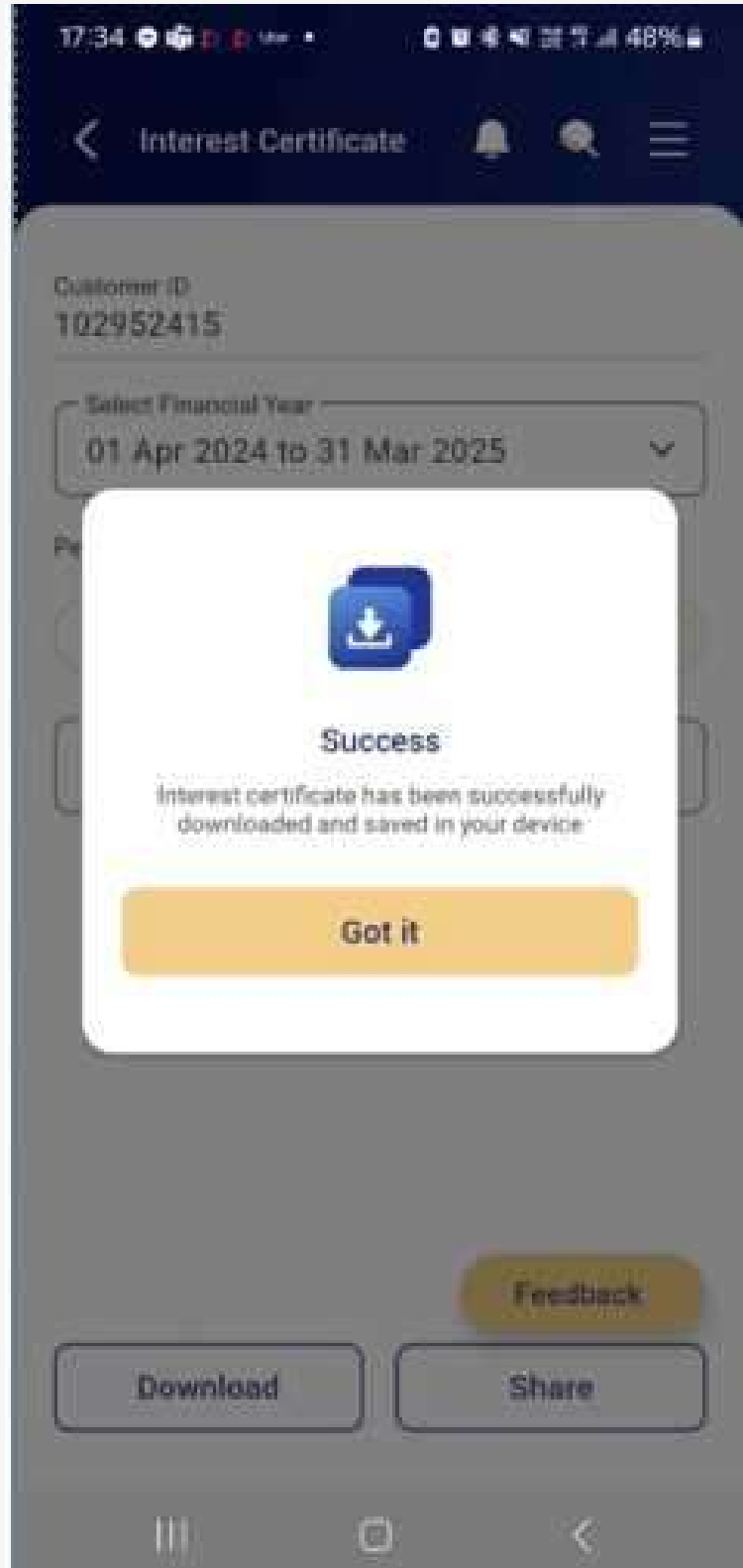
Step 3

Select "Custom Date Range" & enter "From Date" & "To Date" incase of requirement of specific date range.



Step 4

A success message is displayed on the screen stating that the interest certificate is downloaded & saved in the device



Download Interest Certificate for Individual, Sole Prop & HUF Customers



TXXXXX XXXXXXXXXXX XXXI
59999 XXXXXX XXXXXXXXXXXXXX XXXXXXXXS
199XX X XXXX 9XX XXXXX XXXXXXXXXXXXXXXXI
DXXXXXXXX XXXXY
BANGALORE
KARNATAKA
998862

Date : 28-01-2025
PAN : ADYPJ5873A
Customer ID(CIF): 102952415

Interest Certificate

This is to certify that TXXXXX XXXXXXXXXXXXXX XXXI has the following accounts with us as on date and following are the details of interest paid/collected together with TDS collected (if any) on interest paid by the bank from 01-01-2025 to 27-01-2025

Branch Name	Account number	CCY	Gross Int Paid	Accrued Int	TDS Deducted On Int Paid	TDS Deducted On Int Accrued	Int Collected	Net Int Paid	TDS Exempted
SANJAY NAGAR BRANCH	309012994414	INR	0.00	0.00	0	0.00	0.00	0.00	0.00
SANJAY NAGAR BRANCH	709012991558	INR	0.00	0.00	0.00	0.00	0.00	0.00	0.00
SANJAY NAGAR BRANCH	709012991716	INR	0.00	0.00	0.00	0.00	0.00	0.00	0.00
SANJAY NAGAR BRANCH	709012991840	INR	0.00	0.00	0.00	0.00	0.00	0.00	0.00
SANJAY NAGAR BRANCH	709012991983	INR	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Sample of original Interest Certificate

